# WHAT TO EXPECT

We understand the importance of clarity, collaboration, and communication when embarking on any project.

Here are some insights + tips for a successful home renovation project!



#### Communication

There will be lots to discuss + coordinate throughout your project! We aim to keep you in the loop, while minimizing the stress + demands on your time. Plenty will happen behind-the-scenes to ensure steady progress. Email during normal work hours will be our foundational form of communication. Once construction begins, you'll receive a Friday Weekly Progress Update email outlining what's done and what's coming next.

## **Progress**

**Remodeling has its own unique cadence**. Some stretches feel exciting and productive, while others seem to drag on without obvious, outward signs of progress. This is a normal part of the process as plenty is still happening with logistics + sequencing between trades.

#### **Prepare for Disruption**

A remodel is disruptive, especially if it involves essential areas like a kitchen or bathroom. If you've chosen to stay in your home during construction, plan for temporary alternatives - like setting up a makeshift kitchen in the home. This may feel somewhat adventurous at first - but, will predictably get old. This is one of the reasons we only begin site-work once all of your design plans are finalized. We will work diligently to minimize this downtime.

## **Flexibility**

*Understand that some delays or changes may be inevitable*. Being flexible + maintaining a positive attitude (because you were smart and hired SWOON!) will keep the project moving smoothly.

