



**Eastern Metal Supply**

Quality Hurricane Protection Products  
www.EasternMetal.com

# 1 YEAR LIMITED WARRANTY

## *Bertha™ Hurricane & Storm Production Products*

Eastern Metal Supply, Inc (the manufacturer) provides a one (1) year limited warranty to the original resident purchaser/property owner to be free of manufacturing and/or material defects. If defects occur, the manufacturer will provide replacement parts at no charge excluding labor. This warranty applies for one (1) year from the date of sale as documented on the original sales receipt. The warranty is for normal use, subject to the conditioning and limitations herein listed, and as long as the original resident purchaser resides in the home in which the Eastern Metal Supply product is installed. This warranty covers only manufacturing and material defects and does not include: defects or damages attributed to faulty or improper installation, normal weathering, corrosion, defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder, misuse, abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere, mildew, building settlement or structural failures of walls or foundations, or occurrences beyond the manufacturer's control.

The painted surfaces on this product are warranted against peeling, flaking, rusting, blistering and corrosion for a period of one (1) year from the date of purchase as indicated on the original sales receipt. If such defects occur, the manufacturer will provide replacement parts at no charge excluding labor. Normal fading may occur and is not considered a defect. Regular maintenance must be performed and documented to maintain warranty. If product is to be installed within three (3) miles of "Coastal" area (salt water), maintenance must be performed every four (4) months or twice a year if beyond three (3) miles. Atmospheric deposits/pollutants (salt, caustic substances) must not be allowed to accumulate on shutters or warranty on paint, and components is voided.

This warranty is expressly in lieu of all other warranty of merchantability or fitness for particular purpose, and all other obligations or liabilities on the part of Eastern Metal Supply, Inc., or its agents or employees be liable for injury or damages to any person however, arising or any losses or damages resulting from any defect.

Any claim under this warranty must be submitted in writing within 30 days from discovery of defect to the dealer from whom the products were purchased and within the warranty period specified above.

If you cannot locate your EMS dealer, you may write EMS for assistance.



Eastern Metal Supply, Inc.  
Attention: Warranty Department  
4268 Westroads Drive  
Riviera Beach, FL 33407

Please include a copy of a valid dated sales receipt from the place of purchase. Allow a reasonable amount of time for inspection. Any questions about the warranty can be answered by calling us at: 1-800-432-2204