TODD W. FRANKSON

110 Wadsworth Lane, New Bern NC 28562 · (C) (610)8092456 (H) (252)649-1294
ToddFrankson@gmail.com

EXPERIENCE

JUL 2023 – PRESENT

OWNER, GET APPS 4 LESS, LLC, NEW BERN NC

- Create Android and IOS apps at a low cost.
- Analyze business needs of clients.
- Professional Consulting.
- Web Design and Web Development.

OCT 2022 – PRESENT

DEPUTY SHERIFF, UNDISCLOSED

- School Resource Officer.
- Handle calls for service while on patrol.
- Check Businesses while on patrol.
- Transport offenders while on patrol.
- Serve civil papers, Warrants for Arrests and Order for Arrests while on patrol.
- Write incident reports and citation reports while on patrol.
- Testify in Court.
- Process DUI's while on patrol.
- Write Citations while on patrol.
- Use discretion.

JAN 2017 – OCT 2022

DEPUTY SHERIFF, UNDISCLOSED

- Handle calls for service while on patrol.
- Check Businesses.
- Transport offenders.
- Serve civil papers, Warrants for Arrests and Order for Arrests.
- Write incident reports and citation reports in RMS.
- Testify in Court.
- Process DUI's.
- School Resource Officer.
- Utilize RADAR.
- Write Citations.
- Use discretion.

NOV 2011 – OCT 2016

PRESIDENT, COMPUNET RESOURCES, LLC, NEW BERN NC

- Creator/Owner of CravenCountyWebsites.com.
- Received New Business of the Year award for our work with the Havelock Chamber of Commerce.

- Work with other small businesses regarding community concerns via the Havelock Ambassadors program.

FEB 2011 – MAR 2014

INVENTORY MANAGEMENT SUPERVISOR, WALMART, NEW BERN NC

- Supervised a team of 4-14 unloading all trucks to Walmart.
- Ensured on time delivery of freight to 3rd shift at the appropriate hour.
- Constantly adapt and change staff assignments to meet business needs.

NOV 2010 – FEB 2011

LAWN AND GARDEN ASSOCIATE, WALMART, NEW BERN NC

- Provided assistance to customers.
- Monitored stock and replenished shelves as needed.
- Monitored and ensured work area was neat and organized.

OCT 2008 – SEPT 2010

INDEPENDENT CONSULTANT, MEDIA PA

- Provided independent consulting to several local firms and individuals.
- Monitored Department of Transportation paperwork for a large towing company.
- Monitored and Report all International Fuel Tax Association Mileage (I.F.T.A.) and reported all fuel mileages to the state.
- Resolved all computer network, software, and hardware issue for my clients.
- Created a custom interface and database for the dispatcher of the towing company.
- Created System Development Life Cycle Documentation for several clients located in the US and abroad.

JAN 2006 – AUG 2008

DELPHI PROGRAMMER/ANALYST, MEDTRIALS, MEDIA PA

- Provided independent consulting to several local firms and individuals.
- Monitored Department of Transportation paperwork for a large towing company.
- Monitored and Report all International Fuel Tax Association Mileage (I.F.T.A.) and reported all fuel mileages to the state.
- Resolved all computer network, software, and hardware issue for my clients.
- Created a custom interface and database for the dispatcher of the towing company.
- Created SDLC Documentation for several clients located in the US and abroad.

FEB 2004 – DEC 2005

CONSULTANT, MODIS IT, CONSHOHOCKEN PA

A.I.G. International

- Coded Insurance Policy Forms utilizing DocuCreate.
- Supported users of Docuview Software with both installation and end user help as needed.
- Coded A.I.P.S.O. forms of Policies as Endorsements to Policies.
- Interacted with the Compliance Department regarding accuracy and to solicit sign off on forms.
- Managed over 700 forms, and status/location of the forms between 4 Departments, including farming out some of the document load to an A.I.G. division located in India.

- Worked with A.I.G. India on a daily basis via Phone as support for their issues regarding DocuCreate installation, setup and ongoing support.
- Analyzed documents and provided workload estimates.

Glaxo Smith Kline
- Utilized Delphi 6.0 for bug fixes and enhancements in a client server application provided to 4000 users worldwide, as well as provided end user support to the user base via phone and email.
- Worked with end users worldwide in testing bug fixes and new bug reports.
- Utilized PL/SQL to debug and enhance Oracle Packages/Stored Procedures.
- Utilized InstallShield and WinInstall for deployment in 3 different standard configurations for companywide rollouts.
- 2 Version releases in less than 6 months' time company wide.
- Documented system for turnover to a 3rd party for future support.

SEPT 2000 – MAR 2003
SYSTEM ADMINISTRATOR II/DELPHI PROGRAMMER,
PHARMACEUTICAL RESEARCH ASSOCIATES, INC, CHARLOTTESVILLE VA

- Provided end user support for a project management application.
- Supported over 900 users at start, system ended with over 2000 users.
- The system projected financial data for the company.
- The system was a 3-part N-tier system. A web interface for project data, a stand-alone application for users, and an Oracle database. I re-wrote the client application in Delphi 5-6 to ensure the company could expand at the rate it did.
- I troubleshot the Web interface and coded in HTML, CSS and ASP to resolve bugs.
- I wrote PL/SQL to help retire the system. I assisted in implementing Lawson and Data-basics to replace the system
- Interacted with other Departments and managers.
- I wrote many small utilities to help my group, as well as other groups, perform their tasks.
- I was promoted From System Administrator I to System Administrator II during my time at P.R.A.

DEC 1999 – SEPT 2000
PROGRAMMER/ANALYST III, FIRST VIRGINIA BANKS, INC, FALLS CHURCH VA

- I maintained a client / server GUI application using Delphi 3.0 named the Automated Collateral Management System.
- The system contained all collateral documentation for all loans with the bank.
- There were 70 client workstations connected to an Oracle Database containing 100+ GB of scanned documents and corresponding data.
- I was also responsible for a Sendero Asset Liability Management Oracle database on a Microsoft N.T. server.
- I worked closely with the acting Oracle DBA regarding both the ACM database and the Sendero database.

NOV 1998 – NOV 1999
G.U.I. PROGRAMMER/ANALYST, ALTA SYSTEMS, INC, ALEXANDRIA VA

- I developed client/server GUI applications using Delphi 3.0-4.0. The database utilized was SYBASE.
- I completed the project I was hired for a month ahead of schedule.

- The project was a prototype of data analysis software for the detection of welfare fraud by retailers.
- The software was used by Food and Nutritional Services agents to detect discrepancies in sales within these stores by running algorithms against their transaction data.
- Upon completion, I merged this prototype into a distributed software package, producing an upgrade. The software is called A.L.E.R.T. (Anti-fraud Locator using EBT Retailer Transactions).
- Merging the products was completed on schedule.

DEC 1997 – NOV 1998
APPLICATIONS DEVELOPER/ANALYST, TELCO COMMUNICATIONS, CHANTILLY VA
- My function was to develop in-house and vendor bound software.
- The in-house development ranged from converting Clipper / FoxPro database applications, utilizing over 50 tables, to client/server applications with SYBASE database.
- I was a member of a team of developers primarily using Delphi 2.0 and Delphi 3.0 client/server to complete the task.
- I used and wrote stored procedures and queries. I also wrote new utilities almost daily to process data in the legacy system (dBase / Clipper).
- I wrote several stand-alone applications for individuals within Telco, as needed and to their specifications, utilizing Install Shield Express for installation.
- I also created a custom PC inventory program to inventory specific directories of machines, and silently connect and logon to a secured server and write the information to the specified drive.
- The vendor bound software involved several different teams, and several different applications. I was required to write a utility that could extract data via query, and create several output files. It also read the "return" files from outside agencies, and updated the database as needed.
- I was involved in the life cycle of the project from specifications to delivery and worked hand-in-hand with Quality Assurance personnel to be proactive in identifying issues and correcting them.

JUL 1997 – DEC 1997
TECHNICAL CONSULTANT, FINANCIAL DYNAMICS, INC, MCLEAN VA
- My duties were to answer questions and address technical issues for end users of American Express P.O.S Software.
- I was also responsible for assisting the development teams, in beta testing software, and assisting in development as needed.
- I wrote several Delphi components at this time. I wrote several freeware programs that were available on the Internet.
- I also started learning C++, J++ and Visual Basic at this time to enhance my skills and productivity as a developer. I taught myself HTML and built my own Web site.

MAR 1997 – JUL 1997
TECHNICAL SUPPORT SPECIALIST, C.A. CONSULTING FOR ICK KAISER, FAIFAX VA
- My duties as a Technical Support Specialist were to provide end user support to over 1200 users.
- I provided telephone as well as on-site support for users nationwide.
- I installed most major software packages of the time, as well as used these applications on a daily basis.

- I wrote several small utilities to assist the technical support team in maintaining the end-user's PCs.

EDUCATION

2013-PRESENT

CRIMINAL JUSTICE, CRAVEN COMMUNITY COLLEGE, NEW BERN NC

I am continuing to work towards finishing my Associates Degree.

1991

BUSINESS ADMINISTRATION, STATE UNIVERSITY OF NEW YORK, OLD WESTBURY

I took 2 semesters of business classes.

1988-1991

AEROSPACE ENGINEERING, ARIZONA STATE UNIVERSITY, TEMPE AZ

I was one of 900 students worldwide accepted into the 5-year Master's Degree in engineering program.

1998

HIGH SCHOOL DIPLOMA, THE PACKER COLLEGIATE INSTITUTE, BROOKLYN NY

CERTIFICATIONS

- CJLEADS
- NCAware
- Conductive Electronic Weapon
- Basic Law Enforcement Training, N.C.
- ClinPlus Data Management
- ClinPlus Reports
- G.C.P Computer Systems Validation
- S.D.L.C. User Training
- Active Server Pages: Level I, Part one
- Active Server pages: Level I, Part Two
- I-Net+ Certification, Second Edition, Part One
- I-Net+ Certification, Second Edition, Part Two
- E-Business: Fundamentals of E-Commerce
- Gathering and Analyzing Business Requirements
- Project Management Fundamentals, Part One
- Project Management Fundamentals, Part Two
- MS Windows 95 Navigation
- WWW Concepts
- SQL (ANSI)
- MS Windows 98 Navigation
- Programmer/Analyst Aptitude
- HTML 4.01 Web Authoring: Level
- HTML 4.01 Web Authoring: Level 2
- HTML 4.01 Web Authoring: Level 1 (Accessible)
- HTML 4.01 Web Authoring: Level 2 1 (Accessible)
- A+ Certification: Core Hardware Part One
- Object-Oriented Programming Principles
- Windows 2000 for Windows NT Administrators, Part One
- Windows 2000: Installation and Administration, Part One
- Server+ Certification
- A+ Certification: Operating Systems, Part One
- I-Net+ Certification (Third Edition)
- A+ Certification: Operating Systems, Part Two
- Oracle PL/SQL Programming: Hands-On
- MS Windows 95 Administration
- Web Server Administration
- Delphi 3.0