

Phishing scams – What to look out for!

- **Spelling and grammar mistakes!** – Read the message carefully. A real professional company would not make these mistakes in their messages.
- **Generic or missing greeting!** – A real company will always address you by your name not by ‘Dear customer’!
- **A sense of urgency!** – The sender might tell you that you have a limited amount of time to respond so you must be quick!
- **Account alert!** – The email makes you think that there is something wrong with your account and you must act immediately to sort it out!
- **A shortened URL!** – A website address might appear on the email which looks it has been condensed. These often lead to suspicious or risky websites!
- **“Help Friend!”** – A message might come asking for help. It may even include a photo of someone you know but the message has not been sent by them!
- **Too good to be true!** – If it sounds too good to be true or too easy then it is probably not real!