



# MINUTES

## QCOMM911 BOARD

Wednesday, May 13, 2026  
9:00 a.m.

### Present

City/Village Administrator: Steve Seiver, Milan  
Mark Rothert, East Moline  
Bob Vitas, Moline  
Jerry Leibovitz, Silvis (absent)

Public Safety Representatives: Chief Ramsey, East Moline PD  
Chief Karzin, Silvis PD  
Chief Regenwether, Moline FD  
Chief Radosevich, Milan PD

Interim QCOMM911 Director: Chris Johnson

Others: Leah Madsen  
Paul Sikorski  
Kami Williams (departed at 9:24 a.m.)  
Kristen Oberlander (departed at 9:24 a.m.)  
Margaret Kostopulos (arrived at 9:06 a.m.)

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**1. Meeting called to order** - Chairman Bob Vitas called the meeting to order at 9:03 a.m.

**2. Roll call of members** – Roll call was taken with Steve Seiver, Mark Rothert, Bob Vitas, Chief Ramsey, Chief Karzin, Chief Regenwether, and Chief Radosevich present. Absent: Jerry Leibovitz

**3. Approval of the Minutes from the April 15, 2026 Regular Meeting, and April 15, 2026 Executive Session Meeting** – Steve Seiver made a motion to approve the minutes. Mark Rothert seconded the motion. Motion carried on roll call with the following vote: ayes: Seiver, Rothert, Karzin, Vitas.

**4. QCOMM 911 Expenses** – Johnson provided the QCOMM911 expense report and budget update. He noted that Total Solutions is currently handling accounts payable and receivable functions. Hayley Myers from the Village of Milan volunteered to assist Total Solutions with navigating and utilizing Tyler.

A few weeks prior, staff began noticing that Tyler was not being utilized to its full capacity. Specifically, the cashiering module had never been set up, resulting in uncertainty regarding how payments were being tracked. Because the cashiering function was not implemented, payments were not being recorded through adjusting journal entries. Additionally, insurance overpayments were not being recorded to specific names or accounts, making them untraceable. Vendor payments were also not linked to invoice numbers, creating difficulties with tracking, and bank deposits lacked a batching mechanism for deposits.

Johnson shared that Jamie with Total Solutions had asked whether QCOMM used a system similar to QuickBooks due to its simplicity and ease of use. Under that model, QCOMM would be treated more like a small business rather than a full municipality. Johnson stated that a simpler system may be a better fit for QCOMM's operations. He noted that Tyler has a maintenance fee of approximately \$8,200 every two years, in addition to an annual cost just under \$42,000. Transitioning to QuickBooks could allow Total Solutions to import current fiscal year activity, manage all accounting functions, simplify operations, and potentially provide financial savings to QCOMM. Johnson clarified

that he had not yet reached out to QuickBooks representatives but wanted the Board to be aware of the option as something to consider.

Seiver noted that there was previously a two-year agreement with the Village of Milan and Tyler was already being used by Milan. Staff had been trained on the system, which led to its use for QCOMM as well.

Seiver further noted that before any decisions are made, discussions should occur with the auditors, as GASB standards are strict. He stated that unless there is a governmental version of QuickBooks, it may lack the necessary security features and controls to lock down processes. Given that QCOMM handles substantial cash operations, he noted that system controls are critical. Seiver added that, as a signatory, he would withdraw support from the proposal described by Total Solutions.

Vitas added that the matter would remain on the radar for further consideration.

Seiver further stated that he believed QCOMM should explore alternative solutions; however, any replacement should be governmental in nature and provide strong controls.

Johnson noted that the situation with the accountants may have been a blessing in disguise, as it helped identify and correct several issues.

Vitas agreed, noting that it is definitely something that should be reviewed further.

Rothert stated that, after research, he confirmed QuickBooks does not support governmental accounting.

Mark Rothert made a motion to approve the expenses. Steve Seiver seconded the motion.

Seiver noted that, with the qualifications and exceptions outlined by Johnson, both verbally and in writing, the assessment was accurate and that the printed report alone did not provide the full picture. Motion carried on roll call with the following vote: ayes: Seiver, Rothert, Karzin, Vitas.

## **5. Interim Executive Director Report –**

Johnson provided a staffing update. He noted that there was one retirement the previous week and one employee dismissal, resulting in a current staffing level of 18 fully trained employees and 3 employees in training.

Johnson stated that one trainee is expected to complete training and work independently by the end of June, while the remaining two are anticipated to complete training closer to the fall.

He further noted that there were a couple of lateral candidates; however, there was concern about having too many employees in training simultaneously.

Johnson also shared that discussions had taken place regarding critical staffing levels at Rock Island. Rock Island has reached out to QCOMM regarding potential part-time assistance; however, QCOMM may not be able to provide support given its current staffing levels. He noted that Rock Island is one or two employees away from being unable to fully staff overnight operations.

## **6. Other Business – None.**

## **7. Public Comment –**

Kristen Oberlander, QCOMM911 Dispatcher, shared that there are technically 17 fully trained dispatchers currently working on the floor. She noted that one employee is pregnant and due in July, which would reduce staffing to 16 fully trained employees.

Oberlander expressed concerns regarding Chris submitting his notice and stated that there is currently a lack of management and guidance. She noted that Karen's lead position has remained vacant since her retirement and is not

currently being filled.

She added that she is seeking direction as staffing numbers continue to decline, noting there are currently no employees in training and staffing is expected to decrease to 16 in July. She also stated that there are currently 5–6 shifts requiring coverage due to scheduled vacations.

Kami Williamson, QCOMM911 Dispatcher, asked whether dispatch staff could be placed on a future agenda item to receive updates and answers. She expressed concern regarding Chris's departure in one week, noting concerns related to the lack of leadership and low staffing levels. Williamson stated that staff are looking for direction and answers moving forward.

Vitas noted that additional information and answers would be provided later in the meeting. He reassured staff that the Board is taking the matter seriously and spending significant time addressing plans related to Chris's departure. Vitas stated that leadership would be in place moving forward.

**8. Executive Session** – Vitas asked for a motion to go into executive session per section 5 ILCS 120/2(C)(1) for appointment, employment, compensation, discipline, performance, or dismissal of specific employees. Steve Regenwether made a motion to go into executive session. Steve Seiver seconded the motion. Roll call was taken with Steve Seiver, Mark Rothert, Bob Vitas, Chief Ramsey, Chief Karzin, Chief Regenwether, and Chief Radosevich present.

**QCOMM911 Board convened in Executive Session at 9:24 a.m.**

**QCOMM911 Board reconvened in Open Session at 10:14 a.m.**

**9. Action from Executive Session** – Chief Karzin made a motion to approve the Agreement for Services for the Interim Emergency Communications Director for QCOMM911, as amended to include an official start date of May 22 for full responsibility, approval of the first four days to shadow the Interim Executive Director, and a change to the notice period between the parties from the original term to ten (10) days. The motion also included authorization for the Chair to execute the agreement. Mark Rothert seconded the motion. Motion carried on roll call with the following vote: Ayes: Seiver, Rothert, Karzin, and Vitas.

Leah Madsen noted she had prepared a letter to be distributed to all QCOMM staff announcing Chris' retirement and outlining the interim plans, providing the transparency staff had requested.

Steve Seiver made a motion to authorize the Board Chair to distribute the letter to staff. Mark Rothert seconded the motion. All in favor; motion carried.

Kostopulos noted that when Chris was appointed as Interim Executive Director, the Board approved the appointment through a resolution and vote. She asked whether the Board wished to approve the appointment today or bring the item back at the next meeting.

Seiver asked whether, since the discussion was occurring following closed session, the Board could approve the preparation and execution of a resolution. He noted he would like the appointment to take effect this week.

Kostopulos advised appointing him immediately, effective May 18, with full authority beginning May 22, and bringing the formal resolution forward in June.

Steve Seiver made a motion to approve the preparation and execution of a resolution to appoint Paul Sikorski as the Interim Emergency Communications Director for QCOMM911 effective May 18, with full authority as of May 22. Mark Rothert seconded the motion. Motion carried on roll call with the following vote: ayes: Seiver, Rothert, Karzin, Vitas.

**10. Adjournment** - Having no further business to discuss, Mark Rothert made a motion to adjourn. Steve Seiver seconded that motion, all in favor, the motion passes and the meeting is adjourned at 10:20 a.m.