

Neonatal NAS Initiative Webinar

Your line has been placed on mute. The webinar will begin shortly.

June 11, 2019 2:00-3:00pm

GaPQC Reminders



- Please send in your VON LMS Enrollment spreadsheets to <u>Kaitlyn.Kopp@dph.ga.gov</u> if you have not already done so
- VON will be emailing your Data Champions about the VON Day Audit

Neonatal Abstinence Syndrome

Reporting NAS in Georgia

SendSS NAS Module Demonstration

Georgia Perinatal Quality Collaborative / A. Elise Barnes, MPH / June 11, 2019

GEORGIA DEPARTMENT OF PUBLIC HEALTH

Outline

- NAS Data Sources
- Reporting NAS
- How to Report: Demonstration of SendSS NAS Reporting Module
- Examples of NAS Reports
- Feedback/Questions on NAS Module
- Supplemental Information
 - Other Scenarios you Might Encounter
 - Tools and Features
 - Best Practices

NAS Data Sources

Hospital Discharge Data

- Administrative dataset using ICD-10-CM codes applied to a medical record by coders at discharge
- Pros:
 - Statewide
 - Codes should be used consistently
 - Capture cases not reported through SendSS
- Cons:
 - In practice, coding might be inconsistent across facilities and individuals
 - No additional information about substance type or signs/symptoms available
 - De-identified data \rightarrow hard to link to other data sources (e.g., birth certificates)
 - "Unique" identifier assigned during data cleaning might not be unique

SendSS NAS Reporting Module

- Reports submitted in the State Electronic Notifiable Disease Surveillance System (SendSS)
- Pros:
 - Collects information not provided by HDD (e.g., maternal history, signs/symptoms, infant toxicology results)
 - Requires **intent**, so cases not accidentally reported
 - Reportable condition by Georgia law (O.C.G.A. § 31-12-2)
- Cons:
 - Inconsistency in how cases are **identified** and **reported**
 - Information is frequently **missing**
 - Burden on reporters

Reporting NAS

Who? What? When?

Who?

Any neonate with:

- Signs/symptoms consistent with NAS AND/OR
- Positive toxicology (for any substance)

What?

- Maternal and infant demographics
- Maternal substance use/abuse history
- Signs/symptoms
- <u>All</u> infant toxicology results

When?

• Reportable within **30 days** of identification

Legislation

House Bill 249 (effective July 1, 2017) modified the Official Code of Georgia Annotated Section 31-12-2 to read:

The department shall require **notice and reporting of incidents of neonatal** abstinence syndrome. A health care provider, coroner, or medical examiner, or any other person or entity the department determines has knowledge of diagnosis or health outcomes related, directly or indirectly, to neonatal abstinence syndrome shall report incidents of neonatal abstinence syndrome to the department. The department shall **provide an annual report** to the President of the Senate, the Speaker of the House of Representatives, the chairperson of the House Committee on Health and Human Services, and the chairperson of the Senate Health and Human Services Committee. Such annual report shall include any department **findings and recommendations** on how to reduce the number of infants born with neonatal abstinence syndrome.

Why Do NAS Surveillance?

- Case identification
- Estimate burden
- Inform programmatic interventions
 - Recommendations for prevention
 - Monitor treatment
 - Allocation of funds (Vermont Oxford Network)
- We could not do this without you!

SendSS Demonstration

State Electronic Notifiable Disease Surveillance System

- Online platform for notifiable disease reporting
- NAS-specific module
- <u>https://sendss.state.ga.us/</u> <u>sendss/login.screen</u>

← → C A https://sendss.state.ga.us/sendss/login.screen		
SendSS Description System	Help	Contact Us
Login		
Sendss Login		
Welcome to SendSS v4		
If you are new to SendSS and have not yet registered for a user account, please <u>Click Here</u> the short registration form. Once you have received your account confirmation by email, yo able to begin using SendSS.	<u>e</u> to fill out ou will be	
User Id: Password:		
 Forgot Password? Training Demonstration New! Registration and Login Procedures Neonatal Abstinence Syndrome (NAS) User Guide v3.0 HIV eACRF Video Tutorial (5.22.2019) HIV eACRF Tutorial for latest version of MS PPT 		
SendSS Demo System Health Statistics Query Query GR	TS	
Login		

New SendSS User

New users can register for an account by selecting "Click Here" on login homepage



Enter required information SendSS >-----State Electronic Notifiable Disease Surveillance System Help Contact Us Login **Registration Form Personal Information** Please select an Id you can easily remember. Examples: Name: John Smith UserId: ismith1960 Name:William B Hartsfield UserId: willyB User Id O Password User Information First Name Last Name E-Mail Address O Phone 🔵 Ext Fax Number Pager Number Title Enter Title if not in list Choose One . Please choose your type of organization from the list below. Once your type is selected, select your organization. If you can not find your organization, please select "Enter New Organization" in the "Organization" drop down box." Type of Organization Organization Choose One Select Organization Type V v

Tips for SendSS Registration

- Select a username you can remember and write it down
- Choose a password you can remember, but others cannot easily guess
 - Password must be at least 8 characters and include one uppercase, one lowercase, and one number
- Don't forget to list your phone extension if you have one
- For organization type, most NAS reporters will select "Hospital"
 - Then select your facility from the drop-down list under "Organization"
 - After selecting the facility, SendSS will auto-populate the address, which is not editable

New SendSS User (cont.)

- Check "Neonatal Abstinence Syndrome (NAS) Reporting" to register for the module
- Check department(s) where you work

Access Required		
SendSS Newborn		
Birth Defects Reporter New!	Choose this if you are a reporter of Birth	Defects for your organization
General Notifiable User	Syndromic Surveillance	TB User
STD User		
HIV USER	HIV FIELD USER	
STD Case Management Public	Health Workers Only	
Lead User	Varicella User	HL7-Cancer Registry
Survey User	Ga Birth Defects File Transfer	Immunization Assessment System
RevMaxx File Check	GPHL File Transfer	BCW Providers
EMS IMS	Vital Records	IISS On Call User
Central Intake Data System	Animal Bite Module	Employee Database Administrator
Neonatal Abstinence Syndrome	(NAS) Reporting New!	
Please select the department y	ou belong to, for which you will be rep	porting the NAS Module
Labor & Delivery Postp	artum 🔲 NICU/ Nursery 🔲 Wom	en's Services 🔍 Perinatal Services 💭 Other
Safe To Sleep Campaign (S2S)	New!	
Nurse Database		
Data Request Database		
AP Database		
Grants Tracking		
Low THC Oil Registry		
Ga Public Health Calendar		
Progress Check		
Maternal Mortality Report		
UpToDate Admin (Only check please visit - <u>https://sendss.state.ga.</u>	this box if you need Admin privileges for us/sendss/!uptodate.login)	your district. If you need regular UpToDate access,

Seat Monthly Reporting access, please visit - https://sendss.state.ga.us/sendss//carseat.login

New SendSS User (cont.)

- Fill in whether you will be the sole reporter for your facility. If you are unsure, click "Unknown."
- After you answer the remaining questions, click "Save"

Supporting Information for Access	
Are you the only person from your organization using SENDSS ?	🔍 Yes 🔍 No 🔍 Unknown
Has your organization had formal SENDSS training?	🔍 Yes 🔍 No 🔍 Unknown
How did you hear about SENDSS?	



New SendSS User (cont.)

Screen once registration is completed.

Request will be reviewed, and access granted shortly after registration.

Sendss Login

Welcome to SendSS v4

If you are new to SendSS and have not yet registered for a user account, please <u>Click Here</u> to fill out the short registration form. Once you have received your account confirmation by email, you will be able to begin using SendSS.

Thank you for taking the time to register. An email will be sent to you once you have been approved. If you use an email filter, please add sendsssupport@dhr.state.ga.us to your approved list.

User Id:	
Password:	

Forgot Password?
 Training Demonstration New!
 Registration and Login Procedures
 Neonatal Abstinence Syndrome (NAS) User Guide



Login

Login to SendSS

SendSS Contact Us	 Select "I agree with this statement"
Login Sendss Login	SendSS State Electronic Notifiable Disease Surveillance System Help Contact Us
Welcome to SendSS v4	
If you are new to SendSS and have not yet registered for a user account, please <u>Click Here</u> to fill out the short registration form. Once you have received your account confirmation by email, you will be able to begin using SendSS. User Id: <u>aelisebarnes</u> Password: Password? Forgot Password? Training Demonstration New! Registration and Login Procedures Neonatal Abstinence Syndrome (NAS) User Guide v3.0 HIV eACRF Video Tutorial (5.22.2019)	Sendss Privacy Statement This system will allow persons authorized by DHR to access protected health information about individuals for reporting and treatment purposes. This information is entitled to significant privacy protections under federal and state law. The Health Insurance Portability and Accountability Act of 1996 (HIPAA) permits a covered entity to use and disclose protected health information without written authorization if the use or disclosure is for treatment, payment, or health care operations. However, HIPAA requires covered entities to have in place appropriate administrative, technical, and physical safeguards to protect the privacy of protected health information. The disclosure of this information to unauthorized persons or for unauthorized purposes is prohibited without the written consent of the person who is the subject of the information, unless specifically permitted by federal or state law. Unauthorized disclosures of this information may result in significant criminal or civil penalties, as well as punishment up to and including the termination of employment. Failure to properly logout of SENDSS can result in an unauthorized disclosure. Any unauthorized disclosures will be investigated promptly and thoroughly prosecuted. Agreeing with the Privacy Statement confirms your status as an authorized SENDSS user who is accessing the database only for reporting and treatment purposes. Agreeing with the Privacy Statement also confirms that as an authorized SENDSS user you will reasonably safeguard protected health information from any use or disclosure that is in violation of the Privacy Statement or state and federal law.
Login	Source: HIPAA, 45 CFR §§ 164.502, 164.506, 164.530. Lagree with this statement I disagree with this statement

Home Screen Login Notes

- "Help" = Link to a document about features in SendSS
- "Contact Us" = Will send an internal message to SendSS Support team
- NAS User Guide v3.0 for case reporting link is on the SendSS login page, which might be helpful if you haven't looked at it already; however, this guide is slightly outdated.
 - Due to this, please follow the best practices, recommendations, and guidelines provided here over any contrary directions found in the reporting guide
 - We are currently updating the NAS User Guide and will post it once completed

Login Notes Cont.

- Passwords expire every three months
 - At next login after the password expiration date, follow prompts to update password
- Click "Forgot Password?" and follow instructions for password reset
 - Account will lock after three failed login attempts, so reset password prior to being locked out
- If account is inactive for three months, it will be temporarily locked
 - **Tip: Set a monthly calendar reminder to login to SendSS** to prevent account from being locked and from missing any messages you may have received
- If your account is locked for any reason, manual intervention by the SendSS Support team is required
 - To contact SendSS Support, send an email to <u>SendSS.Support@dph.ga.gov</u>

Report NAS Cases

- Home screen once logged in
- Messages* will appear here



To report a case

- Hover over "Case Reporting" tab
- Select "Report/Update Case"



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Patient Search Screen

- Enter **maternal** demographic information into search screen
- Select NAS as "Disease/Diagnosis"
- Date of onset*:
 - Date infant began showing signs or symptoms (s/s) OR
 - Date of positive infant toxicology§
- Click "Search"

e Elect	UDD ronic Notifia	ble Disease Surve	eillance Syste	m	Help	Contact Us	My Account	Logou
	Home	Case Reporting	Analysis	Admin	1.004	contact os	my Account	Logou
Pati	ent Searc	h						
	Patient Sear	ch Criteria						
	Please enter	patient Id or Last Nar	me to begin your	search. Fields mark	ed 🖲 are mand	atory		
	Last Name Test Nickname (A	KA)	First Name Aebtest		Middle Na	ame		
			Searc	h on nickname only				
	Date of Birth 01 /01	(mm/dd/yyyy) /2000	Sex Female	T	SSN			
	Disease Info	rmation						
	Select the Dis of Onset, ple	sease/Diagnosis you ase use Lab Date); w	are reporting and hen finished, clic	l to the best of your k Search.	knowledge, the	Date of Onset	i (lf you don't kno	ow the D
	Disease/Diag Neonatal Al	gnosis bstinence Syndrome ((NAS) V		Date of Or 01 /01	nset (mm/dd/yy I /2019	уу) 2	
	Choose On	e						
	Neonatal Al	bstinence Syndrome ((NAS) Abst	inence Syndro	me(NAS) R	eporting		
		refer to the User G	Guide (<u>link</u>) or co k you have filled	ort form was imple ontact the State NA in only the Mother	mented on Ja S Coordinator s Information i	nuary 1, 2018. if you have q n the Patient S	Please uestions. earch	

***Cannot edit the date of onset** after entering it in this initial search screen, so please make sure it is correct to the best of your knowledge.

§Should use the **date the specimen was collected**, not the date the positive toxicology results were received.

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Search



Uid: aelisebarnes 🔒 🛟

Help Contact Us My Account Logout

Patient Search Results

- If editing an existing case or reporting a new child for a previously entered mother*, select the mother by clicking on her name
- If the mother you are searching for is not found, select "Create New Patient"

Case Reporting Analysis Admin

Patient Search Results: Following patients located

Patient Search Criteria

Home

```
Last Searched For:
Last Name: Test First Name: Aebtest Middle Name: Nick Name:
Gender: Female Date of Birth: 01-01-2000 SSN: --
```

Disease Information

Disease Information for this Report: Disease: Neonatal Abstinence Syndrome (NAS) Date of Onset: 01-01-2019

Patient Search Results

Your search returned the following (125) patients based on your search criteria. If one of these individuals is your patient, select their name to proceed. If you wish to create a new patient, click the "Create New Patient" link below.

[Create New P	atient				Page: 1	23450
	Name	Date of Birth	Sex	Street Address	City	Updated	Rank
	Test, Aebtest	01-01-2000	Female	2 Peachtree Street Nw, Suite 14-416	Atlanta	05-24-2019	
	lest, Aebtest2	01-01-2000	Female	2 Peachtree Street Nw, Suite 14-416	Atlanta	05-15-2019	
	Test, Aebtest3	01-01-2000	Female	2 Peachtree Street Nw, Suite 14-416	Atlanta	05-15-2019	
	Test, Ashley		Unknown		Unknown	05-24-2016	
H	E Test, Test	01-01-1970	Female	123456	Unknown	05-13-2015	
	Test, Test	08-20-1954	Female	1111	Savannah	11-29-2011	
	Test, Test	03-19-1900	Female	Street Address Opt	Unknown	10-25-2016	
	Test, Test		Unknown		Unknown	02-09-2010	
	Test, Test		Unknown		Unknown	01-26-2011	
	Test, Test	01-01-1970	Female		Unknown	12-06-2017	
	Test, Test		Unknown		Unknown	07-17-2018	
H	E Test, Test	10-10-1964	Female	Unknown	Unknown	03-08-2016	
	Test, Test		Unknown		Unknown	02-04-2014	
	Test, Test	05-28-1984	Unknown		Unknown	05-27-2014	
	Test, Test		Unknown		Unknown	06-19-2014	
H	E Test, Test	05-28-1984	Female	Test	Atlanta	08-15-2018	
	Test, Test	02-22-1989	Female		Unknown	09-24-2018	
	Test, Theresa	05-13-1966	Female		Unknown	04-02-2018	
	Test100, Test	01-01-1970	Female	Astreeet	Alexander	01-05-2016	
H	E Test, Abg	10-10-1931	Female	2879 Benjamin Lane	Atlanta	01-02-2018	
	Test, Afm		Unknown		Unknown	11-07-2018	
	Test, Bethany	08-02-1986	Female		Unknown	07-16-2015	
	Test, Harrison	03-03-2012	Unknown		Unknown	09-06-2013	
	Test, Julie		Female		Unknown	10-01-2001	
	Test, Lab	02-02-1974	Female		Unknown	02-23-2018	
				next >			

Search

*For information about updating an existing case or reporting a new child for a previously entered mother, see the supplementary slides

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Entering a New Case

- Enter all available maternal demographic information
- Select "Add New Child" under NAS Reporting

SendSS 🔈 🗧 🚬				Uid: aelisebarnes 🔒 🛟						
tate Electronic Notifiable Disea	se Surveillance System		Help	Contact Us	My Account	Logout				
Home Case Rep	orting Analysis	Admin								
Neonatal Abstinence	Syndrome (NAS)	Report Form								
Mother Demographic	S									
Last Name: Test	First Name: Aebtest	Middle Nar	ne:	Mai	den Name:					
Zip:●	County:	City:		Stat GA	te:					
Street Address:	Phone:	Date of Bir	th: •	Med	drec:					
Race : Choose One	T	Ethnicity : Choose O	ne 🔻							
NAS Reporting										
					🗅 Add	l New Child				
		Save								

Fields in Reporting Module

Enter the infant's demographic information as completely as possible

NAS Reporting Record - 1			
		<u>Reported By : aelisebarnes</u>	Last Updated By : NA on NA
Infant Demographics			
Last Name:	First Name:	Middle Name:	Gender:● Choose One ▼
Gestational Age at Birth: Weeks: Davs:	Date of Birth:	Infant Control#:	Medical Rec#:

Fields in Reporting Module (cont.)

- Module captures information about maternal health history during current pregnancy
 - Maternal history source
 - If mother was receiving MAT or supervised pain therapy
 - Substance use during current pregnancy (rx and non-rx)
- Complete this section to best of ability using information available in mother's record

Maternal History for Current Pre	egnancy						
Maternal History Source (select all that apply):			Direct from Maternal T Maternal H	n Patien Toxicolo <u>(</u> History U	t/Family gy Jnknown		Medical Record PDMP Other
Maternal Substance test done? Alcohol Use: Tobacco use: Is mother on supervised Medicatio Is mother on supervised pain there Is mother Tx for psychiatric/neuro	on Assisted Treatment (RX) ? apy (Rx) ? condition (Rx) ?		Yes I Yes I Yes I Yes I Yes I Yes I	No O No O No O No O No O No O	Unknown Unknown Unknown Unknown Unknown Unknown		
Please list the substances (Rx o	or non-Rx) that mother was usi	ng d	uring the c	urrent p	<u>pregnancy</u>	!	
Antidepressants: Cannabinoids: Depressants: Stimulants: Prescription Opioids: Illicit Opioids: Synthetic and New Psychoactive substances: Other Substances:	 Yes Yes Yes Yes Yes No Unknow Unknow Yes No Unknow 	n n n n n n n					
Comments/Notes:							

Fields in Reporting Module (cont.)

- All of these fields should be fully completed
- Information in this section includes:
 - Reporting/birth hospital
 - Twin gestation
 - Why infant was assessed for NAS
 - Standard scoring tool
 - Signs/symptoms

NAS Reporting
Type of Setting for this report: Hospital of Birth Hospital of Birth Unfant received as a transfer (not the hospital of birth) Readmitted Infant
Infant's Birth Facility: (Check box if same Reporting Facility) Choose One Reporting Facility: Choose One
Is this a multiple birth? • • Yes No Why was infant assessed for substance exposure? (select all that apply) • No Prenatal care Ninimal/late Prenatal care Minimal/late Prenatal care Maternal Substance use history Maternal Intoxication Other
Were infant's clinical symptoms assessed using a standardized NAS scoring tool? Yes No Unknown Other Infant with clinical signs consistent with NAS: Yes No
Supporting Information (select all symptoms that apply): Excessive Crying Diarrhea Tremors Hyperirritability Excessive Crying Diarrhea Vomiting Blotchy Skin Coloring Excessive Sucking Sweating Hyperactive Reflexes Seizures Poor ability or inability to feed Fever/Temperature Instability No Symptoms Fever/Temperature Instability Other Other

Fields in Reporting Module (cont.)

- To enter substance test results for the infant, select "Add New Sample"
- Select specimen type, date of collection, which substances were tested for, results of the test (both positive and negative)
- If prescribed to mother during pregnancy, check the prescribed box
- If substance is not listed, select "Other" and write substance into free-text box that appears
- Results for each specimen type must be saved separately prior to saving the entire report*

n <mark>fant Lab Result</mark> None Entered	
	Add New Sample
Second Second Second	
Sample Record for Infant	
Specimen source : 🔍 Urine 🔍 Meconium 🔍 Umbilical Cord 🔍 Hair	
Date Sample was Tested (mm/dd/vvvv)	
Select all substances included in the lab test and enter result :	
Substance Name Test Status	Prescribed?
Amphetamines (Adderall, Desoxyn, Dexedrine, Dextrostat)	
Barbituates (Luminal, Phenobarbital, Seconal)	
Benzodiazepines (Alprazolam, Ativan, Valium, Xanax)	
Cocaine Metabolites	
Ethyl Alcohol	
Marijuana/Cannabinoid/THC	
MDMA	
Methamphetimines (Meth, Chrystal, Chalk, Ice)	
Opiate - Buprenorphine (Suputex or Suboxone)	
Opiate - Codeine	
Opiates - Fentanyl	
Opiates - Heroin/6-MAM	
Opiates - Morphine	
Opiates - Meperidine	
Opiates - Methadone	
Opiates - Hydrocodone/Hydromorphone	
Opiates - Oxycodone/Oxymorphone	
Opiates - Unspecified	
Opiates - Propoxyphene	
Opiates - Tramadol	
Phencyclidene (PCP)	
Tricyclic Antidepressants	

Other Comments/Notes

*If more than one substance test was done, please enter information from each test, including both positive and negative results. Save the results of the first specimen/test before adding another sample by selecting "Add New Sample" and following the same process.

Save

Fields in Reporting Module (cont.)

- Medications used to treat the infant
- Case reported to DFCS and/or referred to Children 1st

Medications (Mark any medications used to treat infant))			
None:				
Yes No	Yes	No	Methadone	
Phenobarbital	ŏ	ŏ	Morphine	
(List all drugs not in the above list) Other:				
Date first med started Time fi (mm/dd/yyyy) (hh:mn	irst med started n) 00 ▼ : 00 ▼			
	·			
<u>Disclaimer</u>				
Have you reported this child to the Division of Family an Georgia's mandatory reporting statute § O.C.G.A 19-7-5	nd Children Service ?	es as require	d by 🔍	🔍 Yes 🔍 No
Have you referred this infant to Children 1st? O				🔍 Yes 🔍 No
Submitted by: aelisebarnes Ref: 29725 / 1				
	Close	e without Savi	ng Sav	e NAS Record #1
	Save			

You **must** select "Save NAS Record #1" first, then select "Save" at the bottom of the report

Fields in Reporting Module (cont.)

If the case was properly saved, this SendSS system message will be generated.

Send SS System Message:

IMPORTANT: NAS may be a sign that the baby has been born to a home environment which presents a risk of neglect or other forms of child abuse, especially if the mother has been taking illegal drugs or abusing prescription drugs. This surveillance report is not a substitute for making a mandatory report of child abuse under Code Section 19-7-5. If you have reasonable cause to believe that the baby may be subject to child abuse, then you should make a report to the Division of Family and Childrens Services of the Georgia Department of Human Services. For more information on your obligations as a mandatory reporter, please go to http://dfcs.dhs.georgia.gov/child-abuse-neglect

Close

Example Reports

Example 1: Complete

- Maternal and infant demographic information is as complete as possible
- Enter infant's first name and gestational age in days and weeks, if available
- Including medical record numbers and mother's maiden name is helpful

en	dSS 🖂		[Uid: aelisebarnes	ê ¢)
te Electr	onic Notifiable Diseas	e Surveillance Syste	m	Help Contact	Us My Account Logout
	Home Case Repo	orting Analysis	Admin		
Neor	natal Abstinence	Syndrome (NA	S) Report Form		
	lother Demographic	s			
	Last Name: TEST Zip: 30303 Street Address: 2 PEACHTREE STREET Race : Unknown IAS Reporting Reporting Date Rep 15-May-19	First Name: AEBTEST3 County: FULTON Phone: 4044635966 T Corting Facility hbold Memorial Hospital	Middle Nam MiName City: ATLANTA Date of Birth 01 /01 Ethnicity : Unknown Birth Facility Hospital	e: 	Maiden Name: MaName State: GA Medrec: 12345 ms NAS Sign: rs Yes
	NAS Reporting Recor	ri - 1	Hospital		
	Infant Demographics Last Name: Test Gestational Age at Birth	First Name: Test3 : Date of Birth:	Reported By : aelisebarne Middle MNam	<u>s</u> <u>Last Updated E</u> Name: ne Control#:	<u>y : aelisebarnes on 15-MAY-19</u> Gender: Female ▼ Medical Rec#:

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Example 1: Complete (cont.)

- Options were selected for each question and responses correspond
- If unknown, then "Unknown" selected
- If "Yes" checked for the substances used, more detail was provided
- Helpful to include:
 - Date of positive screen if known or time frame of reported use
 - **Specific substance** tested positive for (e.g., if stimulants checked "Yes", then specify "UDS+ for cocaine on date")
 - If the substance was **prescribed**
 - Any additional notes for clarity

Direct from Patient/Family Maternal History Source Maternal Toxicology (select all that apply): Maternal History Unknown Maternal Substance test done? Yes 🔍 No 🔍 Unknown Alcohol Use: Yes 🖲 No 🔍 Unknown Tobacco use: Yes 🖲 No 🔍 Unknown Is mother on supervised Medication Assisted Treatment (RX) ? Yes Ves Vo Voknown Is mother on supervised pain therapy (Rx)? No 🔘 Yes 🔍 Unknown

Maternal History for Current Pregnancy

Is mother Tx for psychiatric/neuro condition (Rx) ?

Please list the substances (Rx or non-Rx) that mother was using during the current pregnancy

Antidepressants:	\bigcirc	Yes	۲	No	\bigcirc	Unknown	
Cannabinoids:	۲	Yes	\bigcirc	No	\bigcirc	Unknown	If yes, describe: UDS + 9/1/18
Depressants:	\bigcirc	Yes	\bigcirc	No	۲	Unknown	
Stimulants:	\bigcirc	Yes	۲	No	\bigcirc	Unknown	
Prescription Opioids:	۲	Yes	\bigcirc	No	\bigcirc	Unknown	If yes, describe: MAT (methadone)
Illicit Opioids:	\bigcirc	Yes	۲	No	\bigcirc	Unknown	
Synthetic and New Psychoactive substances:	\bigcirc	Yes	۲	No	\bigcirc	Unknown	
Other Substances:	\bigcirc	Yes	\bigcirc	No	۲	Unknown	
Comments/Notes:	Mat all n	ernal iegati	UDS ve e:	S + fo xcept	r TH t for	IC 9/1/18, sta methadone (ated she has stopped smoking since, subsequent UDS (prescribed)

Yes 🔍 No 🖲 Unknown

-

Medical Record

PDMP

Other

Example 1: Complete (cont.)

- All sections were complete
- Responses corresponded
- If "Other" was selected, corresponding free-text was entered

NAS Reporting	
Type of Setting for this report: Hospital of Birth Infan Outpatient Facility Read 	nt received as a transfer (not the hospital of birth) dmitted Infant
Infant's Birth Facility: (Check box if same Reporting Facility) Archbold Memorial Hospital	conting Facility: chbold Memorial Hospital
Is this a multiple birth? Yes No Why was infant assessed for substance exposure? (select all that app No Prenatal care Minimal/late Prenatal care Maternal Substance use history Maternal Intoxication Other	ly)
Were infant's clinical symptoms assessed using a standardized NAS s Yes No Unknown Other Infant with clinical signs consistent with NAS: Yes No	coring tool?
Supporting Information (select all symptoms that apply): Image: Tremors Hyperirritability Vomiting Blotchy Skin Coloring Image: Hyperactive Reflexes Seizures No Symptoms Fever/ Temperature Instability	 Excessive Crying Diarrhea Excessive Sucking Sweating Poor ability or inability to feed Other

Sneezing, nasal stuffiness

Example 1: Complete (cont.)

- Both specimen types were entered and saved
- Positive and negative substance test results were reported
- Prescribed checkbox selected* and corresponds to previous information
- Note: summary view of substance results does not properly align with expanded view

	Sample Date	Sample Used	Substance	Test Status	Prescribed?
3	02-JAN-19	Meconium	Amphetamines Benzodiazepines Cocaine Cannabinoid Opiates - Methadone Opiates - Unspecified Phencyclidene (PCP)	Negative Negative Negative Negative Negative Positive	Yes
3	01-JAN-19	Urine	Amphetamines Cocaine MDMA Opiates - Unspecified Phencyclidene (PCP)	Negative Negative Positive Negative	

Infant Lab Result Sample Date Sample Used Substance Test Status Prescribed? Amphetamines Negative Benzodiazepines Negative Positive Cocaine 02-JAN-19 Meconium Cannabinoid Negative Opiates - Methadone Negative Opiates - Unspecified Negative Yes Phencyclidene (PCP) Positive Sample Record for Infant Urine
Meconium
Umbilical Cord
Hair Specimen source : Date Sample was Tested (mm/dd/yyyy) : 01 /02 /2019 Select all substances included in the lab test and enter result : Substance Name Test Status Prescribed? v Amphetamines (Adderall, Desoxyn, Dexedrine, Dextrostat) Negative Barbituates (Luminal, Phenobarbital, Seconal) -۲ Benzodiazepines (Alprazolam, Ativan, Valium, Xanax) Negative Negative -۲ Cocaine Metabolites Ethyl Alcohol -Positive • Marijuana/Cannabinoid/THC MDMA Methamphetimines (Meth, Chrystal, Chalk, Ice) Opiate - Buprenorphine (Suputex or Suboxone) Opiate - Codeine Opiates - Fentanyl Opiates - Heroin/6-MAM Opiates - Morphine Opiates - Meperidine Opiates - Methadone V -Positive Opiates - Hydrocodone/Hydromorphone Opiates - Oxycodone/Oxymorphone 1 Negative • Opiates - Unspecified Opiates - Propoxyphene Opiates - Tramadol -Phencyclidene (PCP) Negative • Tricyclic Antidepressants Other

+

Comments/Notes

*Reminder that the prescribed checkbox under infant substance test results refers to a medication/drug **prescribed to the mother** during the current pregnancy Save

Close
Example 1 (cont.)

- A selection was made for medications to treat
- Corresponding start date/time of medication administration was entered
- Responses selected for both the disclaimers
- "Save NAS Record #1" selected prior to saving the entire report

Medications (Mark any medications used to treat infant)	
None:	
Yes No Yes No	othadono
Phenobarbital	orphine
(List all drugs not in the above list) Other:	
Date first med started Time first med started (mm/dd/yyyy) 01 /02 /2019 (hh:mm) 14 ▼ : 15 ▼	
<u>Disclaimer</u>	
Have you reported this child to the Division of Family and Children Services as required b Georgia's mandatory reporting statute § O.C.G.A 19-7-5?	y 💿 Yes 🔍 No
Have you referred this infant to Children 1st?	🖲 Yes 🔍 No
Submitted by: aelisebarnes Ref: 1946443 / 1	
Close without Saving	Save NAS Record #1

Overall, what made this example "good"?

- Complete answers
- "Unknown" selected appropriately
- No discrepancies in responses
- Additional information was provided for clarity
- Everything was saved

Example 2*: Missingness

- Missing infant first name, gestational age in days, medical record number§
- "Other" is selected, but no free-text is written
- Only one of the six questions in the maternal history section is completed
- Nothing filled in for substances used during the current pregnancy

*Screenshots of maternal demographic information, medications, and disclaimers were not included in Examples 2 and 3 since these sections are typically not as problematic. §I realize this information is not always available, which is fine. However, if you can include it, that would be helpful.

Reported By : aelisebarnes Last Updated By : aelisebarnes on 16-MAY-19 Infant Demographics Last Name: First Name: Middle Name Gender: test n/a Unknown V Gestational Age at Birth: Date of Birth: Infant Control#: Medical Rec# Weeks:38 Days: 124 /2019 04 laternal History for Current Pregnanc Direct from Patient/Family Medical Record Maternal History Source PDMP Maternal Toxicology (select all that apply) Maternal History Unknown S Other 🔍 Yes 🔍 No 🔍 Unknown Maternal Substance test done? Alcohol Use: No Unknown Tobacco use \bigcirc 🔍 No 🔍 Unknown Is mother on supervised Medication Assisted Treatment (RX)? No Unknown 🔍 No 🔍 Unknown Is mother on supervised pain therapy (Rx)? Ves No Unknown Is mother Tx for psychiatric/neuro condition (Rx) ? Please list the substances (Rx or non-Rx) that mother was using during the current pregnancy 🔍 Yes 🔍 No 🔍 Unknown Antidepressants: Cannabinoids: Yes No Unknown Yes No Unknown Depressants: Stimulants: Yes No Unknown ○ Yes ○ No ○ Unknown Prescription Opioids: ○ Yes ○ No ○ Unknown Illicit Opioids: Synthetic and Ves No Unknown New Psychoactive substances: Ves No Unknown Other Substances: Comments/Notes

NAS Reporting Record - 1

Example 2: Missingness (cont.)

- "Other" is selected, but no free-text is entered
- No reason selected for why infant was assessed for substance exposure

NAS Reporting		
Type of Setting for this report:	 Hospital of Birth Outpatient Facility 	 Infant received as a transfer (not the hospital of birth) Readmitted Infant
Infant's Birth Facility: <i>(Check box</i> Other Other:	if same Reporting Facility) ▼	Reporting Facility: Other Other:
Is this a multiple birth?	s 🖲 No	
Why was infant assessed for sub	stance exposure? (select a	ll that apply) ●
No Prenatal care		
Minimal/late Prenatal	care	
Maternal Substance u	se history	
Maternal Intoxication		
Other		

Example 2: Missingness (cont.)

Only positive substance test results were entered

Were infant's clinical symptom Ves No	s assessed using a standardized NAS scori Unknown Other	ing tool?
Infant with clinical signs consis	tent with NAS: 🔍 Yes 💿 No	
Supporting Information (select	all symptoms that apply):	
Tremors	Hyperirritability	Excessive Crying Diarrhea
Vomiting	Blotchy Skin Coloring	Excessive Sucking Sweating
Hyperactive Reflexes	Seizures	Poor ability or inability to feed
No Symptoms	Fever/ Temperature Instability	Other
Infant Lab Result		

Infant	t Lab Result				
	Sample Date	Sample Used	Substance	Test Status	Prescribed?
÷	24-APR-19	Urine	Amphetamines Opiates - Methadone	Positive Positive	

Add New Sample

What could be improved?

- Multiple sections left blank
- Solution: If you do not have the information available, select "Unknown" and/or leave a note

Missingness: Why Does It Matter?

- It might seem obvious something left blank is unknown, but unless that is specified, we (DPH) cannot make that assumption ourselves. We aim to analyze the results of the information reported, not our inferences about what the reporters meant because our interpretation might be incorrect and introduce bias.
- If large portions of a report are left blank, might assume you accidentally missed that section and ask you to re-look at the case.
- Hopefully, some of the issues of missingness shown in this example can be resolved by adding better logic checks to the module, but until that happens, we appreciate whatever reporters can do on their end to provide the most complete and accurate information. (We recognize this can be burdensome, so <u>thank you all for the time and effort you put</u> <u>into case reporting</u>!)

Missingness: Why Does It Matter? (cont.)

- We request positive and negative substance test results from each infant substance test to better understand how many infants tested positive for a specific substance among those tested
 - Without negative results reported, we don't know how many infants were tested (since not all facilities test for the same substances)
 - Which means we do not have an accurate denominator for calculations (positive reporting bias)
- Figure 7 from the 2017 NAS Annual Surveillance Report highlights why we are pushing for positive and negative results to be reported



*Classes are not mutually exclusive, as an infant could have a positive toxicology screen for more than one substance/class. SOURCE: State Electronic Notifiable Disease Surveillance System NAS reporting form (2017). Georgia Department of Public Health. Data pulled September 5, 2018.

FIGURE 7. TOXICOLOGY SCREENING RESULTS BY SUBSTANCE CLASS*

AMONG CONFIRMED CASES, GEORGIA, 2017 (N=762)

Georgia Department of Public Health. (2019). Neonatal Abstinence Syndrome Annual Surveillance Report – 2017. Atlanta, GA. Available from

https://dph.georgia.gov/sites/dph.georgia.gov/files/MCH/NAS/NAS_Brochure_2017_FINAL_Digital.pdf

GEORGIA DEPARTMENT OF PUBLIC HEALTH

Example 3: Discrepant Information

NAS Reporting

+

27-DEC-18

Urine

NAS Reporting Record - 1	
	Reported By : aelisebarnes Last Updated By : aelisebarnes on 15-MAY-19
Infant Demographics	
Last Name: Test Gestational Age at Birth: Weeks:39 Days:	First Name: Middle Name: Gender: Test2 Female ▼ Date of Birth: Infant Control#: Medical Rec#: 01 /01 /2019
Maternal History for Current Pr	regnancy
Maternal History Source (select all that apply):	 Direct from Patient/Family Medical Record Maternal Toxicology PDMP Maternal History Unknown Other
Maternal Substance test done? Alcohol Use: Tobacco use: Is mother on supervised Medicat Is mother on supervised pain the Is mother Tx for psychiatric/neuro	 Yes No Unknown
Please list the substances (Rx	or non-Rx) that mother was using during the current pregnancy
Antidepressants: Cannabinoids: Depressants: Stimulants: Prescription Opioids: Illicit Opioids: Synthetic and New Psychoactive substances: Other Substances:	Yes No Unknown
Comments/Notes:	

Hospital of Birth Infant received as a transfer (not the hospital of birth) Type of Setting for this report: Readmitted Infant Outpatient Facility Infant's Birth Facility: (Check box if same Reporting Facility) Reporting Facility: Other . Choose One • Other: Is this a multiple birth? Yes No Why was infant assessed for substance exposure? (select all that apply) No Prenatal care Minimal/late Prenatal care Maternal Substance use history Maternal Intoxication Other mom used cocaine Were infant's clinical symptoms assessed using a standardized NAS scoring tool? Yes No Unknown Other 🔍 Yes 🛛 🔍 No Infant with clinical signs consistent with NAS: Supporting Information (select all symptoms that apply): Tremors Hyperirritability Excessive Crying Diarrhea Sweating Vomiting Blotchy Skin Coloring Excessive Sucking Seizures Hyperactive Reflexes Poor ability or inability to feed Fever/ Temperature Instability Other No Symptoms Infant Lab Result Test Status Sample Date Sample Used Substance Prescribed? Amphetamines

Add New Sample

Yes

Positive

Opiates - Methadone

Example 3: Discrepant Information Notes

Discrepant information from the screenshots (color-coordinated) and possible questions that might require clarification from reporters

- The date of the infant substance test for the urine sample is prior to the infant's DOB
 - Which of the dates are incorrect? Did the reporter accidentally list the mom's substance test results in the infant section?
- "Yes" selected for maternal substance test done, but "Unknown" is selected for almost all of the substances used during the current pregnancy, with a couple left blank
 - Was a test done, but you do not have the results available? If so, please note that. Why are some marked "Unknown" and some are blank? Was this purposeful or were some responses accidentally missed?
- "Unknown" selected for stimulants under substances used during the current pregnancy, but the reason why the infant was assessed said "mom used cocaine"
 - Was "Unknown" selected because mom had previous history of cocaine use, but reporter was unsure if they used cocaine during the current pregnancy? If so, please note this in the comments to prevent us from asking for clarification.

Example 3: Discrepant Information Notes (cont.)

- Nothing or "Unknown" selected for supervised pain therapy, MAT, prescription opioids, and illicit opioids, yet the "Prescribed" checkbox is selected for methadone under the infant substance test results
 - Was methadone actually prescribed during the current pregnancy? Was the checkbox under infant test results selected by accident? Did the reporter think the checkbox referred to a medication prescribed to the infant, not the mom?
- Reported twice that the infant had no signs/symptoms, but two symptoms were selected
 - Hopefully better logic can be implemented to prevent these types of discrepancies from occurring

Example 3: Discrepant Information Notes (cont.)

- For substances used during current pregnancy, "Yes" is only selected for cannabinoids. The associated note says "meconium + for THC." However, urine is the only specimen type included under infant substance test results, not meconium.
 - Was the specimen type incorrectly entered as urine, but the results are actually from meconium? Were both urine and meconium tests done but the reporter forgot to include the meconium results?
 - Infant substance test results should not be used to infer maternal substance use. All
 information about maternal use should come from mother's chart, self-report, toxicology
 results, etc.
 - Why? We can make these same inferences about maternal use ourselves based on the infant substance test results. We rely on reporters to fill in the gaps about information we cannot easily access ourselves (i.e., mom's medical record)

Example 3: Discrepant Information Notes (cont.)

What could be improved?

- Answers illogical/contradictory
- No additional notes or explanation included
- Infant substance tests results used to infer maternal substance use
- Some information still blank
- Only positive substance test results included

Discrepant Information: Why Does It Matter?

- Discrepant information usually takes the most time and effort to resolve
- Requires reporters to re-review charts, locate the correct answer, and update cases they have already submitted
- If there are known inconsistencies in the report, then please leave a note or message for us
 - It might save you some time and hassle in the long run!

Feedback or Questions on Reporting Module

Other Scenarios You May Encounter

Existing SendSS User

Existing user*, but new to NAS reporting?

Need to request access to SendSS NAS reporting module

Email <u>SendSS.Support@dph.ga.gov</u>:

- Subject: "Requesting NAS Reporting Access"
- In body, include 1) name, 2) SendSS username, 3) contact information

*Some people might report other diseases/conditions through SendSS, so they already have an account, but do not currently have access to NAS reporting. This requires their account permissions to be updated.



Alternate Fax: (404) 657-7517 Alternate Fax: (404) 657-2608 annaelise.barnes@dph.ga.gov

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Updating an Existing Case

If editing an existing case or reporting a new child for a previously entered mother, select the mother from the search results by clicking on her name

endSS 🕨 🚰 📲				Uid: aelis			
te Electronic Notifi	able Disease Survei	llance Syste	m	Help	Contact Us	My Account	Logout
Home	Case Reporting	Analysis	Admin				
Patient Sear	ch Results: Foll	owing pa	tients located				
Patient Sea	rch Criteria						
Last Searche Last Name: T Gender: Da	ed For: est First Name: Aebte ate of Birth: SSN:	st Middle N	lame: Nick Name:				
😳 Disease Inf	ormation						
Disease Info Disease: Neo	rmation for this Report: matal Abstinence Syndi	rome (NAS)	Date of Onset: 01-01-2	2019			
Patient Sea	Irch Results						
Your search their name t	returned the following (1 to proceed. If you wish to	82) patients b create a new	ased on your search cri patient, click the "Create	teria. If one o e New Patien	f these individual t" link below.	ls is your patient	, select
Creat	e New Patient					Page: 1 2 3	4567
Name	Date of Birth	Sex	Street Address		City	Updated	Rank
Test, A Test, A	ebtest 01-01-2000 ebtest2 01-01-2000	Female Female	2 Peachtree Street Nw, 2 Peachtree Street Nw,	Suite 14-41 Suite 14-41	6 Atlanta 6 Atlanta	05-24-2019 05-15-2019	
Test, A	ebtest3 01-01-2000	Female	2 Peachtree Street Nw,	Suite 14-41	6 Atlanta	05-15-2019	
Test, A	sniey	Unknown			UNKNOW	n 05-24-2016	

Updating an Existing Case (cont.)

Save NAS Record #1

Once you have selected the correct mother:

- 1. Expand the NAS report of interest
- 2. Make the necessary edits
- 3. Select "Save NAS Record #_," which is at the bottom of the expanded report (not shown)

Close without Saving

- 4. Once you have saved the NAS Record, it will automatically minimize the report back to the original view
- 5. Press "Save" to ensure all changes were saved

Note: You should not be able to edit a report originally submitted by another reporter



Neonatal Abstinence Syndrome (NAS) Report Form

_							
\bigcirc	Mo	other Demograp	hics				
		Last Name: TEST	First Name: AEBTEST	Middle Name	0	Maiden Name:	
		Zip: 30303	County: FULTON	City: ATLANTA		State: GA	
		Street Address: 2 PEACHTREE STRE	Phone:	Date of Birth: 01 /01	/2000	Medrec:	
		Race :		Ethnicity :			
		Unknown	T	Unknown	T		
	NA	AS Reporting					
	_						
		Reporting Date	Reporting Facility	Birth Facility	Sympto	ms	NAS Signs
	÷	24-Apr-19	Archbold Memorial Hospital	Archbold Memorial Hospital	None	•	No

Add New Child

Save

Adding a New Report to an Existing Case

If you need to add an additional report* to a previously entered mother:

- 1. Search for the mother
- 2. Select the correct option by clicking on mother's name (not shown)
- 3. Select "Add New Child" once inside the record
- 4. Enter the case as you normally would
- 5. Select "Save NAS Record #2"
- 6. Then press "Save"

Close without Saving

Save NAS Record #2

*This could occur if multiple births (e.g., twins) or if infant from previous pregnancy was reported with NAS and mom had an infant during recent pregnancy with NAS (e.g., NAS reported for infants born in 2017 and 2019)



Neonatal Abstinence Syndrome (NAS) Report Form

Last Name: TEST	First Name: AEBTEST	Middle Name:	Maiden Name:
Zip: 30303	County: FULTON	City: ATLANTA	State: GA
Street Address: 2 PEACHTREE STREE	Phone:	Date of Birth: 01 /01 /2000	Medrec:
Race :		Ethnicity :	
Unknown	•	Unknown 🔻	

	Reporting Date	Reporting Facility	Birth Facility	Symptoms	NAS Signs
÷	24-Apr-19	Archbold Memorial Hospital	Archbold Memorial Hospital	None	No
-					Add New Child
			Save		

Multiple Births

 When entering a case, if select "Yes" for multiple births, will receive a popup warning

SendSS System Message:

Multiple Births - Please Read

Please finish this form first for the infant entered in Infant Demographics (top of the NAS Reporting form). To add multiple infants, please click on Add New Child link below the NAS Reporting Section.

Close

- Close the message, finish entering the first report, select "Save NAS Record #1," then select "Add New Child"
- Enter all of the necessary info for the second infant, then select "Save NAS Record #2"
- Then press "Save"
- Maternal demographic information will auto-populate for the second report using information from the first report to save time and prevent discrepancies

No Maternal Information Available

• If no maternal information is available at all (e.g., infant was a Safe Haven drop-off, adoption, etc.), please contact us and we will decide how to proceed with entering the case since reports are submitted under mothers

Tools and Features

Messaging

Once a report is saved, landing screen has messaging and progress note options available

ends	5 Dec	Surveillance System	Ui	d: aeliset Help	oarnes 🔒 😋	My Account	Logout
Home	Case Report	ing Analysis	Admin		Contact OS	ing Aboban	Logou
Neonatal A	Abstinence Sy	/ndrome (NAS	6) Report Form	🛃 Se	end A Message	Progre	ess Notes
🔵 Mother [Demographics						
Last Na TEST	ne:	First Name: AEBTEST	Middle Name:		Maider	n Name:	
Zip: 30303		County: FULTON	City: ATLANTA		State: GA		
Street A 2 PEAC SUITE 1	ddress: HTREE STREET NW 4-416	l, Phone:	Date of Birth: 01/01/2000		Medree	C:	
Race : Unknow	'n		Ethnicity : Unknown				
		Sen	dSS System Message:				
🔵 🛛 NAS Rep	porting		2 may be a sign that the bal	hy has he	0.0		
Repor	ting Date Repor	tin born to a home en	ivironment which presents a	risk of	toms	N	IAS Sign
+ 24-	Apr-19 Archbo	mother has been t prescription drugs	aking illegal drugs or abusir . This surveillance report is	ng not a	ne		No
		substitute for make under Code Section	ing a mandatory report of ch on 19-7-5. If you have reaso	nild abuse nable			
		cause to believe the abuse then you s	hat the baby may be subject hould make a report to the f	t to child Division of	f		
		Family and Childre Department of Hu your obligations as	man Services of the Georgia man Services. For more info s a mandatory reporter, plea	ormation of ase go to	on		
	Сору	rie <u>http://dics.dhs.gec</u>	Close	2	reserved.		

Messaging (cont.)

- To send me a message about a case, click "Send A Message", select me as the recipient, type your note, press "Send"
- "Send Message & Email" was created to also send a message to the recipient's external email account, but this option does not work
- If you send a message while in the specific case you want to discuss, the message will link directly back to that case

🖧 Send a Message - Google C	hrome		_	П	×
https://sendss.state.ga	.us/sendss/!generatealerts.us	serselectalert?\	/PATIENTID	=193944	Ð
Enter Your Messa	ge:				
Send Message To:	Barber, Luci - Lcbarber Barcenas Luna, Concepcion - K Barclay, Maritza - Mbarclay Barefield, Connie - Crbarefield Barefield, Tracy - Tracybarefield Barge, Cindy - Cindybarge Barlow, AI - Abarlow Barlow, Jessica - Jsbarlo Dornoc, Allicon - Abarnoc Barnes, Anna - Aelisebarnes	ïidzclayton1	•		
Selected Values:	Barnes, Anna - Aelisebarnes				
Please Enter A Message:		Send	Send Mess	// age & E-Mai	

Messaging (cont.)

- Can send a message from your home screen
- If you do, it will not be linked to a specific case, which can make it harder to locate
- Messages expire after 30 days, so please login regularly

SendSS 🔈 🔁	Uid: aelis	ebarnes 🔒 😋)	
tate Electronic Notifiable Disease Surveillance System	Help	Contact Us	My Account	Logout
Home Case Reporting Analysis Admin				
SendSS Home				
Messages: (Inbox)				
Send A Message				
			Sent Mess	sages
			Expired M	essages

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Messaging (cont.)

This is what your home screen will look like if you have a message

SendSS Home

Mess	ages: (Inbo	x)			
4	Send A Mes	sage			
	Date	?	From	 Title	
÷	0-JUN-19	🖻 🔇	aelisebarnes	Message Reg: Test, Aebtest	
					 Sent Messages Expired Messages

- To read the message, click on the message title or the "+" button
- This will expand the message

- "Link to Case" takes you from home screen to the case the message is linked to
- From there, you can make any necessary edits or address questions on case
- Or you can click "Send Reply" to respond

	Date	?	From	Title
=	10-JUN-19	🖻 🖄	aelisebarnes	Message Reg: Test, Aebtest
			Message From: Anna Bar Sent On: 06/10/2019 12:4 Re Patient: Test, Aebtest: w/ Disease: Neonatal Abs	nes 9:58 : stinence Syndrome (Nas):
			Hi,	
			l do not have maternal info unknown.	ormation available for this infant, so anything left blank is
			Thanks, Elise	
			Link to Case: Send R	<u>tepiy:</u>

Progress Notes

- You can also write a note in the progress notes
- Anyone viewing a case can see the progress notes (unlike messages which are private)
- Like messaging, you can use this to provide any supplementary information, clarify responses, etc.
- Type the information, press "Save", and it will save the submitting user and timestamp the note
- Progress notes are attached to the specific case (unlike unlinked messages, cannot create a progress note from home screen)

Patient: Test, Aebtest	DOB: 01/01/2000	Gender: Female	
No Progess Notes On File for this Pa	atient and Incident		
Id a New Progress Note			
d a New Progress Note			
dd a New Progress Note			
d a New Progress Note			
Id a New Progress Note			

Best Practices

Recommendations for Reporting

- Please complete all sections as much as possible based on the information available
- Check your responses for discrepant information
- If something does not make sense, but that is the information you have available, note that in the comments, progress notes, or send me a message
- If information is missing, select "Unknown"
- If associated free-text box appears, make sure to write in a response

Under substances used during the current pregnancy (in maternal health history section):

- Prescription opioids are those that are usually obtained by a prescription, even if the mother was not prescribed it herself
- Illicit opioids are those not commonly prescribed (i.e., "street drugs," like heroin)
- Do not infer maternal substance use based on positive infant test

Under infant substance test results:

 The "Prescribed" checkbox refers to substances prescribed to the mother during the current pregnancy

Recommendations for Reporting (cont.)

- Report positive and negative infant substance test results for each test
- Email <u>DPH.NAS@dph.ga.gov</u> or call me if you have any questions specifically related to NAS reporting
- Email SendSS Support at <u>SendSS.Support@dph.ga.gov</u> if you have problems with your SendSS account

- Set a monthly calendar reminder to login to SendSS to ensure you do not miss any messages you might have received
- If I have sent you a message about missing information, questions about discrepancies, etc.:
 - 1. Please make any necessary updates to the case AND
 - 2. Message me back (can be just "done" or with an actual explanation/response to my question)

THANK YOU FOR YOUR CONTRIBUTIONS TO THIS WORK!

A. Elise Barnes, MPH *Infant Epidemiologist* Newborn Surveillance Team <u>AnnaElise.Barnes@dph.ga.gov</u> 404-463-5966



The Model For Improvement

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(with generous contributions from Dr. Ravi Patel, Associate Professor, Emory)

The Model for Improvement



- What are we trying to accomplish?
 - AIM STATEMENT
- How will we know that a change is an improvement?
 MEASURE
- What changes will result in an improvement – PROCESS IMPROVEMENT TOOLS
- Tests of change
 - Plan-Do-Study-Act (PDSA)

The Model for Improvement is recommended by the Institute for Healthcare Improvement and was originally developed by API (<u>http://www.apiweb.org/</u>)

Steps – Model for Improvement



1. Form a team

2. Make an AIM statement

- 3. Establish measures
- 4. Identify and select changes to test using process improvement tools
- 5. Test changes using PDSA cycles
- 6. Implement changes that work
- 7. Spread changes to other locations

Step 1: Form a team



- Want diverse representatives with different levels of expertise
 - Make sure each center has one of the following: 1) a nurse 2) a physician; 3) hospital admin support (which may be a nursing or physician leader)
- Project sponsor
 - Person with authority who can help provide resources and overcome barriers (e.g. chief of quality, hospital admin.)

As Aubrey talked about at NGMC - Sponsor from Administration, PT was an active champion on the team

Step 2: Make an AIM statement



Think deeply about the problem: What are you really trying to impl

- Your aim statement should be:
- Specific
- Measureable
- Actionable
- Realistic
- Timely



Step 2- SMART AIM



- **Specific:** Who? (target population and persons doing the activity) and What? (action/activity)
- Measurable: How much change is expected
- Achievable: Can be realistically accomplished given current resources and constraints
- Relevant/Realistic: Addresses the scope of the health program and proposes reasonable programmatic steps
- Time-phased: Provides a timeline indicating when the objective will be met
SMART AIM - Why?



- Devoting time and resources early on to intentionally writing a SMART aim is an investment in the future of a project/program
- By starting out with SMART aim(s), a program or plan can systematically and meaningfully measure progress, show achievements and identify opportunities for improvement

Specific



• AIMS should be well-defined, and clear to other team members and to stakeholders who also understand the program or plan.

• What:

- What exactly will you do?
- What is the action?
- What do you intend to impact?

• Who:

- Who is responsible for carrying out the action?
- What are you intending to impact or who is your target population?

Measurable



- How much and in what direction will the change occur?
- What data will be used to prove the target is met?
- Where will this data come from?
- Try to pick a measure that is meaningful. The easiest things to measure may not be the most meaningful.
- Is there a stand-in or proxy measure that needs to be used
- Key Terms
- **Measure**: Show success or impact over time. It is the number, percent or some standard unit to express how you are doing at achieving the goal or outcome.
- **Target**: The desired level of performance you want to see that represents success.

Achievable



- Aims should be within reach for your team or program, considering available resources, knowledge and time.
- How can this Aim be accomplished?
- Given the current time frame or environment, can this Aim be achieved? Should we scale it up or down?
- What resources will help us achieve this Aim? What limitations or constraints stand in our way?

Relevant/Realistic



- Will this Aim lead to achieving this organization's goals?
- Does it seem worthwhile to measure this Aim? Does it seem reasonable to measure this?
- Aims related to your organization's mission and guiding principles are more likely to be approved by your organizational leadership; Aims supported by other stakeholders will lead to a greater level of buy-in.

Time bound



- Aims should be achievable within a specific time frame that isn't so soon as to prevent success, or so far away as to encourage procrastination.
- When will this Aim be achieved?
- Is this time-frame realistic?
- Should it be closer or further in the future?

SMART AIM - Statement template









We aim to decrease the length of stay among newborns diagnosed with NAS among participating GaPQC hospitals from 11.2 days to 10.1 days by 9/30/2021

At XYZ, we will educate 80% of the staff and providers taking care of newborns on NAS scoring by October 2020

Example of a SMART AIM



Neonatal Abstinence Syndrome Kansas State Initiative SMART AIMS

Аім 1	By October 2020, 85% of all Kansas birth centers enrolled in VON NAS Universal Training Program will have achieved "Center of Excellence" designation
Аім 2	By October 2020, less than 50% of infants at risk for NAS will be directly admitted to the NICU
Аім З	By October 2020, the number of infants at risk for NAS who require pharmacological treatment will decrease by 25%
Аім 4	By October 2020, the LOS of Kansas infants with NAS treated pharmacologically will decrease by 2 days



TO DO Each Center Send Out Your SMART AIM(S) to Katie before the next webinar in July

