



Paulding County E-9-1-1

Keeping our community safe one call at a time!
1389 Industrial Blvd. N., Dallas, GA 30132
Office 770.443.7629 Fax 770.505.3896



David Mumford
Director

Christina Kelly
Deputy Director

December 18, 2023

Ashleigh Armstrong
ashleigh@newworldfinance.io

RE: Open Records – E911

Ms. Armstrong,

This letter is in response to your Open Records Act request dated December 11, 2023 and received by the Paulding County E-911 Open Records Department on December 11, 2023.

**911 Audio Recording(s) & CAD Report(s) regarding a SWATTING
Call at 59 Saybrooke Xing, Acworth on 10/01/2022**

***audio recordings are not available beyond the 4 year retention period**

However, pursuant to Georgia law, the following categories of information have not been produced, via redaction or removal, to the extent a statutory exclusion is directly applicable (exemptions that apply have been marked with an "X"; if no boxes are marked, no exemptions have been claimed):

- Records that reveal an individual's social security number, mother's birth name, credit card information, debit card information, bank account information, account number, utility account number, password used to access his or her account, financial data or information, insurance or **medical information in all records**, unlisted telephone number if so designated in a public record, personal e-mail address or **cellular telephone number**, day and month of birth, and information regarding public utility, television, Internet, or telephone accounts held by private customers, provided that non-itemized bills showing amounts owed and amounts paid shall be available. O.C.G.A. § 50-18-72(a)(20)(A).
- Records concerning public employees that reveal the public employee's home address, home telephone number, day and month of birth, social security number, insurance or medical information, mother's birth name, credit card information, debit card information, bank account information, account number, utility account number, password used to access his or her account, financial data or information other than compensation by a government agency, unlisted telephone number if so designated in a public record, and the identity of the public employee's immediate family members or dependents. This paragraph shall not apply to public records that do not specifically identify public employees or their jobs, titles, or offices. O.C.G.A. § 50-18-72(a)(2)
- Audio recordings of a 9-1-1 telephone call to a public safety answering point which contain the speech in distress or cries in extremis of a caller who died during the call or the speech or cries of a **person who was a minor at the time of the call**. O.C.G.A § 50-18-72(a)(26.1)
- Records of an emergency 9-1-1 system . . . containing information which would reveal the name, address, or telephone number of a person placing a call to a public safety answering point . . . if necessary to prevent the disclosure of the identity of a confidential source, to prevent disclosure of material which would endanger the life or physical safety of any person or persons, or to prevent the disclosure of the existence of a confidential surveillance or investigation (unless the request is made by the accused in a criminal case or by his or her attorney). O.C.G.A. § 50-18-72(a)(26).

- Building mapping information produced and maintained as a part of the state-wide first responder building mapping information system. O.C.G.A. § 50-18-72(a)(31).
- Motor vehicle tag and registration records obtained from the Department of Revenue. O.C.G.A. § 40-2-130(c).
- Criminal History Record Information. O.C.G.A. §§ 35-3-34; 35-3-35(d); 35-3-38.
- Records that disclose the name or identity of a rape victim. O.C.G.A. § 16-6-23(a).
- Child abuse records. O.C.G.A. § 49-5-40(b).

The Open Records Act authorizes the County to impose a reasonable charge for the search, retrieval, redaction, production, and/or copying costs for this request.

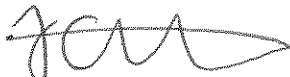
As to the disclosed documents, the following statutory fees must be paid:

COPYING COSTS

Type of Copies	Price per Copy	Number of Copies (per page)	Cost
Standard Copies	\$0.10	0	\$0
Other Media	.24	0	\$0
Subtotal			\$ 0
SEARCH, RETRIEVAL, & REDACTION COSTS			
Hourly Rate	Hours Incurred (Total minutes minus 15, since first 15 minutes are free)		Cost
\$ 21.10 (.35 per min)	12 min (-15) = 0 min x 0.35 =		\$ 0.00
Subtotal			\$ 0.00
Postage/Handling			\$ 0.00
Grand Total			\$ 0.00
No charge for \$1.00 or less			

Your request was completed on the date of this letter. Upon receipt you are responsible for the grand total. Payment can be provided by mail or in person via check, made payable to "Paulding County" for the "Grand Total" amount stated above. Mail to Paulding County E-911 Center located at 1389 Industrial Blvd. North, Dallas, Georgia 30132.

If you have any questions, please feel free to call.



Taylor D Cantrell
 Administrative Specialist
 Paulding County E-911 Communications Center
911openrecords@paulding.gov

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Open Records Request Form

Pursuant to the Open Records laws:

O.C.G.A. § 16-6-23(a), O.C.G.A. § 35-3-34, 35-3-35(d), 35-3-38, O.C.G.A. § 40-2-130, O.C.G.A. § 49-5-40(b), O.C.G.A. § 50-18-72(a)(20)(A)
O.C.G.A. § 50-18-72(a)(21), O.C.G.A. § 50-18-72(a)(26), O.C.G.A. § 50-18-72(a)(31)

I would like to obtain a copy of the following Paulding E-911 Communications record(s) (must make a selection):

E911 CAD Report:

E911 Audio Recording:

The CAD report is the paper documentation in reference to an incident. The 911 Audio is the recorded audio from a phone call.

The record custodian has three (3) business days to respond to open records requests. Those three (3) days start the first business day after the request was received. For instance, if a request is submitted on Friday, the first day would start the following Monday and a response is due, no later than, the end of business Wednesday.

There is a charge for the material used and labor to fulfill such a request at the rate of \$16.09 per hour. There is no charge for the first 15 minutes of labor to research and fulfill the request. Payments may be made in cash or a check (made out to "Paulding County"). If the request is mailed, faxed or emailed payment can be mailed or delivered. In the event of non-payment for a prior open records request and another request is made, in accordance with O.C.G.A. § 50-18-71(d), the county will require prepayment for compliance for any future request until the outstanding balance is paid.

Requestors will be notified when it has been fulfilled and the information is ready for review or retrieval. At that time, charges accrued for open records requests and/or material will be provided.

Answer the following lines as detailed as possible to ensure a timely and accurate response:

Incident Date(s) and/or Date Range: 9/28/22 - 10/26/22 Approx. Time of Incident: 4:00 am

Incident Location: 59 Saybrook Xing Acworth, GA 30101
*address, road name with a cross street, business name w/road name, etc.

Nature of Call: Swatting
*incidents involving vehicles - provide description of vehicles

How would you like the response delivered:

Email

Fax

Pick-up

Mail

you must select at least one method of delivery

678-900-5545

Requester Phone

Fax Number

ashleigh@newworldfinance.io

Requester Email Address

701 Discovery Ct Canton GA 30115

Requester Mailing Address

City, State & Zip

Ashleigh Armstrong

Print Requester Name

Company Name (if applicable)

Requester Signature

12/11/2023

Date

Paulding County 911

Call For Service Detail Report - CFS 969

Address	59 SAYBROOKE XING, PAULDING COUNTY				
Common Name					
Custom Layer		Census Tract			
Beat	NE2	Quadrant	Station 8A	District	
Caller Name	armstrong, benjamin	Caller Phone		Call Taker	pauldingco\dguerrero
Create Date	10/1/2022 4:11:15 AM	Clear Date	10/1/2022 4:43:48 AM	Nature Of Call	

Agencies

Call Type	Status	Priority	Dispatcher	Created Date
Assault with Weapon	Deadly In Progress / Just Occ	1L	pauldingco\dguerrero	10/1/2022 4:11:15 AM
Assault with Weapon	Deadly In Progress / Just Occ	1L	pauldingco\dguerrero	10/1/2022 4:11:15 AM

Call Narrative

*** 10/1/2022 ***

Time	Description	User	Unit #	Machine
4:59:24 AM	alert added ref swatting	Roberts,Savannah		911_DISPATCH_04
4:47:28 AM	per 308 add alert ref swatting	Pruett,Karrah		911_BACKUP_3
4:44:56 AM	op 9104 acworth c/b req update...am	Guerrero,Dana		911_DISPATCH_4
4:40:02 AM	1213	Cunningham,Brand	1169	SO_MDT_1169
4:39:54 AM	corr swatted out here	Pruett,Karrah		911_BACKUP_3
4:38:47 AM	308: we have been swatted out hear will likely happen in the future	Pruett,Karrah		911_BACKUP_3
4:34:02 AM	308: 22 fire	Pruett,Karrah		911_BACKUP_3
4:31:47 AM	308: 10*12 on 22 fire	Pruett,Karrah		911_BACKUP_3
4:30:38 AM	1165: 88 given for compl	Pruett,Karrah		911_BACKUP_3
4:30:26 AM	per 308 39 channel	Pruett,Karrah		911_BACKUP_3
4:30:08 AM	op error 10*3 at 04:19	Pruett,Karrah		911_BACKUP_3
4:29:01 AM	308: neg 10*60 on the children	Pruett,Karrah		911_BACKUP_3
4:26:24 AM	1213: contact with male in back	Pruett,Karrah		911_BACKUP_3
4:26:10 AM	1213: Subject Detained	Pruett,Karrah		911_BACKUP_3
4:24:45 AM	oper 9104 from acworth dispatch called for an update. they had no further information from the original transfer	Fulkerson,Kyle		911_DISPATCH_3
4:20:53 AM	1165: to 1213 stay on corner	Pruett,Karrah		911_BACKUP_3
4:17:49 AM	compl adv having a mental breakdown ref losing all crypto currency	Guerrero,Dana		911_DISPATCH_4
4:17:11 AM	recd busy signal on c/b	Guerrero,Dana		911_DISPATCH_4
4:16:32 AM	no emd ref compl adv did not want to talk anymore adv is going to leave in a lamborghini	Guerrero,Dana		911_DISPATCH_4
4:16:14 AM	compl disconnected	Guerrero,Dana		911_DISPATCH_4
4:16:11 AM	"i'm going to kill my self now goodbye"	Guerrero,Dana		911_DISPATCH_4

4:15:20 AM		Guerrero,Dana	911_DISPATCH_4
4:15:09 AM	compl adv just wants an ambo for kids does not want police i don't want to get arrested i'm going to go to mexico	Guerrero,Dana	911_DISPATCH_4
4:15:08 AM	Negative Acknowledgement on CFS	Stafford,Kiesha	911_DISPATCH_7
4:14:03 AM	if the police show up im going to kill them off I have 2 rifles and some bombs	Guerrero,Dana	911_DISPATCH_4
4:13:58 AM	BAT1: dispatch r11	Stafford,Kiesha	911_DISPATCH_7
4:12:48 AM	compl adv shot my x2 children and about to kill my wife	Guerrero,Dana	911_DISPATCH_4
4:12:13 AM	308: clr on call	Roberts,Savannah	911_DISPATCH_04
4:11:51 AM	subj adv skitzophrenic and shot his kids per other op	Guerrero,Dana	911_DISPATCH_4

EMD Narrative

Time	Description	User
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Call Persons

Name	Date of Birth	Contact Phone	Machine
armstrong,benjamin			911_DISPATCH_4

Call Vehicles

Vehicle Type	Make	Model	Role	Year	License State	License Number
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Call Dispositions

Name	Count
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Unit Dispositions

Name	Count	Unit Number	Disposition Date
0 - No Status	1	1134	10/1/2022 4:40:10 AM
0 - No Status	1	308	10/1/2022 4:38:52 AM
FD- Call Cleared	1	E8	10/1/2022 4:35:33 AM
FD- Call Cleared	1	R11	10/1/2022 4:34:53 AM
FD- Call Cleared	1	3410	10/1/2022 4:35:02 AM
FD- Call Cleared	1	M804	10/1/2022 4:35:21 AM
9 - TOT Other Agency	1	1129	10/1/2022 4:37:30 AM
5 - Incident Report	1	1213	10/1/2022 4:43:24 AM
0 - No Status	1	1169	10/1/2022 4:40:02 AM
9 - TOT Other Agency	1	1165	10/1/2022 4:37:22 AM
FD- Call Cleared	1	M814	10/1/2022 4:34:39 AM

Incidents

Incident Number	Jurisdiction	Type
2022-10010012	GA1100000: Paulding County Sheriff Office	Assault
2022-00013604	11001: Paulding County Fire Department	New Call
2022-00011196	16240: Metro Atlanta Ambulance Service	New Call

Units

Unit	Radio Number	Personnel	Jurisdiction
1134 (Primary)	1134	1134 Bishop	GA1100000: Paulding County Sheriff Office
1169 (Primary)	1169	1169 Cunningham	GA1100000: Paulding County Sheriff Office
1129	1129	1129 Jones, III	GA1100000: Paulding County Sheriff Office
1165	1165	1165 Winters	GA1100000: Paulding County Sheriff Office
1213	1213	1213 Dubreuiel	GA1100000: Paulding County Sheriff Office
308	308	308 Davis	GA1100000: Paulding County Sheriff Office
3410	3410	5025 Groom	11001: Paulding County Fire Department
BAT1	BAT1		11001: Paulding County Fire Department
E8	E8		11001: Paulding County Fire Department
M07	M07		16240: Metro Atlanta Ambulance Service
M804	M804		16240: Metro Atlanta Ambulance Service
M814	M814		16240: Metro Atlanta Ambulance Service
R11	R11		11001: Paulding County Fire Department

