

- 1. More than _____% of corporate leaders and organizations were poised to spend \$3.9 trillion for ______ in 2021.
- **2.** ______of people to adopt solutions ______ is a critical success factor in IT transformation projects.
- **3.** It is beneficial to first recognize the various ______ of change (digital solution).
- 4. Considering your project's change goals, what's your fill in the blank?

- 5. Considering your project's change goals, by when does your fill in the blank need to happen?
- 6. It is important to prepare people for adoption _____, once, and _____ the digital solution become available.

7. It is important to define success by including measurable technical readiness and ______ readiness goals.

8. Previous projects have successfully ______ technical readiness and ______ readiness goals throughout their journey.

9. The right ______ coupled with ______ brings about successful transformation.

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