



THE NEW YORK RESTAURANT PROMISE

Protecting Employees & Guests

To help ensure everyone's safety as we welcome you back into our dining rooms, we ask that we make the following promises to each other.

Our Promise to You

- We will ensure safe sanitation practices are followed.
- We will administer health checks to all our staff prior to shift start.
- We will make sure our indoor and outdoor seating meets all physical distancing guidelines.
- We will have hand sanitizer or hand-washing stations at all entrances.
- We will clean and sanitize common areas and surfaces regularly.
- We will clean and sanitize all tables and hard surfaces after every use.
- We will sanitize place settings, utensils, menus and condiments (salt and pepper etc.) after every use, or we will ensure that they are single use.

Your Promise to Us

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 as determined by the Center for Disease Control (CDC), please help us keep everyone safe by using our contactless delivery/takeout options.
- If you have underlying health conditions, are part of a high-risk population group or are otherwise concerned about contracting COVID-19, please feel free to use our contactless delivery/takeout options or utilize specific hours of operation for high-risk individuals, where available.
- That you will be patient and kind to our staff and our other guests as we all try to adjust to a new normal.
- If you have any questions about the New York Restaurant Promise, please ask for a manager who will be happy to assist you.

By partnering together, we can all enjoy great food and keep everyone safe.



www.nysra.org • 800.452.5212