

Dear Parents,

We are excited to announce that our center is bringing connectivity and communication directly to you via **Smartcare** and its **Parent App & Web Portal**. Smartcare will serve as our centers management software, enabling us to be connected throughout the day in real time via your mobile devices. With that, we want to ensure that you understand what this means for you moving forward.

**Exciting features Smartcare offers:**

- **Sign-In / Sign-Out Kiosk:** This feature will allow you to use your mobile devices to seamlessly scan your child(ren) in or out via one of the following methods:
  - Unique QR Code on your smart phone
  - Assigned keytag
  - Numerical passcode

You will also be able to provide a keytag or QR Code to an authorized pick up person.

- **Real-Time Parent / Teacher Communication:** Receive updates such as photos, videos, milestones, meals, daily reports and more throughout the day via the App or Parent Web Portal.
- **Mobile Features:** Check Notifications, View Billing and Pay Tuition on the Parent App!
- **Manage Billing / Tuition:** Review your bill & process payments via Debit Card, Credit Card or Checking Account via the Parent App or Parent Web Portal.

**What's next? Please review and follow the 2 easy steps below to start using Smartcare!**

1. You will receive an email from Smartcare Services to set up your account. Please ensure that we have your current / correct email address on file.
2. Download the Smartcare App on your mobile device via the App Store or Google Play - - it's that simple!

Thank you in advance for your attention to this important transition. We look forward to bringing you the best technology with Smartcare!

Sincerely,