

# Resume/CV

## Rick Jones – Rick Jones Inspections

### Hardwood Industry schools Attended

- National Wood Flooring Association (NWFA)
- National Wood Flooring Manufacturers Association (NOFMA)
- NOFMA Certified Wood Flooring Inspectors School
- NWFA Certified Wood Flooring Inspectors School
- Basic Coatings Sand & Finish Training
- Mapei Moisture Solution School
- NWFA Commercial Wood Inspector School
- NWFA Subfloors Solutions
- Virginia Technical University – Technical Certificate – Wood Kiln Drying and Veneer Kiln Drying Course, August 2019; completed and passed

### Hardwood Flooring Manufacturers Degrees of Certification:

- Bruce
- Mannington
- Hartco
- Harris Tarkett

### Professional Experience 1975 to Present

- Independent Flooring Contractor, 1975 to 1980

### Hardwood Flooring Retail Store Owner from 1980 to 1995

- Commercial and retail sales, installation, & inspections

### Bruce Hardwood Training Manager Sept 1995 to Feb 1999

- Installation and Product Knowledge training with Distributors, Retailers and Installers
- Testing of new products

## Columbia Flooring Training and Technical Service Manager, Feb 1997 to June 2006

- Setting specification for Quality Control and Grading
- Writing of Technical and Installation procedures and manuals
- Testing of New Products
- Instructing Basic and Advanced Installation Schools for Distributors, Retailers, and Installers at the Factory
- Field Training with Distributors, Retailers, and Installers
- Claims reviews for large claims

## Director of Technical Service Scandian Hardwood Floors, June 2006 to April 2008

- Setting specification for Quality Control and Grading
- Writing of Technical and Installation procedures and manuals
- Testing of New Products
- Field Training with Distributors, Retailers, and Installers
- Developing and Regulating Claims Rules and Claims Department
- General Manager Scandian North America, April 2008 to March 2009
- Responsible for 6 Distributors and Sales in the Southern section of North America from the Carolina's to Texas
- Oversee the Technical and Claims Departments

## Owner of Rick Jones LLC 2009

- NWFA Certified Wood Flooring Inspections
- Consultant for several major Wood and Bamboo manufactures and distributors.

## 2010 to March 31, 2014 – Technical Service Manager for Swiff-Train Co.

- Responsibilities include all training on Wood, Laminates and LVT for EarthWerks brands.
- Responsible for Claim Dept. oversight for Wood and Laminates, Hardwood and Laminate inspections and Dealer negotiations on claims. I

- In charge of quality control on all import brands of EarthWerks Flooring and consulting with the Factories and Vendors. Responsible for development of all Technical literature, flooring specifications and warranties.

Present – owner Rick Jones Inspections and performing Inspections and Consultations across North America, including Canada

September 2018 attended the NWFA Inspectors School to refresh and learn new guidelines for Inspection Report information gathering and report writing and called upon to help instruct in the class.

### Industry Positions

- NWFA Chairperson Certified Installation Professionals and Sand & Finish
- Professional Certification Committee
- Member of NWFA Certified Professionals Inspector Committee
- Director NWFA Certified Professionals, Board of Directors
- Past – Vice President NWFA Certified Professionals, Board of Directors:
- Certification of Inspectors, Installers, Sand & Finishers and Sales Consultants.
- NWFA Board of Directors
- NWFA Task Force for setting Guidelines for Bamboo Flooring North American and International
- NWFA Board of Directors liaison to the International Hardwood Flooring Specification Committee
- Chairman NWFA Committee Tar & Screeds Revisions

### NWFA Degrees

- Instructor, Craftsman, Master Craftsman, Advanced Master Craftsman, Vanguard and Ambassador
- Certified Wood Inspector
- Certified Installation Professional
- Certified Sand & Finish Professional
- Certified Commercial Wood Inspector
- Certified Sales Advisor

- Flooring Guild – Training Certification on Wood Veneers and panel manufacture (Virginian Technical University – 2018)

Moisture and Concrete Testing – Mapei Corporation 2019

IFCII Certification for Wood, Laminate, LVT/LVP, SPC, Vinyl, Carpet – February 2020

Obtained the current maximum Educational Credits with the NWFA 2020 – 90 credits

Noteworthy Achievement

Published in Hardwood Flooring Magazine as recently as October 2016

Guest speaker at the” Hardwood Flooring Summit” in Atlanta, GA 2008

Presenter at the Inspectors Symposium during the NWFA Convention

Designated as an Expert Witness by TASA and other attorney groups/firms

Designated as an Expert Witness by local Attorneys in Houston, TX

Designated as an Expert Witness by local Attorneys in Portland, OR