

Lucky's Legacy Deposit Policy

1. The deposit is \$500, and we don't accept these until the puppy is "on the ground" or has been confirmed via ultrasound/x-ray. The deposit amount is deducted from the final price of the puppy and is, in some cases, non-refundable.
2. That deposit is due within 5 (five) days of the puppy's birth and can be made via Venmo or PayPal, the GoodDog.com website, check or cash. **Please note that while checks are still being accepted for deposits, they are not taken for payments.*
3. If the deposit isn't received in a timely manner, the pup becomes "available" again and is offered to the next person in the waitlist. However, if you foresee some obstacle to making the payment by the due date, please let us know. We chose your family to receive one of our dogs for a reason, and are often more than willing to be flexible.
4. If, for some reason, you decide this isn't the puppy for you, at or before the age of 6 weeks, you are entitled to a 50% refund of that deposit (\$250). We do this because we want our pups to be in a good home where they are wanted, but also want everyone who wants one of our puppies to have a shot at getting one. If a puppy is reserved, the next person in the waiting list is told there aren't any available, and may go elsewhere to get their fur baby, and lose their chance for one of ours.
5. The exception to that refund is if the new owner has requested the tail left natural. We dock tails by the age of 5 days because it is done later on it can be a traumatic and painful experience for the dog. If the tail isn't docked at that time, and the next person wants a docked tail, the pup faces the chance of having to go through the experience at an older, less ideal, time.