

Booking Terms and Conditions for Swimming Lessons

Payment and Booking:

All swimming lessons must be paid for in advance to secure a booking slot. Payment for both group and individual (1-to-1) lessons is required prior to the commencement of the lessons.

No Refunds:

We regret to inform you that we do not offer refunds for any prepaid swimming lessons, including missed sessions.

In the event of absence or cancellation, the fee for the lesson will be forfeited.

Rescheduling:

Lessons cannot be rescheduled to a later date or added to the next block of lessons once booked and paid for.

We kindly request that you prioritise attendance for the scheduled lessons as no exceptions will be made for rescheduling.

Attendance:

It is the responsibility of the participant or their guardian to ensure timely attendance for all scheduled swimming lessons.

Late arrival may result in a shortened lesson duration, but the full fee for the lesson will still apply.

Safety and Conduct:

Participants are required to adhere to safety instructions provided by the swimming teacher.

Any disruptive behaviour or failure to follow safety guidelines may result in termination of lessons without refund.

Health and Medical Conditions:

Participants or their guardians are responsible for informing the instructor of any relevant medical conditions or health concerns prior to the lessons.

Changes and Amendments:

The management reserves the right to make changes to the schedule, instructor allocation, or venue if necessary. Participants will be notified of any such changes in advance.

Liability:

The swimming facility and its staff shall not be held liable for any accidents, injuries, or loss of property that may occur during the swimming lessons.

Code of Conduct:

Participants are expected to conduct themselves in a respectful and appropriate manner towards instructors, staff, and fellow participants.

Acceptance of Terms:

By booking and paying for swimming lessons, participants or their guardians acknowledge and agree to abide by these terms and conditions.

Please read these terms and conditions carefully before booking your swimming lessons. If you have any questions or concerns, feel free to contact us for clarification.