



**Jeanine M. Frumenty, MPA, DNP, RN, CLNC**

Jeanine Frumenty Consulting, LLC

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**PROFESSIONAL SUMMARY:**

I have served as an expert witness since 2016; the professional services I provide, combine clinical expertise and hospital / nursing standards of practice. My work is primarily in safety net healthcare organizations which are highly complex and regulated. My role as a senior nursing leader was implementing sustainable regulatory processes that mitigate risk management issues, compliance for CMS, JC, DOH for regulatory and clinical practice compliance, and establish Nursing Standards of Care. My clinical areas of specialty are emergency department, medical / surgical / critical care / and healthcare administration. This skill set is the foundation for my work as an Expert Witness. My professional consultations include, but not limited to, medical malpractice, personal injury, civil suits, risk management & root cause analysis, and clinical issues in nursing practice and standards in healthcare settings. I have been retained in over 65 cases, provided three depositions and one trial.

**EDUCATION**

**DOCTOR OF NURSING PRACTICE, 2011**

Johns Hopkins University, Baltimore, MD

**MASTER OF HEALTH AND PUBLIC ADMINISTRATION, 1986**

New York University, New York, NY

**BACHELOR OF SCIENCE IN NURSING, 1982**

New York University, New York, NY

**ASSOCIATES DEGREE IN NURSING SCIENCE, 1979**

Suffolk County Community College, Selden, NY

**FELLOW, J&J WHARTON FELLOWS PROGRAM IN MANAGEMENT FOR NURSE EXECUTIVES, 2009**

University of Pennsylvania, Philadelphia, PA.

**LEGAL NURSE CONSULTING CERTIFICATION PROGRAM, VICKIE MILAZZO INSTITUTE, 2016, 2019**

**SEAK EXPERT WITNESS TRAINING 2016, 2018, 2020**

**LICENSURE**

Registered Professional Nurse, NY State License 324696-1

Registered Professional Nurse, NJ State License 26NR11866700

Registered Professional Nurse, CT State License 133501

Registered Professional Nurse, CA State License RN95198160

## PROFESSIONAL EXPERIENCE

### **JEANINE FRUMENTI CONSULTING, LLC, New York, NY**

(DBA Holistic Leadership Consulting, LLC from 2014-2019)

#### *CEO & Principal Consultant*

2014 – Present

Subject Matter Professional in Clinical Operations, Transformation of Standards & Levels of Care, Regulatory Compliance, Operational Failures: Pressure Injuries, Restraint Use, Ligature Risks, Falls.

#### Legal Nurse Consultant/Expert Witness

2016- Present

Provide consultation as expert witness or nurse consult for Plaintiff and Defense attorneys involved in litigation regarding medical malpractice, personal injury, product liability, criminal cases and nurse standard of care. Experienced providing Depositions and Trial testimony.

### **HEALTH MANAGEMENT ASSOCIATES CONSULTANT / INDEPENDENT CONTRACTOR**

2019- PRESENT

Implementing Projects within Safety Net Organizations

### **ONE BROOKLYN HEALTH AT BROOKDALE HOSPITAL MEDICAL CENTER, Brooklyn, NY**

2016 – 2019

Senior Vice President, Patient Care Services /Chief Nursing Officer/ Director of Joint Commission

530 bed, Level One Trauma, Academic Teaching Hospital, responsible for leadership in Patient Care Services: Nursing, Infection Control, Cardiac Cath, Peri-Operative Services, Sterile Processing Department, Interventional Radiology, Hemodialysis, Patient Experience, Pastoral Care Services, Respiratory Therapy, Patient Flow, Ambulatory Care Nursing, ED Nursing and Joint Commission / Regulatory compliance.

### **SMITH & NEPHEW – CONSULTANT**

2015 - PRESENT

Implementing Leadership Training to Manage Operational Failures: Pressure Injury Programs

### **HUNTER COLLEGE, SCHOOL OF NURSING, New York, NY**

2015 – Present

Assistant Professor, Teaching in DNP Program

### **NAVIGANT CONSULTING, New York, NY**

2014 –2015

Senior Advisor, Independent Contractor

Deployed unique solution in the area of Clinical Labor Optimization in Hospitals powered by Operations Research.

### **BRONX-LEBANON HOSPITAL CENTER, Bronx, NY**

2006 – 2014

Vice President, Patient Care Services/Chief Nursing Officer

Bronx-Lebanon Hospital Center, a 700-bed acute, academic, voluntary, non-profit healthcare system.

**TERRANCE CARDINAL COOKE HEALTH CARE CENTER, Manhattan, NY**

**2006**

Sr. Vice President, Nursing/Chief Nursing Officer

A 729-bed continuing-care facility with a multitude of special care units, and two large outpatient clinics.

**Chief Nursing Officer** ■ University Hospital at University of Medicine & Dentistry of New Jersey

**Vice President, Nursing/Chief Nursing Officer** ■ Interfaith Medical Center

**Assistant VP/CNO, David Minkin Rehabilitation Institute** ■ Kingsbrook Jewish Medical Center

**Nurse Clinician/ Assistant Head Nurse** ■ New York University Medical Center

**CONSULTANT WORK**

- Mentor & Executive Coaching to New LNC's and Nurse Leaders
- Health Management Associates Consultant / Independent Contractor
- Smith & Nephew – Consultant for Pressure Injury Programs (Project Based)
- Navigant Consulting, Healthcare Division – 2015
- Commission on Accreditation Rehabilitation Facilities:
  - ~ Administrative & Program Surveyor, 1993 – December 2003
  - ~ Healthcare Consultant for Rehabilitation Facilities, 1995 – 2016

**ACADEMIC APPOINTMENTS**

- Chairperson, AALNC Shared Interest Group (SIGs) Report Writing, 2020
- NYONEL, Program Committee, 2019-present
- Healthcare & Wellness Committee, Queens Chamber of Commerce, 2019-present
- Vice President, Board of Directors, Center for Women of NY, NY 2019-present
- GNYNSONEL President Elect 2017, President 2018, Past President, 2019
- Trustee 1199 RN Training Job Security Fund (RNTJSF) 2016-2019
- Advisory Board, Smith & Nephew, 2015-present
- Fellow, the New York Academy of Medicine, September 2013-present
- Fellow, Wharton Nurse Executive Program 2009
- Member, Board of Trustees, Helene Fuld College of Nursing, NY, 2012-2016

## PROFESSIONAL MEMBERSHIPS/AFFILIATIONS

- Greater New York Nassau Suffolk Organization Nurse Executives Leaders (GNYNSONEL)
- Fellow, New York Academy of Medicine
- American Organization of Nurse Leaders (AONL)
- American Association of Legal Nurse Consultants (AALNC)
- National Alliance of Certified Legal Nurse Consultants
- Queens Chamber of Commerce
- Honor Society of Nursing, Sigma Theta Tau International; Alpha Zeta Chapter Member
- American Nurses Association (ANA) Member
- New York Organization of Nurse Leaders (NYONEL)
- JHU Alumni Mentor

## PRESENTATIONS

1. "The Expert Role of the DNP Prepared Nurse Impacts the Healthcare System from Bench to Bedside, Classroom to Boardroom" 2019 DNP National Conference August 7-9, 2019 The Fairmont Washington, DC, Georgetown.
2. <http://brooklyn.news12.com/clip/14756007/health-matters-temperature-change-and-sickness>
3. "Aim to Zero, Leaders Enhancing Sustainable Outcomes in Pressure Injury" Doctor of Nursing Practice Annual Conference, September 27, 2018, Palm Desert, CA
4. 'Return on Investment in the Healthcare Industry and Nursing: A CNO's Role', OMEGA CHI CHAPTER, Inc. & CHI ETA PHI SORORITY, INC, SUNY Downstate College of Nursing, September 12, 2018.
5. NYONEL, Aim to Zero, Leaders managing Operational Failure: Pressure Injury, Tarrytown, NY, March, 2018
6. The World Union of Wound Healing Societies (WUWHS) meeting, "Aim to Zero, Leaders Enhancing Sustainable Outcomes in Pressure Injury" September 27, 2016, Florence, Italy
7. The World Congress, Health Care Quality Improvement and Cost Containment, "Enhancing Outcomes at the Point of Service: Innovative Development of Cost Savings Managing Operational Failures", June 25, 2014.
8. WOCN Society Annual Conference, "Research on influencing Nursing Practice for Pressure Ulcer Prevention Through Education of Nursing Leadership", Nashville, TN, June 22, 2014.
9. American Nurses Association, National Center for Nursing Quality, Poster Presentation on "Enhancing Outcomes at the Point of Service: Innovative Development of Patient Care Managers", Atlanta GA, 4-8, 2013.
10. "Quality Improvement-transforming numbers to care at the bedside", Gannett webinars, September 18, 2012, 7 PM ET.

11. "Staff and Managers Partner to enhance staff satisfaction and manage Operational Failures", Sigma Theta Tau International Annual Conference, New York, NY, June 13, 2012.
12. "Looking at the Nursing Shortage within I to the Future to Mitigate Increased Turnover in Vacancies", Marcus Evans CNO Summit, Hollywood, FL, April 2012.
13. "Staff and Management Partner for Success". Nurse.com Career Fair, Meadowlands, NJ, April 19, 2012.
14. IHI Annual Conference: "Bronx Lebanon Possible Center Healthcare System Building a Chain of Safety: Healthcare Worker Safety = Patient Safety". Presented by Jeanine M. Frument, RN, Vice President, Patient Care Services/CNO, 2010.

## **PUBLICATIONS**

1. Frument, J., "Regulatory Compliance", Lawyer Monthly, January 2019, p. 54 , ISSN 2052-6474, [www.lawyer-monthly.com](http://www.lawyer-monthly.com).
2. Frument, J., "What Makes a Good Nurse Leader", Nurse.com, Special Edition, April 2016 <https://news.nurse.com/2016/03/21/what-makes-a-good-nurse-leader/>
3. AONE Task Force: 2015 preparing nurse executives to lead population health initiatives- Developed new AONE CNE competencies for Population Health. September 2015.
4. Frument, J, Kurtz, A., "Enhancing Outcomes at the Point of Service: Innovative Development of Patient Care Managers", JONA, 2014 Volume 44, Number 1, pp. 30-36.
5. AONE: Introductory Guide to Healthcare Regulation for Nurse Managers and Directors. I wrote the chapter on Staffing Patterns and Staff in Effectiveness, October 2008.
6. Hospital Materials Management Quarterly, "Spotlight one Rehabilitation", Vol. 13, No. 2, November,1991. (Pg. 1-5).