

Investor Grievance Redressal Policy – ValueArk Advisors LLP

1. Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent to the Client Servicing Team on compliance@valuearkadvisors.com. Alternatively, the Investor may call on +91 93261 94834
2. A letter may also be written with their query/complaint and posted at the below mentioned address: ValueArk Advisors LLP, 508, Gateway Plaza, Central Avenue Road, Hiranandani Gardens, Powai, Mumbai- 400 076.
3. Clients can write to the Investment Adviser at vijay@valuearkadvisors.com if the Investor does not receive a response within 10 business days of writing to the Client Servicing Team. The client can expect a reply within 10 business days of approaching the Investment Advisor.
4. In case no revert is received within 10 days or in case you are not satisfied with our response, you can lodge your grievance with SEBI at <http://scores.sebi.gov.in> . SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link: https://play.google.com/store/apps/details?id=com.sebi&pcampaignid=web_share . Alternatively, you may also write to any of the offices of SEBI.

For any queries, feedback or assistance, SEBI Office can be contacted at Toll Free Helpline at 1800 22 7575 or written complaints can be sent to the SEBI at SEBI Bhavan, Plot No.C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (East), Mumbai- 400051, Maharashtra.

In case of unsatisfactory resolution through SCORES, complaint can be made on the ODR Portal which can be accessed via the following link- <https://smartodr.in/>

Any dispute between the Investment Advisor and the Client may be resolved through arbitration or through Ombudsman authorized or appointed for the purpose by any regulatory authority, as applicable. All legal disputes shall be subject to the jurisdiction of Mumbai Courts.