



120 W 6<sup>th</sup> Avenue  
Mitchell, SD 57301

Dear patients and friends,

Over the years I have been blessed with wonderful staff and patients, and have enjoyed providing health care services in an independent setting. The current health care environment and staffing shortages make it difficult for small, independent practices. I am not retiring! This letter is to inform you that after much soul searching and prayer, I have accepted a position with Sanford Health Mitchell, located at 2100 Highland Way, Suite K in Mitchell. Most patients will be able to continue seeing me there for health care needs. Subsequently, Prairie Family Healthcare will close effective January 6, 2023.

I recognize that following me to the Sanford facility may not work for some patients due to insurance coverage. For patients with an Avera insurance plan, including Dakotacare or an Avera Medicare Supplement plan, seeing me at a Sanford facility will most likely not be covered. I wish this were not the case, and I am sorry

We want to do everything we can to ensure a smooth transition of your care. I am working with Sanford Health to determine the best method to transfer records for anyone who follows me to Sanford Health.

If you chose not to follow me, you can submit a signed request to Prairie Family Healthcare for transfer of records to another clinic. The request should include the healthcare clinic name and fax number. We will process requests as quickly as possible.

After completing Sanford Health's orientation training, I will begin seeing patients January 16, 2023. You can call Prairie Family Healthcare at 605-292-6262 to schedule an appointment with me at Sanford. We will transfer the schedule with us. Before then, please be sure that your medication refills are sufficient to cover your needs during this transition period.

Change is usually hard, but I want our health care relationship to remain strong. I will be praying for you these next few months, and I covet your prayers for the Prairie Family Healthcare family.

Sincerely,

A handwritten signature in cursive script that reads "Diane L Kenkel CNP".

Diane Kenkel, CNP