

Terms and Conditions for tuition and classes with Polyvox Education LTD

1. Introduction

Welcome to Polyvox Education LTD. By enrolling in our on one of our courses, you agree to comply with and be bound by the following terms and conditions. Please read them carefully before proceeding.

2. Enrollment and Payment

- 2.1 All participants must complete the registration process and provide accurate information.
- 2.2 Full payment of course fees is required prior to accessing the course materials. Payment methods will be clearly outlined during registration.
- 2.3 Fees are non-refundable except as provided under Section 7 (Refund Policy).

3. Course Access and Materials

- 3.1 Access to course materials is granted only to the enrolled participant and must not be shared with others.
- 3.2 Course materials, including but not limited to videos, PDFs, and quizzes, are for personal use only and remain the intellectual property of Polyvox Education LTD.
- 3.3 Unauthorized distribution, copying, or reproduction of course materials is strictly prohibited.

4. User Responsibilities

- 4.1 Participants are responsible for maintaining the confidentiality of their login credentials, where applicable.
- 4.2 Participants must ensure they have the necessary hardware, software, and internet connection to access the course.
- 4.3 Any inappropriate behaviour, including harassment, discrimination, or misuse of the course platform, will result in immediate termination of access without refund.

5. Modifications to the Course

- 5.1 Polyvox Education LTD reserves the right to update course content, schedules, or instructors as necessary.
- 6.2 Participants will be notified of significant changes that may impact their learning experience.

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7. Refund Policy

- 7.1 Refunds may be issued within 7 days of enrollment if the participant has not accessed any course materials and the course start date has not passed.
- 7.2 Requests for refunds must be submitted in writing to info@polyvoxeducation.co.uk
- 7.3 No refunds will be issued after the specified period or if course materials have been accessed.

8. Intellectual Property

- 8.1 All content provided in the course is protected by copyright laws and is the intellectual property of Polyvox Education LTD
- 8.2 Participants may not use the course content for any commercial purposes without prior written consent.

9. Limitation of Liability

- 9.1 Polyvox Education LTD is not responsible for any technical issues or interruptions that may prevent access to the course.
- 9.2 Polyvox Education LTD is not liable for any damages, including but not limited to data loss or personal injury, arising from participation in the course.
- **10. Governing Law** These terms and conditions are governed by the laws of the United Kingdom, and any disputes will be subject to the exclusive jurisdiction of the courts in the United Kingdom.
- **11. Contact Information** For any questions or concerns regarding these terms and conditions, please contact us at info@polyvoxeducation.co.uk
- **12. Acceptance of Terms** By enrolling in the course, you acknowledge that you have read, understood, and agree to these terms and conditions.