



FATBURGER/BUFFALO EXPRESS #1266

Manassas, VA

Shift Supervisor

Full-Time Positions (Day & Evening) Available

As a Shift Supervisor you will provide basic oversight of Team Members and restaurant operations during a specific shift. Shift Supervisors follow company's procedures, greets guests, take food orders, prepares food, performs table visits, and other duties as necessary to ensure a smoothly manage shift while maintaining a sincere, caring, and personable image for the guest and team.

What you will do:

- Responsible for opening or closing restaurant during the designated hours of operation
- Understand our Guest-Obsessed culture and do whatever it takes to create a positive and memorable guest experience.
- Keep staff motivated to work and train all new team members and shift supervisors according to company procedures and guidelines.
- Maintain company standards of quality, cooking times and presentation of food, service, restaurant cleanliness and sanitation, safety, and staff job satisfaction.
- Handle guests' complaints by listening to their concerns and resolving issues PLUS ONE to ensure overall guest satisfaction.
- Comply with all State and Federal labor laws at all times.

Perks of the Job:

- Great pay
- Optional Medical Benefits, 401-K plan, & Paid Time Off for full-time employees
- Flexible Schedules
- Growth Opportunities

Shift Supervisors are responsible for setting unparalleled hospitality to create an unforgettable guest experience and leading our team in a positive environment every day! If this sounds like you, please apply today!

*This location is owned by Tatum Global Services, LLC *

REQUIREMENTS

- Must be able to serve as a listed ABC Manager and must be 21 years of age per VA ABC regulations.
- 2+ years of experience in a basin shift supervisory role is preferred.
- Must hold a GED or high school diploma, some college is preferred.
- Strong customer service skills.
- Strong leadership and interpersonal skills.
- Effective communicator.
- Great problem-solver.
- Ability to adapt to a fast-paced environment.
- Must have Food Protection Manager Certification.
- Ability to travel 3 weeks for official training.

One bite and you'll know why Fatburger has been a burger icon since 1952. Our extensive menu doesn't stop at burgers. We're also home to delicious marinated full-breast chicken sandwiches, sage & rosemary infused turkey burgers, custom made veggie burgers (with real veggies!), Buffalo's World Famous Wings & Tenders.