



2450 Armstrong St
Livermore, CA 94551
(925) 579-2927

German Roach Owner Prep Sheet

The success of your German Roach treatment will be dependent on the following instructions. Proper preparation before treatment, and your follow-up post treatment, will determine the success of your German Roach issue. Failure to follow the directions can void your warranty.

*Warranty is 30 days from the initial treatment since German Roaches can be brought back into the structure. Service includes initial treatment, and one follow-up appointment one week later.

1. Remove all items from the kitchen cabinets and cupboards and store them in plastic sealed containers.
2. Unload the dishwasher and store items in plastic sealed containers.
3. Once items are stored, they can be placed on a covered table (with tarp or plastic).
4. Remove all garbage from the premises.
5. Deep clean all surfaces and de-grease the oven, stove, and microwave at least 4 hours prior to arrival.
6. Mop/scrub kitchen cabinets, countertops, and flooring with hot, soapy water.
7. Vacuum all areas using the crevice tool. Dispose of vacuum bag and wash vacuum with warm, soapy water.
8. Prior to service, move appliances away from walls and clean behind and beneath them.
9. Vacuum all carpet/flooring and dispose of vacuum bag. Clean vacuum with hot, soapy water.
10. Be sure that the technician has full access to anywhere you have seen the roaches.
11. Turn off air conditioning/heater, as well as fans prior to treatment. Close all windows.
12. Repair any known plumbing leaks to prevent water source for German Roaches.

REMOVE PETS FOR THE DAY OF TREATMENT AND VACATE THE PROPERTY FOR 4 HOURS. FISH TANKS MUST BE COVERED AND THE AIR FILTER UNPLUGGED AND PLACED IN PLASTIC BAGS FOR 6 HOURS AFTER TREATMENT.

**Sensitive individuals (below the age of 4, or above the age of 70) and pets under 40 pounds must stay away from the premises for 24 hours.

**Larger infestations may include the cleaning and clearing of bathrooms or other rooms. Notify the technician where all you have seen roaches.

After Service Instructions

1. After service, keep sanitation level as high as possible to allow all products to work.
2. Open windows and doors to ventilate the premises.
3. Vacuum all dead carcasses, including those found in cabinets and storage bins.
4. **DO NOT** wipe down or clean any surfaces after the treatment as this removes the treatment products.
5. Vacuum floor, cabinets, and cupboards again before putting items back in cabinets.
6. We encourage you to use airtight food storage containers to prevent re-infestation.
7. Do not squish roaches as they drop their eggs when they are squished. If you see any roaches, vacuum them up and dispose of the vacuum bag and clean the vacuum with hot, soapy water.
8. Sanitation is key to eliminate German Roach infestations. Clean dishes after each meal. Take garbage out daily. Store pet food in sealed containers. Do not leave pet food out in feeding bowls. Wipe up all spills and crumbs.