

Matted Coat Release Form – Humanity over Vanity

I understand this establishment puts my pet's comfort above all else. In the event that my pet's coat has come to the salon matted today, I understand the groomer may have no humane options but to shave out the matts or shave off the whole coat. I understand, though it may not be my wish or desire, my dog's coat may be unsalvageable.

- 1) While mild matting is effectively workable, severe matting must be shaved. This is not at the fault of the Stylist or the Salon, but often the **only humane solution** for a coat that has received inadequate or infrequent grooming maintenance.
- 2) I also understand that if my dog is severely matted, there is an increased risk of clipper burn, nicks, cuts and scrapes. I understand that all efforts will be made to prevent this, however, in severe cases it can be nearly unavoidable. Irritation may not show up for 24-48 hours and allowing my dog to lick, rub or scratch at the newly exposed skin may be the source of unnecessary irritation post-groom. I understand my dog will require monitoring for this.
- 3) I understand that my dog may be uncomfortable as the matting is shaved off and may act in ways that are dangerous. While the stylists will take every effort to comfort my dog through this, I except responsibility for any injuries or irritations that may arise due to the condition of the coat and removal of the matting today.
- 4) I understand that matted pets take additional time to groom, so there may be additional fees over and above the regular grooming price today.
- 5) I understand that shaving a matted coat off is not **'the easy way out'**. Shaving off a matted coat is a very tedious and dangerous process requiring expert skill and patience. As with de-matting, both take equal time, skill and efforts. The only variable is whether it is humanely possible.
- 6) I understand, **though a VERY rare occurrence**, if there is any injury associated with the grooming of my dog today, one of the Stylists will take my Dog to Pet Vet to seek immediate treatment. I understand this will be at my expense as is any aftercare the Veterinarian may recommend.

I now fully understand there are additional risks involved today due to my Dog's coat condition. If there are any issues with the groom today, I have provided the salon with my best contact number. I now feel confident and comfortable to have the Stylists at Shag to Chic proceed with the grooming and make the decisions on what coat is de-mattable and what needs to be shaved.

Owner (or acting on behalf thereof)

Pet's Name(s)

In-take Stylist

Date