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DAY OF SERVICE IMPACT REPORT

CLEVELAND, OHIO | OCTOBER 18, 2025

68 VOLUNTEERS
3 SITES
1 WAITLIST



wicedicc.org

ICCsafe.org

PermitTechNation.org

DEAR PARTNERS IN IMPACT

"When we can interact this closely with staff and really know the story behind the organization, I think it's more impactful."

That's what one volunteer wrote after Cleveland. **And they were right.**

Cleveland gave us a problem we're proud to have: **too much momentum.**

Sixty-eight building and code professionals registered to volunteer. We capped enrollment. We kept a waitlist. When we realized we had more willing hands than planned projects, we didn't turn people away. We found another site. The Fisher House in Cleveland wasn't part of our original blueprint, but when demand outpaced capacity, we made room.

Over the course of one October day, volunteers served three organizations supporting families in crisis: the Ronald McDonald Houses in Cleveland and Akron, and the Fisher House serving military and Veteran families. We painted fences, removed wallpaper, baked cookies, winterized outdoor spaces.

But the work that mattered most happened in the hallways and doorways - in the conversations with staff, the quiet smiles from families passing by.



One volunteer wrote: "As someone who has participated in many DOS, this was one of the most rewarding."

Another said: "You knocked it out of the park... as always!"

And this one stayed with us: "Ronald McDonald House is near and dear to my heart. I would love to volunteer at more locations."



When people are asking for more, you're doing something right.

The surveys came back strong: **100%** of participants rated the Day of Service as "**excellent**" or "very good," with over 85% giving it a perfect score.

But the numbers only tell part of the story. What really came through was gratitude - from the organizations we served, from the volunteers who showed up, and from the families whose lives intersected with ours, even briefly.

Your sponsorship made this possible. You gave us the resources to show up, adapt when plans changed, and create space for people who wanted to be part of something meaningful.

As we look toward **Nashville** in **October 2026**, the question isn't whether people will want to participate. It's whether we can build something big enough to hold all that energy.

Cleveland taught us that this event has become a tradition. It's something people care about deeply, plan their schedules around, and talk about long after it's over.

That kind of momentum doesn't happen by accident. It happens because sponsors like you believe it's worth building.

Let's build Nashville to match that energy.

With gratitude and anticipation,
The membership of PTN & WICED



HIGH RISE SPONSORS



Foundation Sponsors



Eirene & Hayden Knott, MCP, CBO, CFM
Director of Code Services



Blueprint Sponsors



Christina Jackson, CZA, PMO
Newport News, VA

Andre Jaen, MCP, CBO, CSP
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CLEVELAND 2025

AT A GLANCE



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Service Sites and Three Organizations Supported

Ronald McDonald Houses (Cleveland & Akron) + Fisher House

68

Volunteers Registered

First time in event history: capped with waitlist

476

Volunteer Hours Contributed

68 volunteers × 7 hours

47.6

ICC CEUs Earned Collectively

68 volunteers × 0.7 CEUs = professional development while serving

4.86 / 5

Average Experience Rating

100% rated "Excellent" or "Very Good"

\$7,125

Direct Financial Contribution

\$2,375 donated to each of three locations

\$14,280

In Skilled Labor Value

476 hours × \$30/hr contributed to Cleveland nonprofits

The Value Delivered

Beyond the \$14,280 in contributed services, the real value can't be measured in dollars:

- Immeasurable moments with families in crisis.
- Conversations that reminded staff they're not alone.
- Spaces made a little brighter for people facing the hardest days of their lives.



THREE LOCATIONS 2025



Meet the Organizations



Ronald McDonald House Charities

Cleveland & Akron Locations

The Mission

Ronald McDonald Houses provide a comfortable home away from home for families who must travel far from home for their child's medical care. Located near hospitals, these homes offer private bedrooms, home-cooked meals, and the support of staff and other families navigating unimaginable stress.

What Makes Them Special

The Pop Tab Connection: One of RMHC's signature fundraising programs collects aluminum pop tabs from beverage cans. It takes approximately 1,400 tabs to equal one pound, and some chapters receive over 2,000 pounds per month - nearly 3 million tabs. Since the program's inception at various locations, chapters have raised between \$10,000-\$15,000 annually, with some raising over \$400,000 total.

Community-Powered Care: While McDonald's provides approximately 10-15% of many local RMHC chapters' annual budgets, the overwhelming majority of support comes from community donations, volunteers, and local fundraising efforts. Through programs like "Round-Up for RMHC," customers can round their purchase to the nearest dollar, with the difference donated to support families.



LETTER OF RECOMMENDATION



To Whom It May Concern,

I am pleased to write this letter of recommendation on behalf of the WICED-PTN-ICC Days of Service Team, who volunteered with Ronald McDonald House Charities. It was truly a pleasure to work alongside such a dedicated, hardworking, and positive group.

From the moment they arrived, their team demonstrated an outstanding work ethic and a genuine willingness to help wherever needed. They were not afraid to roll up their sleeves, jump into unfamiliar tasks, and take on physically demanding work, all while maintaining a positive attitude and strong sense of teamwork.

Every task was approached with care, enthusiasm, and a readiness to support one another and our staff.

What stood out most was their flexibility and initiative. They required very little direction, were quick to adapt as needs shifted, and consistently asked how else they could be of assistance. Their group accomplished an impressive amount of work in a short period of time, and they did so efficiently, thoughtfully, and with smiles on their faces throughout the day.

If you are planning a volunteer event or service project, I highly recommend coming prepared with a full task list. This is a group that will exceed expectations and get the job done thoroughly and professionally. We would welcome them back at our House at any time and would gladly partner with them again in the future.

Please feel free to reach out if additional information would be helpful.

Sincerely,
Rickie

RICKIE MAGYARICS
AKRON VOLUNTEER & FAMILY MEAL PROGRAM MANAGER
RMHC NORTHEAST OHIO | WWW.RMHCNEO.ORG

Cleveland Location

- Painted fences and completed exterior touch-ups.
- Deep-cleaned common areas and family spaces.
- Winterization of outdoor spaces.
- General facility preparation and maintenance.

"I really loved seeing the families while we were at the RMH. We were doing our best to stay out of their way but it was so nice to immediately see the impact of our volunteer efforts." - Volunteer



Akron Location

- Removed outdated wallpaper and carpet.
- Deep cleaned and refreshed family common areas.
- Baked fresh cookies for families staying at the House.
- Kitchen and dining area maintenance.

"As someone who has participated in many DOS, this was one of the most rewarding." - Volunteer

Meet the Organizations



Fisher House – Cleveland

The Mission

Fisher Houses are comfort homes built on the grounds of major military and VA medical centers where military and Veteran families can stay while a loved one is receiving treatment. These homes are given as gifts to the military services and the Department of Veterans Affairs, with families staying at no cost.

What Makes Them Special

A Legacy of Service: Zachary and Elizabeth Fisher dedicated more than \$20 million to construct these comfort homes for families of hospitalized military personnel. Nearly 100 Fisher Houses now operate at military and VA medical centers around the world, with each house containing up to 21 suites with private bedrooms and baths.

The Numbers Tell the Story:

- Provided more than 12 million lodging days since the program began.
- Saved military and veterans' families an estimated \$610 million in out-of-pocket costs for lodging and transportation.
- On any given night, serves approximately 1,300 military and veteran families.



Beyond the Walls: Fisher House Foundation also operates the Hero Miles Program, using donated frequent flyer miles to bring family members to the bedside of injured service members. They've provided over 26,000 airline tickets to military members and their families.

How our volunteers helped:

- Grounds maintenance and seasonal cleanup
- Facility support projects
- Prepared outdoor spaces for family use

"I love the variety of projects and Veterans always hold a special place in my heart!"

"Great networking, bonding and way to get to know others before the conference and a great sense of accomplishment."

"As always, service and comradery, but the surprise tour guide was awesome."



Why This Matters to the ICC Community

Half of us have served. A survey of ICC members revealed that 50% had previously served in the military. For many volunteers, serving the Fisher House was personal.





NEXT STOP *Nashville!*

OCTOBER 17, 2026
NONPROFIT PARTNER TBA

Why Sponsor?

Make Measurable Impact: Your investment directly supports families in crisis through hands-on service at vetted Nashville nonprofits.

Connect with Your Industry: Day of Service brings together code professionals and industry partners in meaningful work before the conference begins.

Demonstrate Corporate Values: Show your team and clients that your company invests in communities, not just business.

Earn Professional Development Credit: Your sponsored volunteers earn 0.7 ICC CEUs while serving - professional growth and community impact.

Join a Growing Movement: Cleveland had a waitlist. Nashville will be even bigger. Be part of what's becoming the most anticipated volunteer event in the building safety industry.

Ready to Build Nashville?

Contact us to secure your sponsorship:

info@PermitTechNation.org

Questions? We're happy to discuss custom sponsorship packages or answer questions about how your investment will be used.