

TERMS & CONDITIONS

PRICING:

All pricing is quoted in US Dollars. All Products are FOB FL and/or FOB NV.
Please Contact a DDM sales representative for trade pricing.
Pricing is subject to change without notice. Minimum order amounts apply.

ORDERING:

DDM Products are available through industry and trade professionals.
For more information please contact a DDM Sales representative, or email customer care at:
info@ddmusa.com
Samples and customs sizes are available upon request and have a fee.

TERMS:

Cash with order, Credit Net 30 days available with submission of credit application and approval.
Credit card available as a form of payment with a convenience fee. Pay Pal available as a form of payment

SHIPPING:

DDM Products are usually shipped via common carrier or FedEx Ground.
Most DDM Products are fully assembled, are packaged and can be palletized. Estimates typically include a shipping quote. A DDM logistics professional will assist our clients in coordinating all common carrier shipments. All freight fees are the responsibility of the client. Freight payments will be invoiced as an individual line item. You may also use your own carrier.
It is most important that inspect the package at the time of delivery. Ask the freight carrier for a copy of the delivery receipt.

It is the receiver's responsibility to check that all items are correct, and all pieces are accounted for before you sign. If the product is damaged in shipping, you must note the damages on the delivery receipt. Proper documentation and photos must be provided by the client. We will do everything in our power to expedite the damage dispute process.