



# MINUTES

## QCOMM911 BOARD

### MEETING

Wednesday, May 8, 2024  
9:00am

#### Present

City/Village Administrator: Steve Seiver, Milan  
Mark Rothert, East Moline- absent  
Bob Vitas, Moline  
Jerry Leibovitz, Silvis- absent

Public Safety Representatives: Chief Ramsey, East Moline PD (voting for East Moline)  
Chief Johnson, Milan PD  
Chief VanKlaveren, Silvis PD  
Chief Regenwether, Moline FD- absent

QCOMM911 Director: Scott Ryckeghem

Others: Margo Sparbell- QCOMM, Stacey Houzenga- QCOMM

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1. Meeting called to order- Chief VanKlaveren called the meeting to order at 9:01 a.m.
2. Roll call of members- All of the above members were present with Mark Rothert, Jerry Leibovitz, and Chief Regenwether absent.
3. Approval of Minutes- Bob Vitas made a motion to approve the Minutes from the March 13, 2024 Regular Meeting. Steve Seiver seconded the motion, all in favor, the motion passes.
4. QCOMM 911 Staffing- Director Ryckeghem reports that there are 22 TC's, 3 new TC's starting in mid-May, 1 vacancy, a training coordinator, and 2 admin. Director Ryckeghem also requested to over hire by one TC as he has been made aware of another TC who is actively seeking employment elsewhere. Bob Vitas made a motion to allow Director Ryckeghem to over hire by 1 TC, Steve Seiver seconded the motion. All in favor, the motion passes.
5. QCOMM 911 Operations- Director Ryckeghem reports CAD calls for service for March 2024 at 11, 037 which was a 10.5% increase over 2023. CAD calls for service for April 2024 were 11,229, which was a 7.6% increase over 2023. Total phone calls for March of 2024 were 15,148, a 34% increase over 2023. Total phone calls for April 2024 were 14,161, a 16.7% decrease from 2023. On May 3<sup>rd</sup>, a TC assisted Moline Fire with Project Prom. This was very well received by all involved. Stacey asks that TC's be included in as many on-scene training scenarios as possible. Scott, Margo, and Stacey were able to attend a Changing 911 Culture Class. As of April 4<sup>th</sup>, the automatic notification for weather sirens are now up to date with our parameters. We have shared information on our social media so that the public can know what to expect from weather sirens going forward. Genesis Ambulance inquired about a quote for services. As of right now, this would not be a good fit for either party. We would have to add staff in order to manage in the influx in call volume and that puts the estimate outside the parameters of their budget.
6. QCOMM 911 Expenses- Director Ryckeghem reports that all Quarter 2 invoices have been deposited. The total account balances as of 5/01/24 are \$1,320,656.76.

Director Ryckeghem noted that the insurance broker had left the previous company he had worked with and we have opted to continue doing business with that broker and move firms to Lee out of Muscatine, IA. Everything will be remaining the same, the broker will just be being paid from a different company.

7. Public Comment- None

8. Other- Members updated on status of Blackhawk Fire District

9. Executive Session- None

10. Action from Executive Session- None

11. Adjournment- Having no further business to discuss, Steve Seiver made a motion to adjourn. Bob Vitas seconded the motion. All in favor, the motion passes and the meeting was adjourned at 9:41 a.m.