



Refund Policy

A non-refundable deposit is required to secure your puppy. Puppies will remain available for adoption until a deposit is placed. This policy aims to ensure the commitment of the buyer and to protect the integrity of our breeding and business operations. Please carefully read and understand the following terms and conditions regarding our non-refundable deposit policy:

- 1.1 Deposit: Once the deposit is received your puppy will be secured and the deposit is nonrefundable. The amount paid at the time of the deposit is applied to the total cost of your puppy.
- 1.2 Partial Payments: The final payment is not due until pick up, however, you do have the option to make payments towards your final balance while they are still in our care. Partial Payments are nonrefundable.
 - 2.1 Final Payment: The final payment is due on or before the pick-up date specified in your purchase agreement. If the puppy the final payment has not been made by the specified date Great Plains Frenchies reserves the right to terminate the agreement and will possess full ownership of the puppy, and no refunds shall be given.
 - 2.2 Delivery Payments: All payments applied to delivery cost are non-refundable.
 - 2.3 Pre-Reservation Deposit – Pre-reservation deposits are non-refundable unless otherwise agreed upon and stated in writing prior to deposit. The only exception would be if the litter reserved does not yield a puppy for your pick. If a puppy is not available (either because the pregnancy was unsuccessful or there were less puppies than picks) you will have the option for a full refund or to reserve your pick from the next litter.