



Installation, Operation and Maintenance Manual

Warranty

General

All VES Andover Products come with a one-year guarantee from the date of dispatch, which covers parts and labour.

To extend your warranty VES can offer you a maintenance agreement that keeps this equipment in tip-top condition.

If you take out this agreement, we will extend the warranty **free of charge for up to 5 years**, providing the regular maintenance agreement remains in place.

For a quotation or more information on this service please contact our **Specialist Site Services Department on +44 (0) 8448 15 60 60 Ext: 639** or simply email all your details to sssales@ves.co.uk

For all spares enquiries and ordering of parts please contact our **Specialist Spare Parts team on 08448 15 60 60 Ext: 643** quoting your unique VES serial number or simply email spares@ves.co.uk

To ensure a prompt efficient response when emailing please provide company details, telephone number and description of requirements.

VES spares also offer a separate free spares reminders scheme for filter change:

This scheme can help ensure your equipment is kept in optimum condition. If you would like to subscribe to this service, please contact us on the spares line above.

Once subscribed you will be eligible to a 5% regular user discount on your replacement filter prices and a fixed £20.00 carriage charge for all UK Main Land deliveries.

To arrange any of these options

Phone: **+44 (0)8448 15 60 60**

or Email: **spares@ves.co.uk**

Stating the sales order and reference number from the unit.



BlueSense philosophy combines intelligent control technologies with energy saving products, services and engineering expertise. BlueSense helps meet energy reduction commitments by optimising the equipment performance, improving energy efficiency, saving money and increasing equipment life expectancy.

BlueSense can be applied to a variety of projects and applications, providing efficient solutions whilst supporting design for best practice and sustainability.

BlueSense includes an extended warranty.

- 3 Years with BlueSense packages.
- 5 Years with BlueSense package and Post Installation Commissioning.

Please quote BlueSense with your order or contact our specialist sales team for further information. **Call +44 (0)8448 15 60 60 or Email info@ves.co.uk**