



## **QUALITY STATEMENT**

At TIGER, we pride ourselves on safety, quality, value, integrity, and professionalism. Our mission is to provide a level of quality and value that is unmatched in our industry and to do so while maintaining the highest regard for safety and the environment.

We must continue to improve our services at a competitive cost. This is accomplished by pursuing improvements through a structured quality process and employee involvement.

### **Our Commitment to Our Clients and Dedication to the TQM Process**

Written equipment closure sheets, defined welding procedures for various types of metallurgy, controlled record keeping of quality records, defined job responsibilities and skill level requirements for managers, craft training, competence testing.

Management review of proposals to be submitted to our clients to ensure accountability and confidential post job audits of both our clients and supervisory staff to identify possible quality improvements

REGARDS,

STEVE SCRUGGS