



WOONONA FOOTBALL CLUB

PO Box 68 Woonona, NSW 2517 ABN 24 990 899 582
woononafootballclub@gmail.com www.woononafootballclub.com.au

Woonona Football Club (WFC) Refund Policy

1. Eligibility for Refunds

- Refunds are **only available** to players who have yet to participate in a match for **Woonona Football Club (WFC)** during the current season.
- **No refund** will be issued once a player has participated in a match.

2. Refund Amount

- WFC will only refund the **amount received by the club** for registration directly paid to WFC.
- Any **costs incurred by WFC** on behalf of the player, such as **uniform purchases** or other non-refundable club expenses, will be **deducted** from the refund amount.
- Refunds will not include external fees such as third-party registration, event, or non-refundable costs.

3. Refund Request Process

- To request a refund, the player or the player's parent or guardian must contact the club **before** the player has played any matches.
- Requests should be submitted in writing (via email or official form) to the **Club Secretary** or designated contact, detailing the reason for the refund.

4. Refund Processing

- Eligible refunds will be processed within **21 days** of receiving the refund request.
- **Refunds will only be issued via bank transfer.** Therefore, it is the responsibility of the requester to provide the **correct bank account details** when submitting a refund request.

5. No Refunds After First Match

- No refunds will be issued once a player has participated in their first **official match** of the season, regardless of injury or other personal circumstances.

