

North Port Jr Bobcats Refund Policy

The North Port Jr. Bobcats is committed to providing a fair and transparent registration process. Due to the costs associated with operating a youth football program—including league fees, equipment purchases, field rentals, insurance, and administrative expenses—the following refund policy applies to all registrations.

1. Registration Fees

All registration fees are considered a commitment to participate in the program. A portion of each registration fee is used immediately to secure league placement and operational costs.

2. Refund Eligibility

Refunds may be issued under the following conditions:

- **Full Refund (minus processing fees):**
 - If a written refund request is received **before the official registration closing date**.
- **Partial Refund:**
 - If a written refund request is received **after registration closes but before the first scheduled practice**, a partial refund may be issued. Administrative and incurred costs will be deducted.
- **No Refunds:**
 - Once **practices have begun**, no refunds will be issued.
 - No refunds will be given for voluntary withdrawal, dismissal, or lack of participation.
 - No refunds will be issued due to schedule changes, coaching assignments, or team placement.

3. Equipment

- Any issued equipment must be returned in good condition before a refund (if applicable) is processed.
- Failure to return equipment may result in additional charges or forfeiture of any eligible refund.

4. Medical Exceptions

- Refund requests due to injury or medical conditions may be considered on a case-by-case basis.
- A **doctor's note** must be provided.

- Any approved refund will be prorated and may be subject to deductions for expenses already incurred.

5. Program Cancellation

- If the North Port Jr. Bobcats cancels a season or is unable to participate due to unforeseen circumstances (e.g., insufficient enrollment, facility issues), a full or partial refund will be issued at the organization's discretion.

6. Weather and Force Majeure

- No refunds will be issued for cancellations, delays, or interruptions caused by weather, natural disasters, public health concerns, or other events beyond the organization's control.

7. Refund Request Process

- All refund requests must be submitted **in writing** via email to: npjrbobcats@gmail.com
- Requests must include:
 - Player's name
 - Division/age group
 - Reason for refund request

8. Processing Time

- Approved refunds will be processed within **30 days** of approval.
- Refunds will be issued using the original method of payment when possible.

9. Discretion

- The North Port Jr. Bobcats reserves the right to review and make final decisions on all refund requests.
- Exceptions to this policy may be made at the sole discretion of the organization.