



# Bertha™

## General Care & Maintenance Guide

APPROVED HURRICANE SHUTTERS | DECORATIVE SHUTTERS | SECURITY SHUTTERS



**Eastern Metal Supply**

[www.EasternMetal.com](http://www.EasternMetal.com)

# Bertha™ Shutter Products

CARE – CLEANING – LUBRICATION - MAINTENANCE



## Storm Panel Shutters

- It is recommended to remove Metal or Clear storm panels after periods of “Hurricane Warnings”
- Store panels flat on wood blocks when completely dry of moisture.
- Keep all tracks clean and clear of debris.
- Clear Polycarbonate panels should be cleaned with soapy water rinsed clean and dried.
- Use gloves, safety glasses, and shoes when handling.
- Lubricate track fasteners twice annually or during or after deployment.

## Accordion Shutters

- It is recommended to enroll in a professional lubrication and maintenance service agreement.
- To clean simply close the accordion and wash curtain and tracks with soapy water rinse with clean water.
- Lubricate rollers/wheels, locks, rods, with a silicon-based product then slide shutters open and closed to ensure operation.
- Clean and lubricate twice yearly, more often in Coastal or high corrosion (salt) areas.



## Bahamas & Colonial Shutters

- Wash shutter and any tracks and arms with soapy water. Rinse with clean water twice yearly, or more often in coastal or high corrosion (salt) areas.
- Lubricate threaded areas on bolts, the hinges, and fasteners with a dry silicone spray.



## Roll Shutters

- It is recommended to enroll in a professional lubrication and maintenance service agreement.
- To clean close the roll shutter (down position) and wash curtain and tracks with soapy water, rinse with clean water twice yearly or more often in coastal or high corrosion (salt) areas.
- Lubricate inside of side tracks with a dry silicone spray.



## Hurricane Fabric Shutter

- To clean your Hurricane Fabric do so when the fabric is hanging (installed) wash with a mild soapy detergent and warm water then rinse with clean water. Let the fabric dry completely before storing.
- Avoid harsh chemicals that will damage the Fabric.
- "A Mold and Mildew Stain Remover" is available from:

### Iosso Cleaning Products

1485 Lively Blvd., Elk Grove, IL 60007

(847) 437-8400

Order online at: [www.iosso.com](http://www.iosso.com)



# MAKE SURE YOUR BERTHA™ SHUTTERS ARE READY TO PERFORM, PROTECT, AND SECURE YOU AND YOUR PROPERTY!

## YOUR BERTHA™ SHUTTER PRODUCTS REQUIRE REGULAR CLEANING, MAINTENANCE, AND LUBRICATION.

We recommend enrolling in a service contract for professional routine maintenance to ensure all components are working properly when needed.

- Do not use harsh chemicals or detergents and cleaners such as chlorine or bleach. These items could affect the surface appearance and operation.
- Do not wash with a high-pressure spray. Extreme pressure could crack or destroy the caulking or remove paint.
- Do not use oil based lubricants such as WD-40 which contains water.



**Eastern Metal Supply**  
Quality Shapes In Aluminum  
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