

Behavior Release – The Facts of Life

I understand that the Stylists Shag to Chic are highly trained and equipped to handle even the toughest behavior, however, **will not tolerate or expect to be bitten, attacked or suffer injury** as a part of the job. A Stylist's hands are his/her livelihood and a bite or injury can be career ending. I also understand that working with animals that are aggressive or difficult for grooming is not the norm and therefore requires 100% realistic openness and honesty between Owner and Stylist. My Dog's challenging behaviors are risking both his/her health and safety as well as the health and safety of the Stylist today.

NOTE FROM THE GROOMER: Bites and other dangerous behaviors are just as painful, risky and devastating whether it comes from fear, anxiety, aggression or your Dog just having a bad day. The first step is admitting we have a challenge, then working together to make a plan towards success!

- 1) As are the wishes anyone handling my Dog today, I wish my Dog and his/her Stylist to remain safe above all else. I understand that muzzles and safe restraint may be used today. I also understand that though my dog may not experience a muzzle at home, muzzling will not harm my Dog, only protect both My Dog and the Stylist.
- 2) I understand that Shag to Chic DOES NOT carry, sell or provide any prescription sedation of any kind. CBD oil can be purchased and administered ONLY with owner's direct involvement and permissions. I understand that I am responsible for the \$5 fee if I have Shag to Chic administer anything at my request.
- 3) Due to my Dog's challenges, he/she may require additional time for coaching, support, training, de-sensitizing and other safety measures. I also understand that for as long as my Dog behaves in atypical ways, there may be additional fees over and above the regular grooming pricing. This is **only to cover the cost of the extra time my Dog is requiring of the Stylist** to be safely groomed.
- 4) Though my Dog may not 'act out' for the brief maintenance sessions I perform at home, what happens during a Full Grooming session is not the same and my Dog's behavior may reflect that today. I understand the difference.
- 5) I understand my Dog's behavior has put him/her in a 'high risk' category for incident or injury. Though my Dog's Stylist is highly trained, my Dog acting in unexpected and dangerous ways that can cause serious injury.
- 6) I understand, **though a VERY rare occurrence**, if there is any injury associated with the grooming today, one of the stylists will take my Dog to Pet Vet for immediate treatment. I understand this will be at my expense, as is any aftercare treatment(s) the Veterinarian may recommend.
- 7) Though every effort is taken to support and rehabilitate my Dog today, **I understand it is not the Stylist's job to reform my dog** and it will also take my dedication and consistency at home. As an owner I take on that responsibility and will communicate with the Stylist, understanding my Dog's struggles in a solution-based way. I will commit to learning ways to de-sensitize my Dog at home in efforts to build my Dog's tolerance and set him/her up for success at the Grooming Salon!

I now fully understand the dangers my Dog's behavior poses on the grooming process today. I have provided the Salon with my best contact number today if I am needed. I now feel confident and comfortable with having the Stylists at Shag to Chic proceed with grooming my Dog.

Owner (or acting on behalf thereof)

Pet's Name(s)

Intake Stylists Name

Date