

Empowering Travels and Tours Refund Policy

By making your deposit, you confirm that you have read and agree, without exception, to the Terms or all travel arrangements with our company. If you fail to comply with any of the Terms or to complete any requirements that are necessary for the completion of the trip/tour in which you have made a deposit for, know we **will not** provide a refund.

If you voluntarily cancel your trip or any activity on a trip for any reason, your payments will be forfeited, and no refunds will be issued. Should you decide not to participate in certain parts of the trip or use certain goods included in the trip, no refunds will be made for unused parts of the trip or goods.

We highly recommend that everyone purchase travel insurance as a way to protect yourself from financial losses you might incur as result of unanticipated circumstances that may affect you or a family member, including, but not limited to, circumstances such as illness, death, injury, or loss of job.

If there is no payment activity on your account (and there is a balance due) for more than 30 days, we reserve the right to cancel your reservation with no refund.

NOTE: TOTAL BALANCE DUE MUST BE RECEIVED NO LESS THAN 60 DAYS PRIOR TO THE TRIP START DATE. PAST DUE MORE THAN 5 DAYS, WE RESERVE THE RIGHT TO CANCEL THE RESERVATION AND ALL PAYMENTS WILL BE FORFEITED.