



Peter Smith

Trusted Senior IT Leader
Who Transforms Business Problems Into
Business Solutions to Improve Operations, Support
Corporate Strategy, and Drive Business Growth

Senior IT Strategist ♦ Operations Leader ♦ Infrastructure Director
ITIL ♦ Certified Scrum Master ♦ MCSE

AREAS OF EXPERTISE

- Business Process Improvement
- Security Infrastructure
- Process Improvement
- Data Center Management
- Enterprise-Wide IT Strategy
- Strategic Planning
- Project Management
- Transformational Leadership
- Contract Negotiations
- Budget Planning & Management
- Corporate Technology Moves
- Risk Analysis & Mitigation

Peter Smith is a transformational pioneer and passionate, value-driven technology leader with extensive experience leading cross-functional teams to plan, build, launch, and manage world-class innovations. He is a high-level strategist who can envision the future and translate that vision into actionable, value-added outcomes.

Peter has enjoyed a successful career with progressive growth in responsibility and challenges in various leadership functions at companies such as Dun & Bradstreet, Cognizant. His technical, relationship, and strategic skills provide him with the ability to see the big picture without losing sight of the intricate details.

As a strategic and innovative Information Technology leader, Peter is adept at quickly and successfully responding to ever-changing environments and situations, able to achieve goals within critical deadlines while ensuring the quality and accuracy of projects.

Throughout his career, Peter's experience has enabled him to provide creative business process improvements and innovative cost savings/cost avoidance initiatives in complex, rapidly changing, 24/7 heterogeneous global environments

CONTINUALLY EXCEEDING EXPECTATIONS

SOME OF PETER'S KEY ACCOMPLISHMENTS INCLUDE:

- Ensured that optimal performance was maintained for all global telecommunications and end user services in changing environments with multiple priorities and objectives in 110 countries.
- Orchestrated technology engineering solutions for infrastructure and data center operations—including management of Backup, Archive and Disaster Recovery solutions—for 56 Strategic Business Units (SBUs) in the U.S. and Canada, while providing strategic IT guidance to senior management team.
- Championed technology infrastructure for five large corporate moves that involved data center consolidation and Enterprise-wide WebEx migration of 6000 users across 4 different platforms into one Cisco Cloud Connected Audio platform.
- Pioneered major infrastructure assignments including VoIP based PBX in the Cloud, network redesign and fiber distribution.
- Negotiated master telecommunications agreements resulting in cost reductions with each contract of 10 percent.

CORE SUCCESS DRIVERS

- Innovative and robust identification of unique opportunities to improve and streamline processes, grow a business segment, increase revenue and profitability, and position an organization for the future.
- Expertise in diverse range of technologies within multiple industry settings who ensures that quality, efficiency, and agility goals are achieved.
- Transformational leadership style of encouraging, inspiring, and motivating employees to innovate and create change that will foster growth and shape the future success of a company.

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