



# Round the Corner™ – Customer Terms & Conditions

Effective Date: March 2026

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## 1. Acceptance of Terms

By creating an account, accessing, or using the Round the Corner™ mobile application, website, or services (collectively, the “Platform”), you agree to be bound by these Terms and Conditions.

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## 2. Eligibility

Customers must be at least 18 years old to place orders. Individuals aged 15–17 may use the Platform only with verified parental or guardian consent. Accounts may not be created for individuals under the age of 15.

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## 3. Platform Overview

Round the Corner™ is a mobile marketplace that allows users to:

- Discover and track food vendors in real time
  - Browse menus and services
  - Place orders for pickup or delivery
  - Pay in-app or use cash for pickup (where permitted)
  - Schedule orders
  - Earn rewards, discounts, and promotions
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## 4. Ordering and Payments

Customers may browse vendors, view menus, and place orders through the Platform.

Payments are processed securely through mobile wallet providers, including Apple Pay and Google Pay, and may also be facilitated through authorized third-party payment processing partners engaged by Round the Corner™.

**A customer processing fee of up to 3.5%** may be applied to each transaction. This fee may include payment processing and marketplace service components.

Cash payments are permitted **for pickup orders only** and are not allowed for delivery transactions.

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## 5. Customer Fees

Customers acknowledge that a processing and marketplace fee may be applied at checkout. This fee supports payment processing, platform operations, and marketplace services and will be clearly displayed prior to order confirmation.

Fees may vary based on location, applicable laws, or payment method.

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## 6. Refunds

Refunds are issued at the sole discretion of Round the Corner™ and will not exceed the original transaction amount.

Approved refunds may have applicable processing fees deducted.

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## 7. Vendor Services & Marketplace Role

Round the Corner™ provides a platform for vendors to list and sell their products and services.

Services include:

- Vendor listing and discoverability
- Menu hosting and management
- Order processing and tracking
- POS system support
- Sales reporting and dashboards
- Daily payout facilitation

Round the Corner™ does not prepare food or fulfill orders and is not responsible for vendor performance.

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## 8. Vendor Subscription & Fees

Vendors agree to a per-sale platform fee based on their selected subscription tier:

- **Basic:** 3.5%
- **Platinum:** 4.5%
- **Elite:** 5.5%

Optional add-on services may include recurring or one-time fees.



Vendor fees are **separate from customer-facing fees** and are deducted prior to vendor payouts.

Round the Corner™ reserves the right to modify pricing, subscription tiers, or fee structures at any time.

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## 9. Vendor Responsibilities

Vendors agree to:

- Provide accurate and up-to-date menu, pricing, and business information
- Fulfill orders as listed on the Platform
- Comply with all applicable laws and food safety regulations
- Honor pricing and availability

Vendors are solely responsible for food quality, preparation, and service.

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## 10. Platform Content, Menu Management & Optimization (CYA CLAUSE)

By registering as a vendor on the Platform, you expressly grant Round the Corner™ the right, but not the obligation, to create, upload, modify, format, enhance, and publish your menu, item descriptions, pricing displays, and associated images or media on your behalf.

This includes, but is not limited to:

- Creating or updating menu listings
- Enhancing item names and descriptions for clarity and marketing performance
- Uploading, editing, or replacing images that are conducive to increasing customer engagement and sales
- Structuring and organizing menu layouts to improve user experience and conversions

Round the Corner™ may perform these actions **without prior notice or approval** in order to optimize vendor visibility and drive customer traffic to vendor locations.

Such updates will not intentionally misrepresent the core nature of a vendor's products or pricing.

Vendors remain responsible for ensuring the accuracy of their offerings and may request corrections at any time.



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## **11. Delivery Disclaimer**

Delivery services are provided directly by vendors.

Round the Corner™ is not responsible for:

- Delivery delays
- Food quality issues
- Vendor-related disputes

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## **12. Payment Processing Disclaimer**

Round the Corner™ utilizes third-party payment processors to facilitate transactions.

Round the Corner™ does not store or directly process full payment credentials.

Round the Corner™ is not liable for errors, delays, or failures caused by third-party systems.

Round the Corner™ reserves the right to change payment processing providers at any time.

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## **13. Payouts**

Vendor payouts are issued daily, net of applicable fees.

Payout timing may be affected by banking delays, holidays, or third-party processing timelines.

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## **14. SMS Messaging & Communications**

By providing your mobile phone number and consenting during registration, you agree to receive transactional and support-related SMS messages.

Message frequency varies. Message and data rates may apply.

You may opt out at any time by replying STOP.

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## **15. Customer Responsibilities**

Customers agree to:

- Provide accurate information



- Use the Platform lawfully
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## **16. Platform Rights & Modifications**

Round the Corner™ reserves the right to:

- Modify platform features and services
  - Adjust vendor listings and presentation
  - Change POS or payment providers
  - Update fee structures
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## **17. Suspension and Termination**

Round the Corner™ reserves the right to suspend or terminate accounts for violations of these Terms.

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## **18. Privacy**

Use of the Platform is governed by the Round the Corner™ Privacy Policy.

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## **19. Limitation of Liability**

Use of the Platform is at your own risk.

Round the Corner™ is not liable for vendor performance, food quality, delivery issues, or third-party service failures.

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## **20. Governing Law**

These Terms are governed by the laws of the State of South Carolina.

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## **21. Updates to Terms and Conditions**

Round the Corner™ reserves the right to update or modify these Terms at any time.

Continued use of the Platform by customers or vendors constitutes acceptance of any revised Terms.



Vendors specifically agree that continued participation on the Platform, including maintaining listings, accepting orders, or receiving payouts, constitutes acceptance of updated Terms.