

# DC 37 Services



**HOTLINE**  
**(212) 815-7555**  
**www.DC37.net**

For up-to-the-minute information about DC 37 activities, news, events, and benefits for members, call our DC 37 Hotline at (212) 815-7555 or visit [www.DC37.net](http://www.DC37.net)



## GRIEVANCES

For grievances and job-related problems, see your shop steward or chapter chairperson, or call:  
Blue Collar: 212.815.1010  
Clerical-Administrative:  
212.815.1020  
Hospitals and Health Care  
Professionals: 212.815.1030  
Professional: 212.815.1040  
Schools: 212.815.1050  
White Collar: 212.815.1060



## HEALTH & SECURITY PLAN BENEFITS

Information on coverage and how to apply for all Health & Security Plan benefits. Drug, optical, disability, and dental benefits may be obtained by calling the Inquiry Unit at 212.815.1234.

Be sure to have the member's PID number or Social Security number handy when you call. You may also visit the union's website at [www.DC37.net](http://www.DC37.net)

Forms and optical vouchers: Call 212.815.1531

Death benefits: Call 212.815.1373 or 212.815.1374

Hearing-impaired: If you have a teletypewriter, call 212.815.1266 for information or forms.

Retirees outside the NY-NJ-CT area: Call toll-free 877.323.7738

DC 37 Second Surgical Consultation: Members of any health plan can get a second opinion at no cost for any elective surgery from the DC 37 Second Surgical Opinion Program at 212.815.1355.



## HEALTH INSURANCE AND PENSION

For assistance with health insurance coverage, claims problems, pension issues, and for pre-retirement pension counseling, call 212.815.1200. Please schedule an appointment for pension counseling.

Important notice for members in GHI-CBP: For maximum benefit coverage, you must call NYC HealthLine at 800.521.9574 prior to any hospital admission or within 48 hours of an emergency admission.



## AUDIOLOGY SERVICE

Take advantage of the union's hearing benefit. The audiology benefit is offered at the DC 37 Health Center at 115 Chambers St. in Manhattan. This benefit is for members only. It provides a hearing evaluation by an audiologist and, if necessary, a hearing aid. Call 212.791.2126 from 9 a.m. to 4 p.m. for an appointment.



## VISION SERVICE

The DC 37 vision benefit is available at participating vision providers. The benefit is available to members and their eligible dependents. The standard vision benefit provides an eye exam, lenses and frames every two years.

To use the vision benefit at a participating vision provider, call 212.815.1531 for a list of providers and a voucher.



## COUNSELING SERVICES

At the DC 37 Personal Services Unit, professionally-trained social work staff can help with emotional and family concerns, alcoholism, drug abuse, health problems, and the adjustment to retirement.

Short-term individual and group counseling and referrals are available. Call 212.815.1260 from 9 a.m. - 1 p.m. for a screening evaluation.

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## MUNICIPAL EMPLOYEES

### HOUSING PROGRAM

DC 37's Municipal Employees Housing Program provides one-stop affordable housing services for city employees. MEHP is a partnership of the union, Neighborhood Housing Services, and the NYC Department of Housing Preservation and Development.

Through MEHP, city employees have a 5 percent preference for HPD rental apartments available through lottery.

For information, call 212.815.1814



## WORKPLACE SAFETY

To report serious accidents or unsafe or unhealthy working conditions, or request workplace inspections, call your union rep.

For occupational safety and health information, call 212.815.1685



## MEMBERSHIP RECORDS CHANGE OF ADDRESS

For any inquiries about your membership status, which local you belong to, updating your mailing address, or to request a membership card, please call 212.815.1570



## FAMILY DENTAL CENTERS

The DC 37 Dental Center at 115 Chambers St. will be closing temporarily for renovations. Dental services will continue to be available to members and eligible dependents at 186 Joralemon St. in downtown Brooklyn. For more information, please call 718.852.1400.



## LEGAL SERVICES

Municipal Employees Legal Services lawyers represent full-time and part-time employees and retirees on personal legal matters.

Call 212.815.1111 to check on eligibility and coverage or to make an appointment.



## EDUCATION COURSES

For a listing of education courses or to download an application, members can go to [www.DC37.net/benefits/education/edfund](http://www.DC37.net/benefits/education/edfund)

For course information, call 212.815.1700. For tuition reimbursement, call 212.815.1663

For career and educational counseling, call 212.815.1700  
For the DC 37 Education Fund Library, call 212.815.1641



## RETIREMENT

Pensions, pension counseling, health insurance: 212.815.1200  
GHI, HIP, Blue Cross:  
212.815.1200

Dental, Drug, Optical:  
212.815.1234

Educational activities:  
212.815.1683

The DC 37 Retirees Association represents retirees in maintaining and improving their pensions and health services.

Email: [retassn@DC37.net](mailto:retassn@DC37.net)

All DC 37 locals pay your first year's dues after you join. Inquire from your local, call 212.815.1781, or email [retassn@DC37.net](mailto:retassn@DC37.net). The office is at 75 Maiden Lane, 5th floor, but please contact us to arrange an appointment. The office is open from 10 a.m. to 3 p.m., Monday-Thursday.

— PEPTalk, Public Employee Press  
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