

**DRAGON**  
**SECURITY**

# Introduction

**Dragon Services has been a key player in the field of security provision to many festivals, events, door supervision and many more areas since 2008.**

**We have catered to several organizations in the past and have had a good working relation with all of them, with no complaints from our clients.**

**As a company we offer you services that are of the highest standard and at extremely competitive rates.**

**We have a team on call round the clock that takes care of any emergency. Other than that, we have trained guards, hourly foot patrols, alarm response, mobile patrols, security for special events, CCTV etc. We also have local contacts with the police, that allows us to alert them in case of any major security breaches, garnering a response from them in a matter of a few minutes.**

**We are proud to be a trusted provider for clients requiring professional security services across North Wales and Cheshire.**

**If you would like to talk to our Security advisors & tap into our extensive knowledge in this field, please do not hesitate to contact us. Whether it is for advice on your home or businesses or personal security we are always here to help.**

# Services

- CCTV
- Traffic Management
- Static Guarding
- Mobile Vehicle Patrols
- Foot Patrols
- 24hr Callout
- Alarm Monitoring & Response

- Asset Protection
- Door Supervision
- Event Security
- Retail
- Concierge Service
- Security Advice Briefings
- Tailor made packages also available



## CCTV

Our range of technologically advanced CCTV towers are highly versatile and completely customisable to suit your needs.

We have no minimum hire period and can rapidly deploy our towers throughout the UK and Ireland within 24 hours.

We have options to suit small or large sites and a range of self-sufficient solutions for sites without power.

Our range of customisable options ensure that we will always have the perfect solution for you.



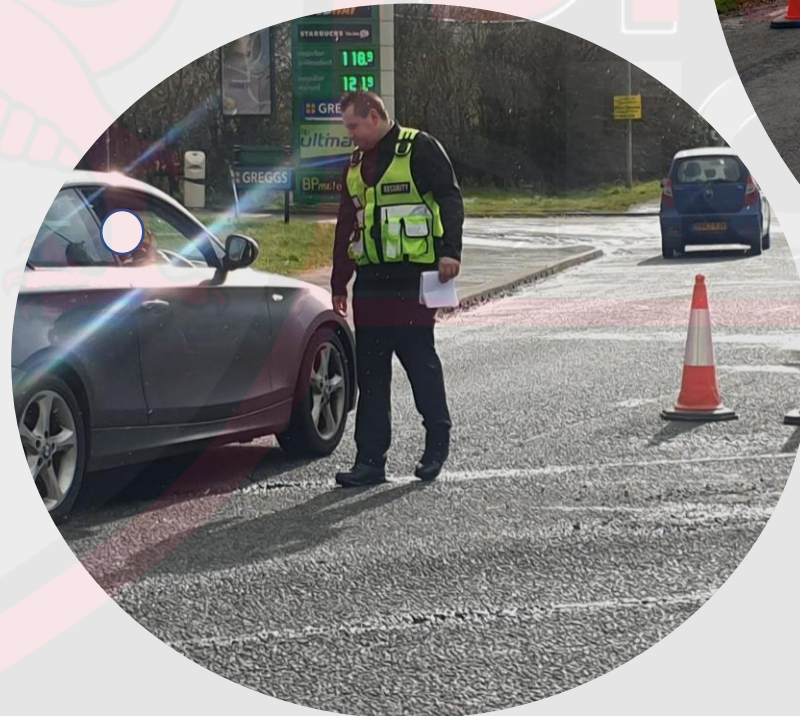


## TRAFFIC MANAGEMENT

We cover pedestrian and traffic management for public events.

We can provide traffic management for any sized event regardless of scale.

Whether you are organising a local bike night, charity event or music festival, our team can plan and coordinate your event from start to finish.





## Manned Guarding

24-hour protection for you

- Our manned guarding service protects against unauthorized entry, damage to property and assault or injury.
- Additionally, with the appropriate CCTV license, our security officers can monitor and track specific individuals and identify people.
- Our people on the ground, supported by the right technology, are by far the best criminal deterrent. By choosing our integrated service, you're protected by our expertise 24 hours a day.







## Mobile / Vehicle / Foot Patrols

- For a quick, effective alternative to a permanent security presence, our mobile security patrols are ideal. Our foot patrol security or mobile vehicle patrols can provide random inspections of your property to ensure that your building security is at the level you expect.
- Our teams will provide a clearly visible presence on your premises that acts as a deterrent to potential thieves and a comforting presence to you, your staff and everyone else within your property.
- Whether the patrols are on foot or in our branded vehicles, they will provide comprehensive security for all areas of your premises, no matter what size.
- The mobile aspect of these patrols means that your premises can be covered quickly, helping with issues such as vandalism detection, damage prevention, perimeter security and building checks.



## Alarm Monitoring and Response

Dragon Services operates an alarm monitoring and response service.

We provide monitoring and response services to businesses of all sizes and individuals. We are able to monitor alarms from your security and safety system, fire alarm system as well as alarms from your plant and other technical alarms in your building systems.

Premises protected by Dragon Services can be monitored by our own alarm receiving centres (ARCs) to initiate the prearranged response 24/7.

Speak to our alarm monitoring experts on how Dragon Services can assist you with a monitoring solution.





## ASSET PROTECTION

Here at Dragon Services, we provide protection for your most valuable assets, below are some examples of what we can provide:

- Movement of high value items such as jewellery, cars, gold, money, plant, machinery, tools and much more
- Overnight vehicle protection such as lorry parks
- We can conduct the escort covertly or in an overt security formation to help counteract the potential threats during the vulnerable movement of high value goods from set off point to final destination
- 24hr service provided and last minute requests



## DOOR SUPERVISION

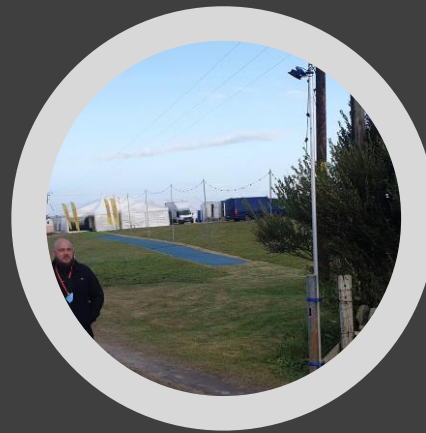
- Your door supervisors should be an essential part of your team and the overall experience of your customers night out and their subsequent customer experience. Our door supervisors are all smartly presented, fully professional and customer service focused.
- Trained above and beyond the SIA requirements, every member of team can represent your business effectively and all our staff abide by the strict DRAGON SERVICES Code of Conduct.
- Additionally, as a matter of company policy all staff complete in house training modules and as a company Dragon Services makes available external training.
- Our mandatory internal training modules cover Ask for Angela, Pubwatch, Challenge 25, Conflict Management, Due Diligence and Duty Of Care. As a matter of routine all incidents are recorded and our teams have regular meetings to discuss issues and methods as they strive towards continual improvement.
- Our doors supervisors overall aim is to keep our clients and their customers safe and ensure the venue licencing requirements are adhered to.
- All our door staff are regularly updated on the latest news and recommendations from the SIA concerning the use of and their responsibilities when physical intervention is used.





## EVENT SECURITY

- Dragon Services specialises in successful organisation of festivals and events across the UK.
- We have a specialist team which means we can provide security for a wide range from music festivals, concerts, sporting events and corporate events, down to weddings and smaller parties where security is required.
- From initial planning through to final execution Dragon Services can supply a tailor made package to suit your exact requirements, understanding that every event is unique.
- If required a full security management plan can be provided which will include a thorough risk assessment and operational plan to ensure every aspect of your event is consistent and cost effective.







## RETAIL SECURITY

- Dragon Services has been trusted to provide comprehensive retail unit security solutions to a range of clients across the retail, from uniformed guards to store detectives and CCTV management, we offer bespoke retail security for all settings and requirements.
- Standalone shops, department stores, shopping centres, supermarkets and other retail outlets are susceptible to antisocial behavior, shoplifting and suspicious activity which can cause damage to goods, property, or staff.
- Our retail security guards are trained and equipped to deal with such scenarios and to keep your unit/premises and the assets and people within it safe and secure.
- Where security incidents do occur, our retail security officers are trained to use their cross-sector experience to diffuse the situation in a quick, effective and professional way that won't impact the running of your business.
- In addition to years of industry experience, our retail security team personnel are all first aid trained, giving you maximum peace of mind that Dragon Services is one of the most qualified retail experts in the UK to protect your needs.



## Concierge Security Services

- Having the right concierge security staff is vital to keeping everyone in the building as safe as possible.
- Not only that, but as one of the first people guests see when entering the reception area, it is important to provide a good first impression with approachable, friendly security staff that represent your business. That's why we want to help you, by providing excellent concierge security services for your business.
- Here at Dragon Services, we have been providing security services such as concierge security for over 10 years.
- We can provide highly trained and experienced concierge security guards, hotel security guards, and reception security guards to cover all of your security needs.
- All of our guards are SIA licensed with experience in working in a customer-facing role. Therefore, you can be sure you'll be getting the best services with our concierge security services.
- Not only that, but we offer a price match guarantee, meaning we won't be beaten by any other competitor's price. We do this so that you can get our best services at the best price.



# SECURITY ADVICE BRIEFINGS

The most effective way for an organisation to protect itself against national security threats is to use a combination of physical, personnel and people, and cyber security measures.

For example, an expensive swipe-card and PIN access control system is of little use if there are inadequate checks on who is given a pass in the first place. It will also fail if the system can be remotely accessed or bypassed.

Dragon Services protective security advice to the organisations that deliver the UK's essential services is based on this principle. Multi-layering the different measures will provide the best mixture of deterrence and detection and help to delay any attack.

- Some examples include:

## Physical Security

- Effective physical security of an asset is achieved by multi-layering different measures. The concept is based on the principle that the security of an asset is not significantly reduced with the loss of any single layer. Each layer of security may be comprised of different elements of interdependent systems

## Personnel & People Security

- Personnel and People Security comprises an integrated set of policies, procedures, interventions and effects which seek to enhance an organisation or site's protective security

## Incident Management

- Effective incident management is critical to mitigating the impact of incidents at your organisation, site or premises and ensuring a swift and effective recovery

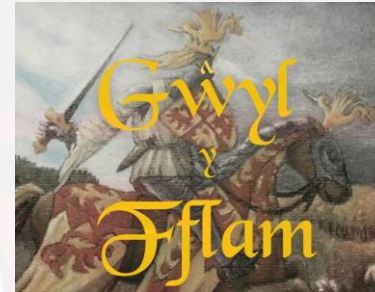
## Other examples of what we can assess and advise on are:

- Building and Infrastructure (Fences and Gates, Perimeters and Checkpoints, Protection from Forced Entry)
- Building Services and Internal Spaces (Building Entry Points, Secure Working Areas, Protected Spaces, Secure Rooms)
- Search and Screening (Building and area Search, Screening Mail and Courier Deliveries, Screening People and their belongings, Screening Vehicles)
- Technology and Control Rooms (Automatic Access Control Systems, Locks, CCTV, Perimeter Intrusion Detection, Intrusion Detection, Security Lighting, Control Rooms)

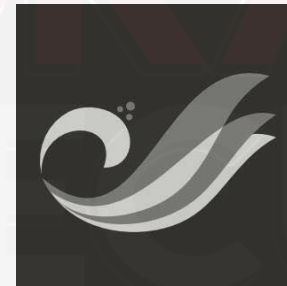




# SOME OUR CLIENTS



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