



ACCOUNT ACTIVATION FOR PROPANE GAS SERVICE

Name: _____ Email: _____

Physical Address: _____ Billing Address: _____

Phone Number: _____ Social Security No/EIN: _____

Emergency Contact Name: _____ Phone Number: _____

Have you ever had an account with SJG before? Yes ☐ No ☐

If yes, what name? _____

Service address? _____

Employer: _____ Phone Number: _____

Driver's License Number: _____

Do You Own or Rent this property?

Own ☐ Rent ☐

Property Owner Name: _____

Property Owner Signature: _____

Phone Number: _____

NOTE: PRIOR APPROVAL FROM PROPERTY OWNER MUST BE OBTAINED BEFORE ANY WORK IS PERFORMED BY SJG

INITIAL _____ As the property owner, I authorize and direct St Joe Gas employees to enter my premises for the purpose of installing and maintaining the necessary propane facilities to provide propane gas service. The location of said propane facilities shall be determined by SJG. SJG employees are granted the privilege of egress to the premises for purpose of maintaining propane service including necessary construction, inspections, and maintenance repairs as needed as well as filling the propane tank.

Do you currently have a propane tank
on your property? Yes ☐ No ☐

If Yes, do you own or rent the tank? Rent ☐ Own ☐

Which propane company do you rent from? _____

GAS APPLIANCES

☐ Tankless Water
☐ Tank Water Heater
☐ Heater

☐ Generator
☐ Range
☐ Dryer

☐ Pool Heater
☐ Furnace
☐ Space Heater

☐ Logs
☐ Grill
☐ Other

Applicant Signature: _____

Applicant (Print Name) _____

OFFICE USE ONLY

Notes:

☐ Takeover ☐ Remodel ☐ New Const ☐ Out of Gas ☐ Name Change Only

Cx #: _____

Route/Cycle: _____

Tank Size: _____

of Tanks: _____



DELIVERY OPTIONS

Please select from the following delivery options:

SCHEDULED DELIVERY

On the scheduled delivery route, we will come to your residence or business once a month for free and check your tank. If your gauge reads less than 55%, we will refill your tank automatically. If the gauge reads more than 55%, our driver will not leave gas on this trip (unless you have a pool heater) but will return the next month to check again. Please initial if you desire to be checked & filled on a schedule.

_____ (Initial) Please check my tank on a regular schedule and deliver gas when my tank gets below 55%.

ON DEMAND DELIVERY

With "on demand" delivery, we do not monitor your tank. Some customers prefer to monitor their own tank & call us when they want gas delivered. We deliver to every area once a month and after receiving your call, we will add you to the next delivery route we run in your area. Please keep in mind this could mean up to a three week delay unless you choose to pay a special trip charge. All customer owned tank accounts will be required to pre-pay for a set amount of gallons ordered. A credit card is required to have on file to bill for any initial gallons sold at the time of delivery. A credit will be issued in the case of an over-payment.

_____ (Initial) Please only deliver gas to me when I call or email. I understand the pre-payment policy.

METERED SERVICE

Metered gas is only available if there is currently a meter installed on the propane system at your property. Metered customers are required to pay a \$150 deposit up front before initiating service. The tank rental fee is broke up into monthly metered customer charges rather than a once per year tank rental fee. We keep the rented propane tank topped off and only bill for the amount of propane gas used every month, along with the metered customer charge.

_____ (Initial) I would like to continue using metered service, pay a metered deposit and get billed monthly for gas usage

Thank you for allowing us to serve you! Please sign and date below acknowledging the agreement between you and St. Joe Gas to deliver gas to you by means of the option you have chosen above.

Applicant Signature: _____

Applicant (Print Name) _____

If you have been buying propane from another company please tell us which company:

POLICIES

OFF ROUTE DELIVERIES & NON ACCESS TO PROPANE TANK

A delivery charge of \$150.00 per hour (not to exceed \$300.00 total) will be made for deliveries made during business hours at the customer's request which is outside of the regular scheduled delivery. If a customer who is on a regular fill schedule uses excessive quantities of propane and needs a delivery sooner than scheduled, and the tank was actually low and in danger of running out before the next regular scheduled delivery, there will be no delivery charge. A gauge reading of 15% or less is considered to be low. At that time the customer and company will determine if the delivery schedule needs to be changed or a larger tank needs to be installed.

Access to the propane tank at your location is necessary for us to give you good service. If you have a locked gate, please give us the combination or a key. Or, we will be happy to install our own lock in the system. If we cannot fill your tank because of locks, dogs or obstructions, we will return the next month to try again. Locks on the tank itself will be cut.

PROPERTY & TANK ACCESS

The APPLICANT authorizes and directs St. Joe Gas and its authorized agents to go on applicants premises for the purpose of installing and maintaining a propane gas service line from the tank to the home. The location of said tank, gas service line(s) and gas meter shall be determined by St. Joe Gas. Employees and authorized agents of SJG are granted the privilege of going on the applicant's premises for the purpose of reading meters and making all necessary construction, inspections and maintenance repairs as well as filling the tank when needed.

DEPOSITS

St. Joe Gas charges a deposit for metered service and reserves the right to charge a deposit on other accounts. In the event APPLICANT should discontinue using SJG for their propane gas needs, this deposit shall be refunded after all amounts due to SJG have been paid. It is also understood this deposit can be used to offset moneys due SJG for gas service up to the amount of the deposit. All APPLICANTS agree to take and pay for such propane gas in accordance with the rates and policies of St. Joe Gas.

CREDIT APPLICATION AND PAYMENT AGREEMENT

THIS IS AN AGREEMENT between ST. JOE GAS (hereinafter SJG) and the above named customer, (hereinafter Applicant) and the undersigned Guarantor, who with the Applicant are collectively referred to as debtors. Applicant requests the opportunity to purchase certain goods from SJG on credit and the debtors agree to for the same, if credit is extended, upon the terms and conditions set forth herein. Applicant provides certain representations to SJG as set forth in the Application, each of which is a material representation. Payment for merchandise shall be due and payable upon receipt of invoice. Applicant agrees to pay all costs of collection, including attorney's fees of (33%) thirty three percent in case of any default, whether suit be brought or not. Applicant agrees the venue of any litigation between the parties shall be in Gulf County, Florida. This agreement is not binding until accepted in Gulf County, Florida. Debtor acknowledges they will object to any invoice, goods, or services within (10) ten days of the receipt thereof, in writing. It is further agreed by debtor that any consequential, incidental, or exemplary damages suffered by them as a result of breach by SJG are waived and further the debtor damages shall be limited to those based in contract, not court. A finance charge of a periodic rate of 1.5% per month (annual percentage rate of 18%) will be applied to that part of the unpaid principal balance which is past due and debtor agrees to pay same. Debtor further agrees to inspect all goods for quality and quantify within (10) ten days from receipt and to notify SJG of any defects or shortages immediately, in writing, specifying all such defects and if no such notice is given, all damages or defenses by the debtor are waived.

Initials _____



TANK OWNERSHIP

Customer Name: _____

Address: _____

As the owner/tenant of the above listed property, I certify that I own the propane tank currently located at the property listed above.

Owner Signature

Owner (Print Name)

Date