

[REDACTED]

From: Customer Electric Connections UNY
<CustomerElectricConnectionsUNY@nationalgrid.com>
Sent: Wednesday, April 19, 2023 07:01
To: 'RON@[REDACTED]'
Subject: Work Request [REDACTED] (Thank You) - [REDACTED] Manlius NY 13104

Thank you for working with National Grid. Our records indicate that your work request is now complete. If a meter install or exchange is needed, it may take up to 5 days for the metering department to complete their work. If you have any questions, please call Christina Chapman or you can utilize the National Grid portal to check the status of open electric work requests.

You will soon be receiving an email with a link to a short survey to provide feedback on your experience. We hope that we met your expectations on your recent request and look forward to receiving your feedback.

[REDACTED]

[REDACTED]

Have a Safe Day,

Customer Connections
National Grid

This is an automated email.

This e-mail, and any attachments are strictly confidential and intended for the addressee(s) only. The content may also contain legal, professional or other privileged information. If you are not the intended recipient, please notify the sender immediately and then delete the e-mail and any attachments. You should not disclose, copy or take any action in reliance on this transmission.

You may report the matter by contacting us via our [UK Contacts Page](#) or our [US Contacts Page](#) (accessed by clicking on the appropriate link)

Please ensure you have adequate virus protection before you open or detach any documents from this transmission. National Grid plc and its affiliates do not accept any liability for viruses. An e-mail reply to this address may be subject to monitoring for operational reasons or lawful business practices.

[REDACTED]