

How to find the serial number

Summary

How to find the serial number for your Sage 50 Accounting product

Description

For more instructions for installing and activating, see [Installing Sage 50 Accounting Software](#).

Resolution

If your serial number doesn't prefill when installing Sage 50 Accounting, do the following:

Check your email: An email containing your Serial Number and Account ID information was sent to the **primary contact** on your account. The title is "Sage 50 2026.0 is now available". It's possible that the email went into the Spam or Junk folder, so be sure to check there as well.

If you didn't receive the email: Follow the instructions below to locate your version 2026 serial number on your account.

Purchased directly from Sage

1. Log in to the [Customer Portal](#). If you're new to Sage, [sign up for Customer Portal](#).
2. Select **Product information**, then **My active Services and Plans**.
3. Select your **Product**.
4. Under **Activation Codes**, select **Active**. Here you can locate your 2026 serial number.

If you're a **Sage Business Partner**, you can get your [activation code at the Partner Portal](#).

Purchased from a retail location (for example, Amazon, Staples, Best Buy, Office Depot)

If you purchased a **digital download** from a retailer, the retailer will provide you with the serial number via email or a digital locker.

If you purchased a **box product** from a retailer, you'll find the serial number in the case under the disc.

Need more help?

Chat now

Related Solutions

If you're looking for the serial number of a currently installed and activated version of Sage 50: See [How do I find the serial number for my currently installed product?](#)

Keywords registration activating no. activation-codes serial-number

Solution ID

221924850014995

Last Modified Date

11 February 2026

Attributes

Product Details

- Integrated Product: Blueprints

Taxonomy

- Category > Installation

Products

- Sage 50 Cloud US
- Sage 50 US