

# The Kings' Press LLC

## Shipping Policy

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### Shipping Policy

Thank you for visiting and shopping with THE KINGS' PRESS LLC. Our site and in-person transactions in most cases requires shipping via our website (<https://www.kingspresspublishing.com>) and/or with our distribution partners. The following are the terms and conditions that constitute our Shipping Policy.

#### Domestic Shipping Policy

##### Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days and possibly more. Delays may also be caused by unforeseeable supply chain interruptions and/or government policy changes affecting the workforce, or the economy's workflow domestically and internationally.

Please allow additional days in transit for delivery when market interruptions occur. If there will be a significant delay in shipment of your order, we will contact you via email or telephone in the event we are informed. Please feel free to contact us about your order concerns or questions.

##### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
US Postal Office	Varies based on location	Standard Rate
United Parcel Service	Varies based on location	Standard Rate
DHS	Varies based on location	Standard Rate
FedEx Standard	Varies based on location	Standard Rate

Overnight/Customized	USA only	Standard Rates Apply
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\* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur. Delays may vary based on supply chain availability factors (i.e. natural disasters, pandemic, epidemic, government shutdown etc.)

### Shipment to P.O. boxes or APO/FPO addresses

THE KINGS' PRESS LLC ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### Customs, Duties and Taxes

THE KINGS' PRESS LLC is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### Damages

THE KINGS' PRESS LLC is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## International Shipping Policy

We currently do ship outside the U.S. Additional rates and fees may apply.

POLICY LINKS:

TERMS OF USE & CONDITIONS

[https://docs.google.com/document/d/1ApIMKKyKy1Eb9FbgW\\_1xTNdmiMf20J\\_s8jSK4H-MQQE/edit?usp=sharing](https://docs.google.com/document/d/1ApIMKKyKy1Eb9FbgW_1xTNdmiMf20J_s8jSK4H-MQQE/edit?usp=sharing)

PRIVACY POLICY

<https://docs.google.com/document/d/1dLGNly0JES6jdgNOBjjDQYpOzMJQrIXpTjvo61mWHBk/edit?usp=sharing>

SHIPPING POLICY

[https://docs.google.com/document/d/1nTRww1ej1SI9FyFtON9d8WrHdIGkVfnTzv\\_ahjVaU4/edit?usp=sharing](https://docs.google.com/document/d/1nTRww1ej1SI9FyFtON9d8WrHdIGkVfnTzv_ahjVaU4/edit?usp=sharing)

## Returns Policy

Our Purchase and Returns Policy provides detailed information about options and procedures for returning your order. Our policy reads as follows:

All sales are final and no refund will be issued except for damages caused by shipping intermediaries. In this case, the shipping company in question is the responsible party requiring a complaint to be filed with said shipper. Otherwise, refunds concerning purchases made on our site (<https://www.kingspresspublishing.com>), OR IN PERSON AT EVENTS, is at the sole discretion of senior management of The Kings' Press LLC. Accommodations for refunds can be made once an investigation is deemed appropriate. Investigations and refunds for purchases made can take up to 120 days and beyond depending on the availability of all parties. Please be advised that reasonable disputes will be taken seriously and concluded fairly.

**CONTACT US:**

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