Allworx® Verge™ IP Phones
A New Class of Mobile-First Business Phones

With a Verge IP phone on your desk and Allworx Reach™ app on your favorite mobile devices, you can talk in the office or on the go. Without missing a beat.

Mobility Integration Highlights

✓ Real-time sharing of contacts across mobile devices (via Reach), Outlook (via Interact Professional), and Verge IP phone.[1,2,3]

✓ Instant handoff of active calls to and from your mobile device and Verge IP phone (via Reach).[1,3]

✓ Remote control of Verge IP phone using your mobile device (via Reach).[1,3]

✓ Bluetooth® hands-free for receiving and placing cellular calls on your Verge IP phone (available on the Verge 9312 model only).[1]

Other Highlights

✓ Self-labeling programmable function buttons.

✓ Contextual soft keys.

✓ Color display.

✓ Full duplex speakerphone.

✓ HD audio.

✓ Built-in four-way conferencing.

✓ Visual ring indicator.

✓ Gigabit Ethernet.

✓ Integrated network switch with port mirroring.

✓ Power over Ethernet (PoE).

1. Requires an Allworx system running System Software 8.2 or higher.
2. Real-time sharing of mobile and Outlook contacts across Allworx devices and applications is supported on Connect servers only.
3. Requires Reach 3.0 or higher and Interact Professional 3.0 or higher.

Verge 9312

• 12 self-labeling programmable function buttons.
• 4.3" color display.
• Bluetooth support.
• Supports up to three Verge 9318Ex Expanders.

Verge 9308

• 8 self-labeling programmable function buttons.
• 3.5" color display.

Verge 9318Ex Expander

• 18 self-labeling programmable function buttons.
• 4.3" color display.

Real-Time Contact Sharing

Instant Call Handoff

Remote Control

Bluetooth® Hands-Free

Allworx® Verge™ IP Phone Specifications

	Verge 9312	Verge 9308
VERGE IP PHONE FEATURES		
Self-Labeling Programmable Buttons	12[1]	8
Display	Color 4.3"	Color 3.5"
Visual Ring Indicator	●	●
Adjustable Stand	●	●
Wall Mountable[2]	●	●
Gigabit Ethernet	●	●
Integrated Network Switch	●	●
Full Duplex Speaker Phone	●	●
Audio Codecs Supported (G.711, G.729, G.722)	●	●
Power Over Ethernet (PoE)	●	●
Bluetooth® Headset Support	●	
Headset Jack (RJ-11)	●	●
EHS Wireless Headset Support	●	●
Built-In Four-Way Conferencing	●	●
9318Ex Expander Support[1]	●	
MOBILITY INTEGRATION FEATURES		
Real-Time Sharing of Mobile Contacts via Allworx Reach[3,4]	●	●
Real-Time Sharing of Outlook Contacts via Allworx Interact™ Professional[3,4]	●	●
Adding and Sharing of Allworx Personal Contacts[3]	●	●
Instant Call Handoff Feature via Reach Mobile App[4]	●	●
Remote Control Feature via Reach Mobile App[4]	●	●
Bluetooth Hands-Free for Receiving and Placing Cellular Calls	●	
BUILT-IN FUNCTION BUTTONS		
Mute	●	●
Headset Audio	●	●
Speaker Function	●	●
Presence Setting	●	●
Voicemail	●	●
Intercom	●	●
Transfer	●	●
Hold	●	●
Contacts	●	●
Four-Way Scroll and Select Button	●	●

	Verge 9312	Verge 9308
CONTEXTUAL SOFT KEYS[5]	3	3
USER-CONTROLLED PROGRAMMABLE FUNCTION BUTTONS[6]		
Contact — for Personal or Allworx User Contacts	●	●
Park	●	●
Redial	●	●
Release	●	●
Hot Desking	●	●
Flash (available on 6x12, 6x, and 48x only)	●	●
Bluetooth Hands-Free	●	
OTHER PROGRAMMABLE FUNCTION BUTTONS		
Call Appearance	●	●
Line Appearance for Specific Outside Line(s)	●	●
Shared Call Appearance	●	●
Busy Lamp Field (BLF)	●	●
Emergency Alert for Monitoring Emergency Calls	●	●
Message Monitoring for Specified Voicemail Box	●	●
Park Monitor	●	●
Network Profile	●	●
Schedule Change for Day/Night Mode for the Allworx System	●	●
Push-To-Talk for Enabling One-Way Communications	●	●
Headset On/Off	●	●
ACD Appearance for Agent Log In/Out of the Queues[7]	●	●
Queue Alarm for Monitoring Activity Levels[7]	●	●
Call Supervision for Agent Monitoring	●	●
Queue Appearance for Shared Call Queuing[8]	●	●
Ring Group	●	●

1. Expandable up to 66 by adding up to three Verge 9318Ex Expanders.
2. Requires a separate wall mount kit.
3. Real-time sharing of personal contacts across Allworx devices and applications is supported on Connect servers only.
4. Requires Reach 3.0 or higher and Interact Professional 3.0 or higher.
5. Soft key options dynamically change based on the current user action.
6. To enable user-controlled programmable function buttons, Allworx administrator must provide permission for specific buttons on the users' Verge IP phones.
7. Requires an Allworx Automatic Call Distribution software license key.
8. Requires an Allworx Call Queuing software license key.