


WARRANTY

Designed to cope with the demands of Australia's East Coast, SpaceGrill has been constructed from top grade materials and components, with build quality to match. The warranties we offer are intended to reflect this and underline just how durable a SpaceGrill is.

Warranty Period

Every SpaceGrill currently purchased comes with our standard 5 Year Warranty

SpaceGrill Standard 5 Year Warranty

	Stainless steel cook box	5 years
	Stainless steel splashback / cover	5 years
	Stainless steel tube burners	5 years
	Stainless steel grill section	2 years
	Ceramic-coated cast iron hotplates	2 years
	All remaining parts	2 years

Please note:

- For those who have already purchased a SpaceGrill check the Warranty Card section of the user manual for your exact warranty information.
- Irrespective of any manufacturer warranty, the European Union's statutory warranty regulations providing coverage for two years from the date of purchase apply for products. This statutory warranty is in no way limited by a voluntary warranty or guarantee on the product and completely independent of the statutory warranty.

Full conditions & limitations

Click on this box and get the following pop up:

Conditions and Limitations

SPACEGRILL warrants its products against manufacturing defects to the original purchaser only, provided that the purchase was made through an authorised SPACEGRILL dealer and is subject to the following conditions and limitations:

- This factory warranty is non-transferable and may not be extended what-so-ever by any of our representatives.
- Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes.
- This limited warranty does not cover damages caused by misuse, lack of maintenance, grease fires, hostile environments, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty. Discoloration to plastic parts from chemical cleaners or UV exposure is not covered by this warranty.
- This limited warranty further does not cover any scratches, dents, painted finishes, corrosion or discolouring by heat, abrasive and chemical cleaners, nor chipping on porcelain enamel parts, nor any components used in the installation of the product.

- Should deterioration of parts occur to the degree of non-performance (rusted through or burnt through) within the duration of the warranted coverage, a replacement part will be provided.
- SPACEGRILL will not be responsible for the installation, labour or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty.
- SPACEGRILL's responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential, or indirect damages.
- SPACEGRILL neither assumes, nor authorises any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.
- SPACEGRILL will not be responsible for: over firing, blow outs caused by environmental conditions such as strong winds, or inadequate ventilation,
- Any damages to the product due to weather damage, hail, rough handling, damaging chemicals or cleaners will not be the responsibility of SPACEGRILL.
- The bill of sale or copy will be required together with a serial number and a model number when making any warranty claims from SPACEGRILL.
- SPACEGRILL reserves the right to have its representative inspect any product or part prior to honouring any warranty claim.
- SPACEGRILL shall not be liable for any transportation charges, labour costs, or export duties.

REGISTER YOUR SPACEGRILL

Other Advantages

Registering your SpaceGrill at any time also has the following advantages:

- Ensure faster and better handling of your warranty claim.
- In the event of a household insurance claim, registration will assist with proof of purchase (such proof being uploaded during the registration process)
- Allow us to contact you should we ever need to contact in relation to a safety notification and/or product recall

WARRANTY CLAIMS

To make a warranty claim you'll need to complete our claims form telling useful information such as the reason for the claim and entering the SpaceGrill's serial number. We'll also need proof of purchase, so it would be helpful to keep your receipt, invoice or any other valid proof of purchase. In addition we ask for some good photos of the product fault.