



SPORT INTEGRITY AUSTRALIA



FOOTBALL AUSTRALIA



SPORT INTEGRITY AUSTRALIA COMPLAINTS PROCESS: STEP BY STEP

Sport Integrity Australia is set up to keep Australian sport safe and fair. This document outlines the five steps in the independent complaint handling process for football in Australia.



STEP 1 – Making a Submission

To make a submission you can fill in our online form at www.sportintegrity.gov.au which will be available from 1 November. If you need assistance in making your submission you can call us on 13 000 27232 and select option 3. Complaints can be submitted between 1 November 2021 and 31 January 2022. Mental health and wellbeing support will be available as part of the process.



STEP 2 – Initial Evaluation

For the Football Australia process, Sport Integrity Australia will manage complaints related to conduct which occurred at a national level (including senior and junior National teams, A-league, W-league and Y-league clubs) and which falls within one of these categories:

- Abuse
- Bullying
- Child Abuse
- Child Grooming
- Endangering the safety of a child
- Harassment
- Sexual misconduct
- Unlawful discrimination
- Victimisation
- Vilification



STEP 3 – Investigation

An investigation could mean contacting you for more information, contacting any witnesses, contacting the person accused of wrongdoing for information, and seeking other evidence.



STEP 4 – Resolution

A complaint could be resolved in a number of ways, depending on the circumstances of each matter. If Sport Integrity Australia believes the alleged conduct is more likely to have occurred than not, Sport Integrity Australia will recommend a sanction and Football Australia will issue a Breach Notice to the person who did the wrong thing, which will include a sanction for Football Australia to enforce. A complaint could also be referred for mediation between the parties involved, if appropriate.

If there is not enough evidence to prove the allegation, the matter will end and Sport Integrity Australia will advise you of that decision.



STEP 5 – Hearing

If the person given the Breach Notice disagrees with the outcome, they can challenge it in the National Sports Tribunal. If the matter goes to the National Sports Tribunal, the case will be heard by independent arbitrators who will make the final decision. Football Australia will enforce any sanctions that result from this process.

