



POLAR PAD

Owners Guide

Polar Pad memory foam cooling gel mat
Item#: SM: P-00110 / MD: P-00127 / LG: P-00134 / XL: P-00196

Parts List – no assembly required

1. Polar Pad mat
2. Plush zippered cover (Small and Medium only)

General Use guidelines

1. Place the Polar Pad on a smooth surface that will not cause abrasions or punctures
2. Routinely check under your Polar Pad for moisture.
3. The membrane surface can be cleaned with a damp towel and mild dishwashing detergent. Do not machine wash the Polar Pad.
4. The plush zippered cover (Small and Medium only) can be washed with a normal load of laundry – mild action, cool water and air dried to prevent shrinkage.
5. Fast recharge your Polar Pad by placing in a refrigerator, a cooler with ice or by spraying with your hose when outside.
6. Never Freeze your Polar Pad – it may damage the memory foam.
7. May be used outdoors (loses some efficiency), in the shade, temperatures below 95°F

Limited 1 year warranty

Travelin' K9, Inc warrants to the original consumer, that this product will be free of defects for a period of one year from the date of purchase. Travelin' K9's liability here under is limited to the replacement of the product only. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering or other causes not arising from defects in material or workmanship.

To exercise your warranty: If during the warranty period, your product malfunctions, return it to the place of purchase with your original receipt. If this cannot be done, return the product, postage prepaid, to Travelin' K9, inc, with dated proof of purchase or original receipt. All returns to Travelin' K9 require an RMA which can be obtained by going to www.travelin-k9.com and completing the Return Request Form which provides us the details of your return request. A response email will be returned to you with the RMA and return instructions to the email address you provide.

Travelin' K9 Customer Service Help Center

610 N. 5th Street, Pekin, IL 61554 • info@travelin-k9.com • (309) 550-7248