EASI™ Terms of Use

Last Updated: 22 October 2026

Effective Date: 22 October 2026

The current version is always at https://easi.network/terms-of-use

1.0 Acceptance of Terms

1.1 By creating an account, accessing, or using the EASI™ application ("App") or this website, you agree to be bound by these Terms of Use ("Terms").

1.2 The App and this website are operated by EASI Network Ltd, a company registered in England and Wales under company number 17422090, whose registered office is at First Floor Office, 3 Hornton Place, London W8 4LZ, United Kingdom. EASI Network Ltd trades as EASI and is referred to in these Terms as "EASI", "we" and "us".

1.3 "EASI" is the name of the platform and of the industry scheme it operates.

1.4 If you do not agree to these Terms, you must not use the App.

1.5 Change of operator. Until 26 August 2026 the App, this website and the EASI scheme were operated by Riley Grey, trading as EASI. EASI Network Ltd was incorporated on 26 August 2026 and took over all three on that date. If you accepted earlier terms, your agreement is now with EASI Network Ltd on these Terms. This does not affect any right you had already accrued.

1.6 Your age. You must be at least 13 years old to use the App. We ask for your date of birth when you set up your account, and we rely on what you tell us. We do not use any other age check to decide whether you can use the App.

> 1.6.1 Under 13. We do not allow accounts. If the date of birth you give us puts you under 13, the App refuses to finish setting the account up.
>
> 1.6.2 13, 14 and 15. You can create an account, but you must give us the email address of a parent or guardian. We email them, and they have to confirm. Until they do, you cannot log a session, apply for a role or edit your rider profile, and your profile is not shown to other members.
>
> 1.6.3 16 and 17. You set up and use your account yourself, like any adult member. We do not ask for a parent or guardian's consent, and the App does not record one.
>
> 1.6.4 The guardian's email address. Where clause 1.6.2 applies, we store the address you give us against your account and use it to send the consent request and to record that consent was given. The link in that email expires after seven days. The parent or guardian has their own rights over that address under the UK GDPR — including asking us for a copy of it — and can use them by emailing admin@easi.network. Our Privacy Policy, https://easi.network/privacy-policy, explains those rights.

1.7 If you are under 18, read clause 8.8 as well.

2.0 Nature of the Platform

2.1 EASI is a digital platform designed to: (a) log riding sessions (b) record rider progression (c) manage equipment ("quiver") (d) connect riders, instructors, and operators

2.2 The App operates as a software platform and informational tool only.

2.3 The App does not provide real-world supervision, coaching, rescue services, or safety oversight.

2.4 No feature of the App constitutes professional advice or real-world supervision. That includes rider levels, instructor tiers and operator tiers. A rider level is awarded by a recognised operator, or by an instructor a recognised operator has appointed, and only recorded by EASI. An instructor tier comes with an instructor's appointment, as clause 6.1 describes. An operator tier applies to the operator business.

2.5 What EASI does, and does not do. EASI publishes safety and training standards, and recognises operator businesses — schools and rental operations — that keep to the EASI Standard, https://easi.network/standards. Training, and any assessment of an individual rider or instructor, is carried out by those independent operators. EASI does not train, examine or assess any individual, and does not issue certificates of competence to individuals.

2.6 Independence. EASI is a private, voluntary industry scheme, and it is not an accreditation body. It is not accredited by, or affiliated with, the United Kingdom Accreditation Service (UKAS), holds no recognition under retained Regulation (EC) 765/2008, and is not a national accreditation body. EASI recognition applies to operator businesses only and carries no government or UKAS status.

2.7 Any in-person training, supervision, charter, or rental service is provided solely by independent third-party operators or instructors, who are not employees, agents, or representatives of EASI unless expressly stated in a separate written agreement.

2.8 Use of the App does not create any partnership, joint venture, employment, or agency relationship between you and EASI.

2.9 What using the App costs. Creating an account, logging your sessions, building your quiver, the record of the rider levels you earn, and finding recognised operators are free. Logging a session is free for everyone, whatever role you hold. We intend them to stay free. We will not take a part of the App you already rely on for that basic use and put it behind a payment.

2.10 What we may charge for. We may in future charge for things that go beyond that basic use — for example additional optional features of the App. Anything of that kind will be optional, its price will be shown to you before you buy it, and declining it will not reduce the basic use described in 2.9.

> 2.10.1 Insurance is not something we sell. EASI does not sell insurance, does not act for any insurer or broker, and does not give advice about insurance. No EASI fee, tier or membership includes insurance cover.
>
> 2.10.2 What we require instead. The EASI Standard, https://easi.network/standards, requires a recognised operator to hold liability insurance "that covers every service you offer: demos, lessons, and unsupervised rentals if you rent boards", to keep it in force, and to show EASI the certificate when asked. That is a requirement about the cover, not about who provides it. You may buy it from any insurer, or through any broker, whose policy gives that cover, and EASI recognition never depends on buying a particular product from a particular provider.
>
> 2.10.3 If an insurer offers terms to recognised operators. An insurer or broker may independently decide to offer terms, or better terms, to EASI recognised operators. Any such contract is between you and them, and EASI is not a party to it. EASI may be paid a fee by that insurer or broker for access to its published standards and its anonymised incident statistics,

and for permission to state as a matter of fact that it offers terms to EASI recognised operators. Any such fee is not a commission on your policy, is not calculated per policy sold, and does not affect what you pay. EASI does not endorse any insurer, broker or policy.

2.10.4 What EASI will not do. We do not pass your details, or any information about you, to any insurer or broker. We do not present, host, forward or recommend any insurer's or broker's offer, quotation or application to you. If you ask us which insurer to use, we will not name one — we will tell you what cover the EASI Standard requires and leave the choice to you.

2.10.5 Roles that carry a fee. Some roles carry a fee: an instructor's listing on the EASI register of appointments, and an operator's paid subscription. Nothing of that kind is charged before 1 January 2028. Taking one of those roles is always your choice, any fee is published before it applies, and its price is shown to you before you pay. Choosing not to take one never reduces the basic use in 2.9: your account, your logged sessions, your quiver and the rider levels you have already been awarded stay free. From 1 January 2028 a paid role is what lets an operator, or an instructor an operator has appointed, put a rider level on the EASI record, and what lets an appointed instructor show the EASI seal beside their instructor tier, on the terms of the EASI Brand Rules, https://easi.network/brand-rules. An instructor who does not pay keeps their appointment, keeps teaching for their operator, and keeps everything 2.9 describes; what they cannot do is put a rider level on the record or show the seal. No fee decides what a rider has earned: a rider level is awarded by a recognised operator, or by an instructor it has appointed, on their own honest assessment, and EASI only records it.

2.11 Your own records. If we do introduce charges, the sessions you have already logged and any rider level you have already been awarded stay visible to you, free of charge. You can also ask us at any time for a copy of the personal data we hold about you; the "Request my data" button in the App starts that. The button can be used once in any 24 hours — press it again inside that time and the App tells you we have already sent your records rather than sending them twice.

3.0 User Responsibility and Assumption of Risk

3.1 You are solely responsible for: (a) your actions on the water (b) your riding decisions and safety (c) compliance with all applicable laws and regulations (d) the accuracy of any information you submit

3.2 Motorised hydrofoil and similar watersports activities involve inherent risks, including serious injury or death.

3.3 You acknowledge that you participate in such activities at your own risk and take responsibility for the risks involved. Nothing in this clause limits our liability under clause 9.2.

3.4 You agree not to rely on the App for emergency, rescue, or safety-critical decision-making.

3.5 The App does not provide medical, emergency, or rescue services, and nothing within it constitutes medical or professional safety advice.

3.6 You are responsible for keeping your account login details confidential and for activity under your account.

3.7 How you sign in. You can create an account with an email address and a password, or by signing in with Google or Apple. If you sign in with Google or Apple using an email address that already has an EASI account with a password on it, we join the two into one account and remove that password —

from then on you sign in with Google or Apple, and you can set a new password using "Forgot password". If you use Apple's Hide My Email, the relay address Apple gives us becomes your account email address, and it is where we send account email.

4.0 Warranties and Your Statutory Rights

4.1 The App and the information in it are provided on an "as is" and "as available" basis.

4.2 We do not warrant: (a) the accuracy, completeness, or timeliness of session data (b) rider levels or progression records (c) the reliability of user-submitted information (d) uninterrupted, secure, or error-free operation of the App

4.3 We do not guarantee that the App will be available at all times or that access will be uninterrupted.

4.4 Nothing in these Terms affects your statutory rights. If you are a consumer, the Consumer Rights Act 2015 gives you rights in respect of digital content and services that cannot be excluded, including that they be of satisfactory quality, fit for purpose and as described. Clauses 4.1 to 4.3 apply only so far as the law allows and do not limit those rights.

5.0 Session Logging and Data Accuracy

5.1 Session data (including duration, conditions, location, equipment used, and performance metrics) is submitted by users. A session may be confirmed by a session confirmer: a member described in clause 5.1.1.

> 5.1.1 Who a confirmer is. Confirmers are recognised operators, instructors whose identity EASI has confirmed ("ID confirmed" in the App), and riders who have been made confirmers. A rider becomes a confirmer automatically once several different confirmers have confirmed them across several different sessions; EASI sets that threshold and can change it. A confirmer does not have to have run the session, been present at it, or have any connection to the place it happened.

5.2 EASI records what users submit and what confirmers confirm. EASI does not independently re-verify session data, rider history, or progression, and is not responsible for inaccuracies, omissions or misrepresentations in what is submitted or confirmed.

5.3 You are responsible for ensuring that data you submit is accurate and does not mislead others.

5.4 The App does not guarantee the accuracy of time tracking, calculations, or aggregated data derived from session logs.

5.5 Adding someone who is not a member. When you log a session you can add a rider who has no EASI account. You give us their name, and you can also give us their phone number or their email address. We store all of it on that session record: the name so the session reads correctly, and the number or address so that we can invite that person to EASI and so that they can claim the session if they later join. Only give us another person's contact details where it is reasonable for you to do so. That person has the same rights over their information as you have over yours, and can use them by emailing admin@easi.network. What you give us is visible to the people described in clause 8.1.1.

5.6 Importing past sessions from a file. You can add past sessions in bulk from a file, in the App or by emailing the file to admin@easi.network. A file can name other people: the riders you rode with or taught, and the businesses you rode with. By importing one, you confirm that:

(a) every session in it is one you ran or took part in, and everyone it names rode or taught on that session with you;

(b) you are entitled to give us those people's names and contact details, for example because they gave them to you for the booking, and where the file says that a person agreed to be contacted, they did;

(c) the file holds nothing about anyone's health, and nothing else from a waiver or booking form beyond what the session record needs.

We hold those people's details as section 9 of our Privacy Policy describes, they have the same rights over them as you have over yours, and we invite nobody just because a file names them. You can remove a whole import in the App in one step. If an import breaks this clause, we may remove it under clause 8.4.

6.0 Instructor, Rider, and Operator Status

6.1 Who awards what. Rider levels, R1 to R4, are described on the EASI Rider Levels page, https://easi.network/rider-levels. Instructor tiers, i1 to i5, are described on the EASI Instructor Tiers page, https://easi.network/instructor-tiers. Rider levels are assessed and awarded by recognised operators, not by EASI. An instructor who teaches for a recognised operator is appointed by that operator, at a tier that operator sets. The tier belongs to that one appointment: the same person can hold a different tier with a different operator, and the tier ends when the appointment ends, though the record of it stays. An appointed instructor may also award a rider level, within the limits of their tier, and the award is recorded against the operator. EASI records awards and appointments and shows their status.

6.2 Operator tiers and recognition are determined by EASI, and apply to the operator business, not to any individual. EASI does not recognise, certify, qualify, approve or license any person. Where the App shows "ID confirmed" on a member's role, it means EASI has confirmed who that person is and accepted their role. It says nothing about how well they ride or teach. Where the App shows "ID checked" on a rider's profile, it means that rider, aged 18 or over, checked their own identity document against a selfie through the identity-check provider EASI uses, and the date of birth on the document matched the one on their account. Nobody from EASI met them, the check is not a guarantee of who they are, and, like "ID confirmed", it says nothing about how well they ride. Our Privacy Policy explains how the check works and what is kept.

6.3 Rider levels and instructor tiers shown in the App come from recognised operators and the instructors they appoint, as clause 6.1 describes, and are recorded by EASI. They are not government licences, they are not evidence of insurance cover, and they are not legally recognised qualifications.

6.4 You are responsible for independently evaluating any rider, instructor, or operator before engaging in real-world activities. Any engagement with other users is at your own discretion and risk.

6.5 EASI does not guarantee the competence, qualifications, or safety practices of any user, instructor, or operator.

6.6 Operator tiers, and what they cost. Operator recognition starts at an entry tier, which is free: EASI confirms that the operator is a real and identified business, and the operator agrees to keep to the EASI Standard. Higher tiers are optional and may carry a fee, because they involve more checking,

including a visit to the operator's site to confirm that the operator is doing what it said it does. Only the entry tier is open today. Which tiers exist, what each one involves, and any fee, are published on the EASI Standard page, https://easi.network/standards.

6.7 Who the recognition agreement is with. Operator recognition is an agreement between EASI and the operator business, set out in the EASI Operator Scheme Agreement, https://easi.network/operator-agreement. It is not an agreement between EASI and any rider, and no rider is ever charged for an operator's tier.

7.0 Equipment, Brands, and Product Information

7.1 The App may display equipment, products, and brand information, including eFoil boards, batteries, wings, and accessories.

7.2 All product names, logos, and brands are the property of their respective owners.

7.3 EASI is not affiliated with, sponsored by, or endorsed by these brands unless expressly stated.

7.4 EASI does not guarantee product performance, safety, suitability, or compatibility.

7.5 You are responsible for following all manufacturer instructions, warnings, and recommendations.

7.6 Google. The App uses Google Maps to draw maps and place pins. When you type a place into the App — a session location, or an address on a business profile — what you type is sent to Google so that it can suggest matching places. If you choose to sign in with Google, your sign-in goes to Google. By using these you also agree to the Google Maps/Google Earth Additional Terms of Service, and Google's Privacy Policy applies to the data Google collects.

8.0 User Conduct and Visibility

8.1 What other members can see. Signed-in members can see your profile and, where you switch it on, contact you on WhatsApp. The App has no messaging of its own. What appears on your profile is set by the switches on the Privacy settings screen. Most of them start ON, so your rider details, riding focus, course interest, recent sessions, eFoil setups and stats are shown to signed-in members unless you switch them off. Three start OFF: showing your full name (until you switch it on, members see your username), your pin on the network map, and the WhatsApp button. If you have the "ID checked" tick (clause 6.2), it is shown on your profile too, and there is no switch for it. Nor is there one for the flag on your rider card: where your regular eFoil spot is in a state, province or region with a flag of its own, the card shows that flag even while your pin is off the map, as the Privacy Policy explains.

> 8.1.1 Session confirmers can open your sessions. A session confirmer (clause 5.1.1) can open a session record and read it. That includes the session itself, the notes written on it to be shared, the riders on it, and the equipment recorded against each rider. It also includes both of the note fields an instructor can write about a rider on that session — the instructor's notes on the rider, and a further field on the same record labelled as private notes about the rider's performance. Where a rider on the session is not an EASI member, it includes the name and any contact details given for them under clause 5.5. A confirmer does not have to have been there, and does not have to be connected to you in any way. Two things stay with whoever logged the session and are not shown to other members: its exact GPS coordinates, and any voice-note transcript attached to it.

8.1.2 What you control, and what it does not reach. The Privacy settings screen decides who can see your list of recent sessions: everyone on the network, only session confirmers, or nobody. It controls the list of sessions shown on your profile. It does not close an individual session record to a confirmer who reaches it another way — for example a session somebody else logged and put you on, or one they already have a link to.

8.2 You agree not to: (a) harass, abuse, or threaten others (b) provide false, misleading, or defamatory information (c) use the App for unlawful or harmful purposes (d) interfere with or disrupt the App or its security (e) post anything sexual, violent, hateful or otherwise harmful, and never anything of that kind involving or aimed at a person under 18 (f) encourage anyone to ride in a way that is unsafe or unlawful

8.3 You are responsible for content you submit to the App.

8.4 We may restrict, suspend, or terminate accounts and remove content where these Terms are breached or where we are required to by law. Where we do, we will tell you why unless the law prevents us.

8.5 We do not monitor all user content and do not guarantee the accuracy, integrity, or legality of user-generated content.

8.6 Reporting and blocking. You can report another member from their profile, and you can block them.

8.6.1 What blocking does. Blocking works in both directions, whoever pressed the button. It takes each of you out of the places where members find each other: member search, the rider and business directories, and the network map. It is not a guarantee that the other person can see nothing about you — it does not close a profile, a session or a gear list that they open from a link they already have — and it does not remove a safety note an operator or instructor has already recorded about you.

8.6.2 What reporting does. A report goes to EASI, not to the member you reported. You can report harassment, unsafe conduct, spam or a scam, impersonation, or inappropriate content, and you can add your own account of what happened. We aim to look at a report within 24 hours of receiving it, and we may act under clause 8.4. You can also report content or conduct to us by email at admin@easi.network. What you write in a report is information about the person you have named, and they are entitled to ask us for a copy of it.

8.7 Notes recorded about riders. A recognised operator, an instructor whose identity EASI has confirmed ("ID confirmed" in the App), or an EASI administrator can record a note about a rider — equipment, safety, conduct, payment, or something positive. A note can also be recorded about somebody who took part in a session and has no EASI account.

8.7.1 Who sees a note. These notes are never shown on your profile, and other riders never see them. The business that recorded a note can see it. Another operator or instructor sees it only if EASI has marked that note to be shared across the scheme; otherwise they see only their own. EASI administrators can see every note. Blocking the person who wrote a note does not remove it.

8.7.2 Getting a copy. You can ask for a copy of every note held about you. The "Request my data" button in the App sends it to you, with the business behind each note and any response you have attached to it. That button can be used once in any 24 hours (clause 2.11); if it tells you we have already sent your records, that is why.

8.7.3 If you disagree with a note. Email admin@easi.network and we will attach your response to it. The note itself stays, marked as disputed, with your words underneath, so that anyone who reads the note reads your answer with it. There is no button for this in the App today, which is why it is an email.

8.7.4 Notes on a session are a different thing. Notes an instructor writes about a rider on a session record are part of that session, and anybody who can open the session can read them — see clause 8.1.1. They are not the notes described in 8.7, and 8.7.1 does not apply to them.

8.8 Under-18s, and keeping them safe. EASI is a United Kingdom service and takes members from 13 upwards, so children use it. This clause says what that means.

8.8.1 Age. The rules are in clause 1.6. Thirteen is the minimum. A member aged 13, 14 or 15 cannot log a session, apply for a role, edit their rider profile or be seen by other members until a parent or guardian has confirmed by email.

8.8.2 There is no messaging in the App. Members cannot send each other messages inside EASI. Where a member has switched the WhatsApp button on, contact happens on WhatsApp, which is not ours, has its own terms and its own minimum age, and is outside our control.

8.8.3 What is not allowed. Clause 8.2 applies to everybody. Nothing on EASI may be used to bully, harass, sexualise, exploit, frighten or groom anyone, and nothing sexual, violent, hateful or otherwise harmful to a child may be posted anywhere on it.

8.8.4 What we do about it. Every member can report and block (clause 8.6), and both work the same for an under-18 as for an adult. We do not read everything on the platform (clause 8.5): we act on what is reported to us, and we can remove content and restrict, suspend or end an account (clause 8.4).

8.8.5 Who is accountable. One person at EASI is accountable for the safety of children on the service: our director. Email admin@easi.network and it reaches them.

8.8.6 Parents and guardians. If you are a parent or guardian and something about a child's account worries you, email admin@easi.network. Tell us the account and what has happened.

8.9 Complaints. You can complain to us about anything to do with EASI: something you have seen on it, how we handled a report you made, a decision we made about your content or your account, or the service itself.

8.9.1 How to complain. Email admin@easi.network. Tell us what happened and what you would like us to do.

8.9.2 What we will do. We aim to acknowledge your complaint within 7 days, and to give you an outcome within 30 days. If we need longer than that, we will tell you why and when to expect an answer.

8.9.3 Complaining about a decision. If your complaint is about something we decided — content we removed, or a restriction on your account — say so, and a person will look at that decision again.

8.9.4 Complaints about your data. If your complaint is about how we handle your personal data, our Privacy Policy explains your rights and how to use them. You can also complain to the Information Commissioner's Office at ico.org.uk.

9.0 Limitation of Liability

9.1 Subject to clauses 9.1.1 and 9.2, and to the maximum extent permitted by law, EASI and its directors, officers, employees and agents are not liable for: (a) property or equipment damage (b) loss or corruption of data (c) loss of profit, business, or opportunity (d) indirect, incidental, consequential, special, or punitive loss

arising out of or in connection with your use of or inability to use the App, your reliance on information within it, or your participation in any related activity, whether the claim is in contract, tort, negligence, breach of statutory duty or otherwise.

9.1.1 If an operator has appointed you as an instructor. The EASI Instructor Agreement, https://easi.network/instructor-agreement, says what EASI owes you — the things it promises you there, and keeping your instructor record straight — and sets a limit on what EASI pays if it gets one of them wrong. Clause 9.1 does not cut that down: a claim that EASI failed to do one of those things is decided by that agreement, including the limit it sets, and clause 9.1 does not apply to it. Clause 9.1 applies to every other claim, whoever makes it.

9.2 Nothing in these Terms excludes or limits our liability for: (a) death or personal injury caused by our negligence (b) fraud or fraudulent misrepresentation (c) breach of the terms implied by the Consumer Rights Act 2015 which may not be excluded (d) any other liability which cannot be excluded or limited under the law of England and Wales

9.3 If you are a consumer, we are not liable for loss that was not foreseeable at the time you accepted these Terms, or for loss arising from your use of the App for any business purpose. Clause 9.1.1 is the exception: a claim that falls under that clause is decided by your EASI Instructor Agreement, whether or not you are a consumer and whether or not your use of the App is a business use.

9.4 If you are dissatisfied with the App, you may stop using it at any time.

10.0 Indemnification

10.1 If you use the App for business purposes, you agree to indemnify EASI and its directors, officers, employees and agents against claims, liabilities, damages, losses and reasonable expenses arising out of your use of the App, your breach of these Terms, or your participation in any related activity. It does not reach anything EASI owes you under clause 9.1.1, which you never have to give back. This clause does not apply to consumers.

11.0 Account Termination and Changes to the App

11.1 We may suspend or terminate accounts, remove or modify content, and restrict or modify access to the App.

11.2 Where reasonably possible we will give notice before doing so, unless the law or the seriousness of a breach requires immediate action.

11.3 You may stop using the App at any time and may close your account in the App, or by emailing us at admin@easi.network without the App.

11.3.1 Closing your account starts a 30-day period. For 30 days after you close it your account still exists. Signing in again during those 30 days does not restore it: you are shown a notice that the account is scheduled for deletion, and you are then asked to choose either "Restore my account" or "Continue with deletion". If you choose neither, the deletion stands. If you cannot sign in, you can ask us to restore it by emailing admin@easi.network before the 30 days are up. After the 30 days a scheduled job permanently deletes the account, and signing in is refused.

11.4 Some data may be retained where the law requires it or where we have a legitimate reason, as set out in the Privacy Policy.

12.0 Changes to Terms

12.1 These Terms may be updated from time to time.

12.2 We will give you reasonable notice of material changes, and you may be asked to accept updated Terms to continue using the App. The App records which version of these Terms you accepted, and when.

12.3 If you do not accept updated Terms, you may close your account.

13.0 Privacy and Data Use

13.1 Your use of the App is also subject to our Privacy Policy, https://easi.network/privacy-policy, which explains how we collect, use and protect your personal data under the UK GDPR and the Data Protection Act 2018.

13.2 Anonymised statistics. We may turn activity across the scheme into anonymised, aggregated statistics, and we may share or license those statistics, including commercially. Anything of that kind is aggregated so that you cannot be identified from it. We do not do this today: nothing in the App produces or exports such statistics.

13.3 Brands and manufacturers. A brand or manufacturer is represented on EASI by a member who holds the Brand Team role. That is an extra role on an ordinary member account, not a separate kind of account, and it sees exactly what any other signed-in member sees. Your eFoil setups are shown to signed-in members, those members included, unless you switch "My eFoil setups" off on the Privacy settings screen — it is on unless you turn it off. Your WhatsApp button is off unless you turn it on, and while it is on any signed-in member can use it. The Privacy screen also carries "Share with eFoil brands", which is off unless you turn it on; it does not change what anyone can see today, and it records your permission for equipment-related features we may build for eFoil brands. We do not sell or send your equipment details or your contact details to any brand or manufacturer.

13.4 Cookies and analytics. This website uses cookies, including to analyse website traffic, and the banner on the site lets you accept or decline them. The App is different: it uses no analytics, crash-reporting, advertising or tracking tools of any kind. It stores your sign-in on your own device so that you stay signed in.

14.0 Entire Agreement and Severance

14.1 These Terms are the entire agreement between you and EASI regarding use of the App and supersede any prior agreements relating to it. Clause 14.1.1 is the exception.

> 14.1.1 Two agreements these Terms do not replace. If your business is an EASI recognised operator, the EASI Operator Scheme Agreement, https://easi.network/operator-agreement, is a separate agreement between EASI and that business. If an operator has appointed you as an instructor, the EASI Instructor Agreement, https://easi.network/instructor-agreement, is a separate agreement between EASI and you. These Terms do not supersede either of them, and neither of them supersedes these Terms. Where one of them says something different from these Terms about recognition, an appointment, an instructor tier, a register listing, a fee, or what EASI is responsible for under that agreement, that agreement applies; on everything else about your use of the App, these Terms apply.

14.2 If any provision is found unenforceable, the rest remains in force.

15.0 Governing Law and Jurisdiction

15.1 These Terms and any dispute arising out of them are governed by the law of England and Wales.

15.2 The courts of England and Wales have non-exclusive jurisdiction. If you are a consumer, you may also bring proceedings in the courts of the country where you live, and you keep the benefit of any mandatory consumer protection law of that country.

16.0 Contact

16.1 For any question about these Terms:

EASI Network Ltd

First Floor Office, 3 Hornton Place, London W8 4LZ, United Kingdom

Registered in England and Wales, company number 17422090

Phone: +44 20 3996 8736

Email: admin@easi.network

16.2 To report a member, or content or conduct on EASI, use the report button in the App or email admin@easi.network. To make a complaint, see clause 8.9. If your question is about a child's account, see clause 8.8.