

Review of GRC skills

# ▀ Making GRC all-rounders

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# GRC Practitioners...





# The key skills

**According to *Haiilo*, the top 10 most in-demand ‘soft’ skills are:**

- Communication
- Organisation
- Teamwork
- Punctuality
- Critical thinking
- Social skills
- Creativity
- Interpersonal communication
- Adaptability
- Projecting a friendly personality

# ▶ GRC Practitioners are...?



# Evaluate and review.

- Let's focus on just one of these skills





▼ Communicate v  
communication

# So, what's the difference?

**Communication** is a noun describing the imparting or exchange of information

**Communicate** is a verb describing the action of transmission, liaison, contact, staying connected.



# Action, not words

Naming something (noun) provides a useful label to establish the objective of coaching, but there is a vital need to describe the end result of any coaching; what is someone able to do and how will this help their employability and career development (verb)?

Conventionally, this has been formulated as a learning outcome, or in coaching terms, completion of GROWTH factors. In many cases, this is refined and targeted to the needs of an entity (e.g. employer, industry or business sector) rather than holistically considering all the inhibitions affecting an individual's development.





▼ What about GRC practitioners?

# Regulatory risk and compliance: examples

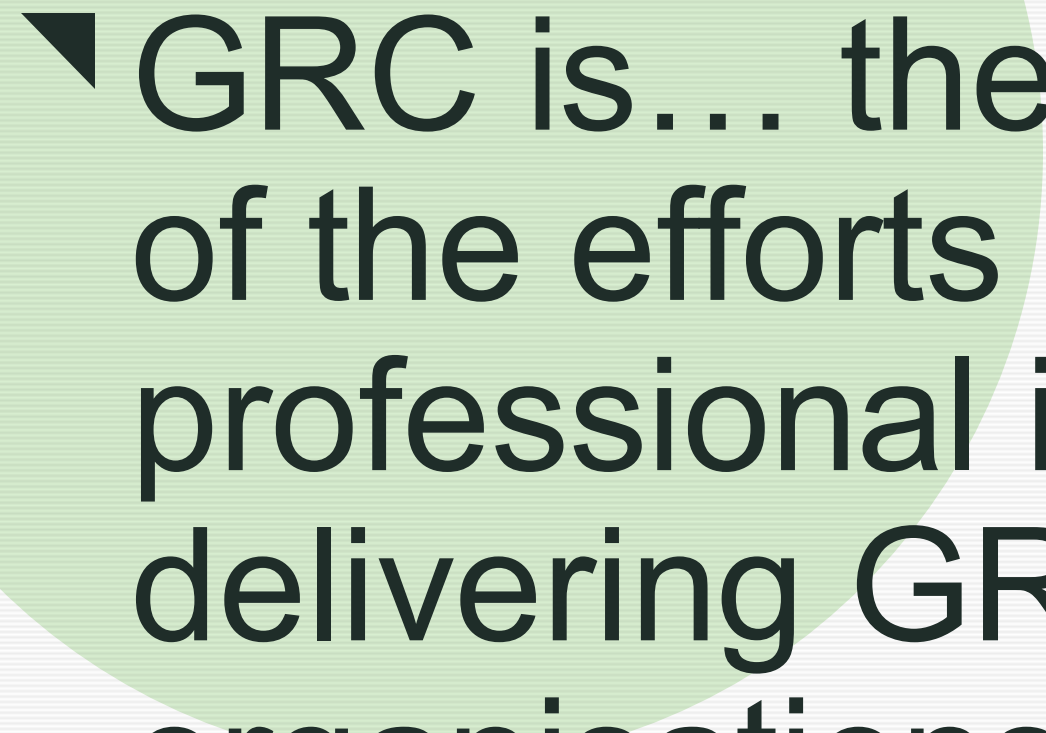


So, GRC Practitioners must be able to communicate with effect!



What is **GRC**?



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- ▼ GRC is... the outcome of the efforts of every professional involved in delivering GRC in their organisations.

**WHAT DO YOU THINK?**

