



# MINUTES

## QCOMM911 BOARD

### MEETING

Wednesday, July 10, 2024  
9:00am

#### Present

City/Village Administrator: Steve Seiver, Milan  
Mark Rothert, East Moline  
Bob Vitas, Moline  
Jerry Leibovitz, Silvis- absent

Public Safety Representatives: Chief Ramsey, East Moline PD  
Chief Johnson, Milan PD  
Chief VanKlaveren, Silvis PD  
Chief Regenwether, Moline FD

QCOMM911 Director: Scott Ryckeghem

Others: Margo Sparbell- QCOMM, Stacey Houzenga- QCOMM, Chief Gault-  
Moline PD, Deputy Chief Andrew Raya- Moline PD, Captain Kratt- East  
Moline PD, Captain Radosevich- Milan PD

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1. Meeting called to order- Chief VanKlaveren called the meeting to order at 9:00 a.m.

2. Roll call of members- All of the above members were present with Jerry Leibovitz absent.

3. Approval of Minutes- Bob Vitas made a motion to approve the Minutes from the May 8, 2024 Regular Meeting. Steve Seiver seconded the motion, all in favor, the motion passes.

4. QCOMM911 Staffing- Director Ryckeghem reports that there are 22 TC's, 3 in training, 2 more currently going through the background check process, a Training Coordinator, and 2 Admin. When asked what the minimum number of staffing needed was, Director Ryckeghem responded that the minimum needed is 27 TC's plus a Training Coordinator.

5. QCOMM911 Operations- Director Ryckeghem reports that there were 11,975 CAD calls for service for May 2024, which was up 8% from 2023. CAD calls for service for June 2024 were 11,578, which was up 4% from 2023. Total phone calls for May 2024 were 17,230, down 10% from 2023. Total phone calls for June 2024 were 16,653, down 12% from 2023.

Training Coordinator Houzenga reports that the 3 current TC trainees are going through the 3-week Intro to Dispatch class. She is also working her way through those needing the 2 year EMD recertification. She also participated in on-site training with MFD and EMFD and is working with SFD Chief Winters for Mavis 101 training.

Director Ryckeghem also reports that all weather sirens are now working as they should. A QCOMM Handbook has also been sent to John Kelly for his review. Scott County is preparing to go live with text to 911. While we have been live with this service for years, we may see an increase in messages due to their campaign. ETSB has recently updated the video wall and the lighting on the consoles in the dispatch room. We are also approaching collective bargaining at the end of the year. We have not heard anything from the union as of yet, but we will need to assemble a team for negotiations.

6. QCOMM911 Expenses- Director Ryckeghem reports that all Quarter 2 invoices have been deposited and the total balances for all accounts is \$1,320,656.76 as of 5/01/24. The current check report shows a fee from the treasury department for a partial funded insurance payment. There is also one outstanding invoice. Steve Seiver made a motion to approve expenses, Bob Vitas seconded. All in favor, the motion passes.

7. Public Comment- Andrew Raya is introduced as Support Services Bureau Deputy Chief for the Moline Police Department.

8. Other- Silvis PD just rolled out DORS (live today), East Moline is still pending a release date and Milan is very close.

9. Executive Session- None

10. Action from Executive Session- None

11. Adjournment- Having no further business to discuss, Mark Rothert made a motion to adjourn, Chief Johnson seconded. All in favor, the meeting is adjourned at 9:13 am.