

Dining



¬ oftTouch table service combines the rich look resolution of high custom floor plans with comprehensive functionality ranging from quick order entry and instant check printing to full fine dining coursing. Multiple custom floor plans provide coverage for the entire facility at the touch of a button.



Powerful seating functions support multiple checks for community style seating. Combined with instant seat-to-seat reassignments and floating dining customers, virtually all of your dining challenges are easily overcome.



Full coursing functionality provides automatic course separation along with manual and scheduled hold and fire capabilities.

Hostess



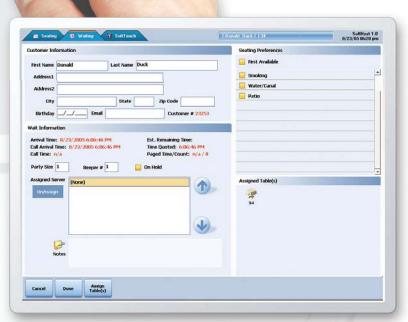
Guest seating is elegantly managed with SmartHost™. The custom floor plan provides a full view of every table along with valuable details.



More than the control of the control

Reservation functions and same day call-ahead lists display important guest information such as arrival time and seating preferences.

The fully integrated **paging system** notifies the assigned server and waiting guest when a table is available.



Bar & Club





Starting with a custom floor plan, the bar is easily managed at a glance. The convenient lock down mode, combined with the fast cash send option, allows drink orders in as little as **two screen taps**. For multiple bar hosts, the powerful one touch logon creates superb efficiency when placing orders.

Instant seat reassignment and **floating bar customers** are fully supported to simplify customer tracking.

The last round order can automatically exclude food items to make reorders quick and easy for all customers.





From pool tables and dart boards to personal watercraft, all of your **equipment rentals** are automatically timed and easily managed directly from the custom layout.

Quick Service



Quick service provides simple and intuitive controls for Counter, Take-Out and Delivery functions.

Configurable order timeout indicators help ensure on-time deliveries.



Advanced features such as customer names on orders and suspending orders before cash out make counter operability practical for real-world scenarios.



Schedule based delivery charges combined with zip code ranging and online **mapping** interface provides essential tools to an efficient delivery service.

Multiple phone and address support consolidates customer information, eliminating duplicate entries.



Product Highlights



Video Monitor Integration

Fully integrated video monitoring system displays server activity with on-screen transaction details providing a powerful antitheft solution.



Handheld and Mobile Ordering

This innovative SoftTouch series provides a collection of solutions for table-side ordering and customer self-service. SoftTouch iPOS Handheld Ordering solution is a low-cost, highly functional mobile ordering solution for wait staff. Based on the WiFi enabled Apple iPod Touch or iPad platform, this product offers excellent mobility for on-premises ordering. SoftTouch iTable and iKiosk are Apple iPadbased table or pedestal mounted solutions for customer self-service; an intuitive user interface steps customers through a guided order entry and payment process. For on-thego customers, DineBlast Mobile provides a convenient self-ordering solution that works on virtually all SmartPhone devices from any place and any time.

House Accounts, Gift Cards, Card Accounts

Charge and maintain customer balances with full statement reporting. Create on-demand gift cards that can be used at multiple stores.

SoftTouch Cash Management

SoftTouch Cash Management strikes
the "perfect balance" between security and
workflow efficiency for daily sales operations. A
simple-to-operate control panel easily manages
employee closeouts, paid-in/outs and cash
transfers. Daily sales revenue flows effortlessly
from POS stations and servers to a designated
depository or store safe making end-of-day
balancing fast and secure.

Food Costing Interface

Optional interface to Trac Rite food costing system provides valuable information about item level pricing as well as portion control.



Enterprise Reporting Solution and SQL Database

A comprehensive web-based end user enterprise solution* provides real-time data replication and aggregation for reporting, alert monitoring and centralized menu control.



Online Ordering (DineBlast)

Customer self-service dominates new technology trends and Online Ordering is amongst the highest ROI solutions available. Customers can place their orders from virtually anywhere using a Desktop PC, SmartPhone or any browser based mobile device with Internet access. Online ordering is proven to reduce labor costs and increase per-ticket average sales.

Self-Pay

Need to pay your check right away? SoftTouch SoftPay technology allows table-service patrons to conveniently pay their check at any time. This patent pending innovation prompts customers to leave a tip, swipe their credit card, electronically sign the voucher and obtain a hardcopy receipt, all through a self-service kiosk. SoftPay is guaranteed to increase table-turns and decrease labor costs.

Authentication Technology

SoftPay Touchless Sign-On is the world's fastest and most reliable authentication technology in the POS industry. This virtually indestructible solution instantly recognizes authorized users without ever swiping a card or scanning a finger. Touchless Sign-On combines the best security with the fastest performance. Conventional Biometric security is also fully compatible with SoftTouch POS.

Dining

- Table management
- Optional BUS mode
- Scan retail items in check
- Split/Combine checks
- Split items
- Flexible discounts: by food, liquor, seat, amount or percentage
- Place orders by seats
- Auto timed coursing with "Hold & Fire"
- Print multiple checks at once
- Left or right handed screen orientation
- Cashier check pick up by bar code
- Float orders
- Multiple menus by time
- Unlimited schedules for price charges for specials
- Automatic and manual food modifiers
- Quantity re-ordering
- Auto gratuity on specified guest count
- Beverage count against guest count
- Multiple checks on table
- Interface to LRS paging system
- Alert servers when food is ready

Bar

- Bar seat management
- Quick bar mode
- Liquor dispensing interface (Berg)
- Pole displays
- Rentals (pool tables, dart boards, etc.)
- Quick bartender login or locked down login
- Unlimited schedules for price charges for happy hour and entertainment
- Reorder by round (excludes food)
- Touchless Sign-On™
- Blind drops
- Tip pooling
- Assign credit cards to tabs for easy retrieval and charge
- Driver license swipe for age verification

Quick Service (QSR)

- Caller ID
- Driving directions and maps
- Pole displays
- Kitchen monitor display
- Box label printer
- Multiple phone numbers and addresses
- Future orders
- Fast pizza ordering: whole, half and quarter
- Lock down counter mode
- Suspend orders
- Fast takeout
- Fast cash out and order modifications

QSR continued

- Dispatch drivers by rotation
- Delivery charge by zones or addresses
- Automatic coupons & combos

Product Highlights

- Time and attendance with overtime calculations
- House accounts, card accounts, gift cards
- Mercury Payment Systems' multi-store gift cards and loyalty
- Credit card interface (DataCap, Mercury Payment Systems and Sterling Payment Technologies)
- Employee scheduling
- Revenue center reporting
- Optional food costing interface (Trac Rite software)
- Optional accounting system interface, payroll services and polling (Aspect software)
- Interface to PC type handhelds
- Biometric security (fingerprint)
- SQL Database
- Ethernet remote printers
- Interface to Talon DVR cameras
- Stock inventory
- Auto Z close out
- 24 hour operation
- Exporting of reports
- Bar code items for retail
- Video help tutorials
- Customer loyalty
- Customer history
- OPOS hardware support
- Remote monitoring of station activity
- System redundancy and fault tolerance
- DineBlast Mobile
- Integrated online ordering and reservations
- Interface to GIFT ePay and Value-Tek loyalty program

Compliance

- PCI Compliant
- PA-DSS Validated

Awards







