

# Captain's Compass

## Leadership Team Assessment

The Captain's Compass will give you a quick look at how your crew is navigating the complex seas of leadership!  
*Just be sure to answer honestly!*

- Yes/No Your department leads communicate effectively with each other & the customers!
- Yes/No Your department leads collaborate effectively on tasks & projects!
- Yes/No Your department leads are polished & demonstrate professionalism, courtesy, & respect to their teams, the customers, & all visitors!
- Yes/No Your department leads can proactively identify & address issues or concerns within their disciplines!
- Yes/No Your department leads display empathy & compassion to their teams, the customers, & all involved parties!
- Yes/No Your department leads handle conflict or disagreements effectively!
- Yes/No Your department leads ensure adherence to policies, procedures, & regulations!
- Yes/No You're comfortable with how each of your department leads represent your organizational culture & community!

*If you answered "no" to any of the above questions, CST Navigation can help! We have ready-made leadership development trainings or we can build a custom training just for your crew! Don't stay in uncertain waters, drop us a line to discuss your options!*

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