

ISO 9001:2015

AWARENESS COURSE

COURSE DATASHEET

Location:

Bahrain Financial Harbor
East Tower, Level 11, Office
1144, Block 346, Road 4626,
Building 1398, Manama Sea
Front. Bahrain.

Phone:

+973 33334517 / +966 569772024

Email:

Hesham@heshamabbasforconsulting.com



HESHAM ABBAS
FOR CONSULTING

ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS AWARENESS COURSE

DURATION: 01 DAY



ISO 9001:2015 was released during the 3rd quarter of 2015 whereby the earlier version (ISO 9001:2008) has been thoroughly revised by taking ISO standards' global structure named "Annex-XL" (High Level Structure) and newly embedded areas for compliance. The focus of ISO 9001:2015 more towards process management and process approach is much more explicit now. As a result, organizations are required to understand the standard in its expected spirit and content as well as shall maintain and audit with such a perspective. Our Awareness Training provides detailed awareness of the revised standard and empowers employees to understand ISO 9001:2015 standard in detail and identify any gaps that challenge the effectiveness of an organisation's quality management system.

Course benefits

Through lectures, discussions, workshops, and role plays, you will be able to:

- Understand the principles of Quality Management Systems
- Understand the requirements of ISO 9001:2015
- Develop skills in assessing and improving an organization's Quality Management Systems.

Course outline

- Introduction to Quality Management Principles:
 - Customer Focus
 - Leadership
 - Engagement of People
 - Process Approach
 - Improvement
 - Evidence based decision making
 - Relationship Management
 - ISO 9000 family of standards
 - Definitions and terminologies
 - Key changes in ISO 9001 revision
- Review of ISO 9001:2015 standard requirements:
 - Context of the organization
 - Leadership
 - Planning
 - Risk based approach
 - Resources, Competence and Communication
 - Documented Information
 - Operation
 - Performance Evaluation
 - Improvement

This course is for

- Management Representatives of QMS and QHSE certified organizations
- Senior and Middle Managers
- QA/ QC/ QMS/ QHSE / IMS officers, internal auditors, executives and managers
- QMS Consultants and subject matter experts
- Students, Teachers and anyone seeking a career in QMS and auditing
- Any candidate who wants to be registered as an Auditor/Lead Auditor with International Register of Certificated Auditors (IRCA)

Deliverables

- Course materials
- Refreshment and lunch meals

Prerequisites:

- Delegates are expected to have sufficient knowledge of the ISO 9001 standard requirements prior to attending this class.

Need an in-house course?

Let us know if you need this training to be conducted for your organization employees, we will share the proposal for in-house course at a special rate.