

Brooke T. Paup, *Chairwoman*  
Bobby Janecka, *Commissioner*  
Catarina R. Gonzales, *Commissioner*  
Kelly Keel, *Executive Director*



PWS\_2490070\_CO\_20250327\_NOV

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## Texas Commission on Environmental Quality

Protecting Texas by Reducing and Preventing Pollution

March 27, 2025

**Delivered Via Regular Mail** DWQ/NOV/27/0999

GRAND HARBOR WSC  
ROBERT A DEAN, PRESIDENT  
PO BOX 128 PMB 188  
CHICO, TX 76431-0128

**SUBJECT: Notice of Violation: CHLORINE MONITORING, ROUTINE (DBP), MAJOR**  
30 TAC § 290.110(e)(4)(A), § 290.110(f)(3) - Failure to Submit Disinfectant Level Quarterly Operating Report  
GRAND HARBOR WSC - PWSID: 2490070  
WISE County, TX

**This letter contains important information about compliance requirements for your public water system.**

Attention: Public Water System Owner / Manager / Operator

The Texas Commission on Environmental Quality (TCEQ) has determined that GRAND HARBOR WSC has a monitoring/reporting violation for failing to monitor the disinfectant residual within the distribution system or failing to submit a Disinfectant Level Quarterly Operating Report (DLQOR) to the TCEQ for the following compliance period, fourth quarter of 2024, as described in Title 30, Texas Administrative Code (30 TAC), §290.110. The attached Violation Report summarizes each violation by monitoring period and rule.

In accordance with Title 30, Texas Administrative Code (30 TAC) §290.122(c), your public water system is required to issue public notification to your customers about the monitoring/reporting violation(s) as soon as possible, but not later than twelve months after the date the violation(s) was identified. The public notice must use the enclosed mandatory language for every notice, and include a brief statement about what you plan to do to fix the problem as described in 30 TAC §290.122(d). This statement must describe what actions the water system is taking to correct the violation, and when the water system expects to return to compliance.

You are required to repeat the notice every twelve months for as long as the violation persists. You should use the same method that you used for the initial notice. Please send a copy of the public notification and a signed Certificate of Delivery for Public Notice to this office within 10 days after it has been delivered. Mail to:

**TCEQ - Drinking Water Inventory & Protection Team**  
**Attn: Public Notice (MC-155)**  
**P.O. Box 13087**  
**Austin, TX 78711-3087**

Please note that enforcement actions resulting from noncompliance may result in fines for each violation(s).

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • [www.tceq.texas.gov](http://www.tceq.texas.gov)

How is our customer service? [www.tceq.texas.gov/goto/customersurvey](http://www.tceq.texas.gov/goto/customersurvey)

printed on recycled paper

The TCEQ recommends that the public water system provide a copy of the [Public Notice(s) or Notice of Enforcement] to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

Public Water Systems are required to use the updated version of the DLQOR form available for download at:

<<https://www.tceq.texas.gov/downloads/drinking-water/disinfectant-report/form-20067-dlqor.pdf>>.

To view your public water system information, including the status of your violation(s) and public notice requirements, visit Texas Drinking Water Watch at: <<http://dww2.tceq.texas.gov/DWW/>>

If you have questions regarding this **monitoring/reporting violation**, please contact:

Emily Payne, DLQOR Compliance Coordinator  
Phone: 512-239-4694  
Email: DBP@tceq.texas.gov

If you have questions regarding **public notice requirements**, please contact:

Kristine Krieg, Public Notice Compliance Coordinator  
Phone: 512-239-5723  
Fax: (512) 239-3666  
Email: PWSNOTICE@tceq.texas.gov

Sincerely,



Laura Higgins, Section Manager  
Drinking Water Standards Section  
Water Supply Division  
Texas Commission on Environmental Quality

LH/av

Enclosures

cc: TCEQ Region 4

**Monitoring/Reporting Violation Report:**  
**GRAND HARBOR WSC PWS ID: TX2490070**

DS01		DISTRIBUTION SYSTEM	
Fourth Quarter 10/01/2024 - 12/31/2024			
<u>Analyte Code</u>	<u>Violation ID</u>	<u>Analyte</u>	<u>Rule Citation</u>
0999	315	CHLORINE	30 TAC § 290.110(e)(4)(A), § 290.110(f)(2), § 290.110(f)(3) - Failure to Submit Disinfectant Level Quarterly Operating Report





**Texas Commission on Environmental Quality**  
*Protecting Texas by Reducing and Preventing Pollution*

**CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS**

Public Water System (PWS) name: **GRAND HARBOR WSC**

PWS ID (7-digit number required): **2490070**

Type violation: **CHLORINE MONITORING, ROUTINE (DBP), MAJOR**

Time Period of violation: **fourth quarter of 2024**

The PWS named above has distributed the Public Notice (PN) for the type of violation and time period listed above by:

**Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(c)(2)(A); and**

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122 **and;**

Made an adequate good-faith effort to reach non-bill-paying consumers by appropriate methods (check all below that apply):

- ☐ Posting the PN on the internet at www.\_\_\_\_\_
- ☐ Mailing the PN to postal patrons within the service area that do not receive a bill
- ☐ Advertising the PN in news media
- ☐ Publication of PN in local newspaper
- ☐ Posting the PN in public places
- ☐ Delivery of multiple copies to single bill addresses serving several persons
- ☐ Delivery to community organizations
- ☐ Email notification

Date of Delivery to Customers \_\_\_\_\_

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (print): \_\_\_\_\_ Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_

Mail a copy of this completed form and a copy of the Public Notice that was delivered to your customer to:

**TCEQ - Drinking Water Inventory & Protection Team**  
**Attn: Public Notice (MC-155)**  
**P. O. Box 13087**  
**Austin, TX 78711-3087**

**Mandatory Language for Monitoring/Reporting Violation  
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)  
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The GRAND HARBOR WSC water system PWS ID 2490070 has violated the monitoring/reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s) \_\_\_\_\_  
<monitoring period of violation>

We are taking the following actions to address this issue:

\_\_\_\_\_  
\_\_\_\_\_  
<corrective actions>

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact \_\_\_\_\_ at \_\_\_\_\_  
<water system official's name>  
<area code + phone number>

Posted /Delivered on: \_\_\_\_\_  
<Date Posted>

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 366 days after the violation was identified. Repeat public notice shall be issued every twelve months for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.